

Lauren A. Wallace

Department of Public Health Sciences
College of Health and Human Services
University of North Carolina at Charlotte
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EDUCATION

- Doctor of Public Health, Public Health Management** April 2018
University of Alabama at Birmingham – Birmingham, AL
Dissertation: Social Factors, Public Policies, and Infant Mortality
Dissertation Committee: Peter M. Ginter, PhD (chair), Susan L. Davies, PhD,
Charles R. Katholi, PhD, Andrew C. Rucks, PhD, Martha S. Wingate, DrPH
- Master of Public Health** May 2011
University of Alabama at Birmingham – Birmingham, AL
- Master of Public Administration** May 2011
University of Alabama at Birmingham – Birmingham, AL
- Bachelor of Arts, Global Leadership** May 2007
Huntingdon College – Montgomery, AL

TEACHING EXPERIENCE

College of Health and Human Sciences, University of North Carolina at Charlotte

HSMT 3203: **Introduction to Healthcare Accounting and Finance** (Undergraduate Level)

Course Instructor (Fall 2018, Spring/Fall 2019, Spring/Fall 2020, Spring 2021, Spring/Fall 2022, Spring 2023)

HSMT 4400: **Health Systems Management Capstone** (Undergraduate Level)

Lead Faculty and Course Instructor (Spring/Summer/Fall 2019, Spring/Fall 2020, Spring/Fall 2021)

HADM 6138: **Health Care Finance** (Master's Level)

Course Instructor (Fall 2021, Fall 2022)

HSRD 8604: **Seminar in Health Disparities** (Doctoral Level)

Course Instructor (Fall 2022)

School of Public Health, University of Alabama at Birmingham

HCO 612: **Strategic Management** (Master's Level)

Course Instructor (Summer 2018)

Co-course Instructor (Summer 2015, 2016, 2017)

HCO 600: **Introduction to Public Health Systems** (Master's Level)

Invited Lecturer on Strategic Management (Fall 2015, 2016, Summer 2018)

Invited Lecturer on Budgeting (Summer 2018)

HCO 626: **Advanced Leadership and Practice – Part II** (Master's Level)
Co-course Instructor (Spring 2016, 2017)

HCO 625: **Advanced Leadership and Practice – Part I** (Master's Level)
Co-course Instructor (Fall 2015, 2016, 2017)

HCO 715: **Financial Management for Health Professionals** (Doctoral Level)
Co-course Instructor (Fall 2017)

HCO 615: **Financial Management for Health Professionals** (Master's Level)

Co-course Instructor (Fall 2015, 2016, 2017)

PUH 627: **Writing and Reviewing Research** (Master's Level)
Co-course Instructor (Spring/Summer/Fall 2016, Spring/Summer/Fall 2017)

HCO 618: **Management Concepts in Public Health Programs** (Master's Level)
Graduate Teaching Assistant (Spring 2015)

School of Health Professions, University of Alabama at Birmingham
CDS 610: **Research Design and Statistics** (Master's Level)
Graduate Teaching Assistant (Fall 2014)

PROFESSIONAL EXPERIENCE

Assistant Professor, Department of Public Health Sciences, University of North Carolina at Charlotte – Charlotte, NC, August 2018-present

HSMT 3203: **Introduction to Healthcare Accounting and Finance** (Undergraduate Level)
Course Instructor: Fall 2018-175 students, Spring 2019-233 students, Fall 2019-100 students, Spring 2020-86 students, Fall 2020 (online)-72 students, Spring 2021 (online)-34 students, Spring 2022-32 students, Fall 2022-41 students (online), Spring 2023-32 students

HSMT 4400: **Health Systems Management Capstone** (Undergraduate Level-Lead Faculty)
Lead Faculty and Course Instructor: Spring 2019-10 students, Summer 2019-68 students, Fall 2019-25 students, Spring 2020-34 students, Fall 2020 (online)-19 students and supervised two sections-36 students, Spring 2021 (online)-34 students and supervised two sections-70 students, Fall 2021-30 students and supervised two sections-61 students, Spring 2022-supervised two sections-63 students

HADM 6138: **Health Care Finance** (Master's Level)
Course Instructor: Fall 2021-29 students, Fall 2022-39 students

HSRD 8604: **Seminar in Health Disparities** (Doctoral Level)
Course Instructor: Fall 2022-5 students

Research Assistant, Department of Health Care Organization and Policy, University of Alabama at Birmingham – Birmingham, AL, October 2015-August 2018

- Conducted academic research including manuscripts, presentations, and statistical analysis

- Revised *Strategic Management of Health Care Organizations* (8th edition) and developed instruction manual
- Developed the 2018-2022 Strategic Plan for Aletheia House, a community-based organization offering substance abuse treatment, substance abuse/HIV prevention, employment services and affordable housing (\$11 million budget; 240 employees)

Consulting Team Member, Clarus Consulting Group – Birmingham, AL, January-August 2016 (DrPH Practicum)

- Developed the 2016-2020 Jefferson County Department of Health (JCDH) Strategic Plan
- Led multiple focus groups of JCDH employees (ranging from 20-100 participants)
- Led individual interviews with JCDH executive staff and community partners

Data Team Program Coordinator, Department of Health Care Organization and Policy, University of Alabama at Birmingham, Alabama Department of Children’s Affairs First Teacher Home Visiting Program – Birmingham, AL, August 2013-October 2015

- Reported participant demographics, service utilization, and project benchmarks and built custom reports
- Supervised data reporting and training for home visitors and site managers at nine sites
- Facilitated trainings at the 2nd and 3rd Annual Alabama First Teacher Home Visiting Conference

Program Coordinator, Department of Health Care Organization and Policy, University of Alabama at Birmingham, Maternal and Child Health Bureau Training Grant – Birmingham, AL, July 2011-August 2013

- Responsible for tracking and reporting the professional activity of 40 faculty and students
- Managed the student tuition, stipends and travel budget using Microsoft Excel
- Mentored four Student Association for Graduate Education officers per year
- Conducted literature reviews and statistical analysis for faculty-led research projects
- Organized the annual McMillan and Glenwood Endowed Lectures, including marketing, travel arrangements, and event coordination

Program Coordinator, Department of Health Care Organization and Policy, University of Alabama at Birmingham, South Central Center for Public Health Preparedness (SCCPHP) – Birmingham, AL, March 2010-July 2011

- Facilitated and evaluated disaster response trainings and exercises
- Reviewed and applied for funding opportunities for the SCCPHP
- Represented the Center at the Alabama Public Health Association (ALPHA) conference (April 2010)
- Developed the 2010 Continuation of Operations Plan for the Alabama Department of Agriculture and Industries

Graduate Assistant, January 2010-March 2010

- Coordinated and evaluated Homeland Security Exercise and Evaluation Program (HSEEP) exercises
- Completed the HSEEP and Federal Emergency Management Agency (FEMA) Emergency Management Institute training courses

Tax Site Manager, United Way of Central Alabama – Birmingham, AL, February 2010-April 2010

- Managed weekly tax sites and volunteers, and provided tax guidance and technical assistance for clients

Mobile Tax Lab Manager, One Economy Corporation – Winston-Salem, NC, February 2009-April 2009

- Operated and managed Mobile Tax Lab in communities across the Southeast
- Recruited, trained and managed volunteers from a variety of organizations including local government, nonprofit, and social service agencies about tax regulations, personal finance and online tax tools
- Conducted outreach to local nonprofit organizations and social service agencies
- Conducted media appearances for One Economy including CBS Action 4 News and Radio Saigon

RESEARCH EXPERIENCE

Project Title: *Social Determinants of Health/Community Resource Centers Monitoring and Evaluation*. (2021). PI: Michael Thompson. Funded by the UNCC Academy for Population Health Innovation (APHI) through the Mecklenburg County Public Health. (Proposed Total Funding: 472,500). Role: Co-PI.

Project Title: *Objective Measures of Structural Racism Using Spatial Analytics*. (2021). PI: Rajib Paul. Funded by the UNCC School of Data Science. (Total Funding: \$10,000). Role: Seed Grant Researcher

Project Title: *How WIC Authorization Influences Sales of Healthy Food and Beverages in Discount Variety Stores*. (2017-2020). PI: Elizabeth Racine. Funded by the Robert Wood Johnson Foundation (one of two policies for action awards received in the country). (Total Funding: \$250,000). Role: Qualitative Research Manager

Project Title: *Maternal, Infant, and Early Childhood Home Visiting Program Evaluation*. (2014-2015). PI: Julie Preskitt. Funded by the Alabama Department of Children's Affairs through the Health Resources and Services Administration (HRSA). (Total Funding: \$305,000). Role: Program Coordinator

Project Title: *DCA Home Visiting Expansion*. (2013-2014). PI: Julie Preskitt. Funded by the Alabama Department of Children's Affairs through the Health Resources and Services Administration (HRSA). (Total Funding: \$414,000). Role: Program Coordinator

Project Title: *Conduct Research on the State of Pediatric Surge Collaborations and Networks*. (2013-2014). PI: Andrew Rucks. Funded by the Oak Ridge Institute for Science and Education (ORISE). (Total Funding: \$120,000). Role: Program Coordinator

Project Title: *Maternal, Infant, and Early Childhood Home Visiting Programs: Phase III*. (2012-2013). PI: Martha Wingate. Funded by the Alabama Department of Children's Affairs through the Health Resources and Services Administration (HRSA). (Total Funding: \$175,000). Role: Program Coordinator

Project Title: *Education for MCH Leadership at UAB*. (2012-2013). PI: Martha Wingate. Funded by the Health Resources and Services Administration (HRSA) Maternal and Child Health Bureau (MCHB). (Total Funding: \$373,549). Role: Program Coordinator

Project Title: *Education for MCH Leadership at UAB*. (2011-2012). PI: Martha Wingate. Funded by the Health Resources and Services Administration (HRSA) Maternal and Child Health Bureau (MCHB). (Total Funding: \$395,000). Role: Program Coordinator

Project Title: *Preparedness and Emergency Response Learning Centers (PERLC)*. (2011-2012). PI: Peter Ginter. Funded by the Centers for Disease Control and Prevention (CDC). (Total Funding: \$714,286). Role: Program Coordinator

Project Title: *Preparedness and Emergency Response Learning Centers (PERLC)*. (2010-2011). PI: Peter Ginter. Funded by the Centers for Disease Control and Prevention (CDC). (Total Funding: \$905,195). Role: Program Coordinator

Project Title: *South Central Center for Public Health Preparedness*. (2008-2010). PI: Peter Ginter. Funded by the Centers for Disease Control and Prevention (CDC). (Total Funding: \$1,150,602). Role: Program Coordinator

HONORS

Nominated, Faculty Excellence Award Exemplar: Service UNC Charlotte, 2022

Nominated, Faculty Mentoring Excellence Award UNC Charlotte, 2019

Phi Kappa Phi Honor Society (top ten percent of graduate students)

Pi Alpha Alpha Public Affairs and Public Administration Honor Society

James W. Wilson Jr. Scholarship (merit-based), Huntingdon College, 2003-2007

M. C. Stallworth Scholarship (merit-based), Huntingdon College, 2003-2007

PUBLICATIONS

Peer Reviewed Publications (Mentored students' names are underlined)

8. Wallace LA, Chen H, Bello-Ogunu F, Xie R. (2022). The need for increasing female leadership in surgical departments. *American Journal of Surgery*, 224(5): 1332-1333. <https://doi.org/10.1016/j.amjsurg.2022.08.001>

7. Wallace LA, Paul R, Gholizadeh S, Zadrozny W, Webster C, Mayfield M, Racine EF. (2021). Neighborhood disadvantage and the sales of unhealthy products: alcohol, tobacco and unhealthy snack food. *BMC Public Health*, 21:1361. <https://doi.org/10.1186/s12889-021-11442-z>

6. Wallace LA, Rucks AC, Ginter PM, Katholi CR. (2021). Social factors and public policies associated with state infant mortality rates, *Women & Health*, 61:4, 337-344. <https://doi.org/10.1080/03630242.2021.1889737>

5. Wallace LA, Morris VG, Hudak KM, Racine EF. (2020). Increasing Access to the Special Supplemental Nutrition Program for Women, Infants, and Children through Discount Variety Stores: Findings from Qualitative Research. *Journal of the Academy of Nutrition and Dietetics*, 120(10), 1654-1661.e1. <https://doi.org/10.1016/j.jand.2020.03.001>

4. Needle S, Rucks AC, **Wallace LA**, Ginter PM, Katholi CR, Xie R. (2020). Pediatric Practice Readiness for Disaster Response. *Disaster Medicine and Public Health Preparedness*, 1-5. <https://doi.org/10.1017/dmp.2020.9>

3. Wallace LA, Rucks AC, Ginter PM, Xie R, Katholi, CR, Bello-Ogunu, F. (2019). What Can Appalachian Pediatric Networks Do to Improve Disaster Preparedness and Health Outcomes? Examining Characteristics of Pediatric Networks in the United States to Identify Differences between Appalachian and Non-Appalachian Collaborations. *Journal of Public Health Issues and Practices*, 3: 154. <https://doi.org/10.33790/jphip1100154>

2. Ginter PM, Rucks AC, **Wallace LA**. (2017). State Health Department Accreditation Technical Assistance: A Focused Strategic Thinking Approach. *Pedagogy in Health Promotion*, 3:S1, 67S-72S. <https://doi.org/10.1177/2373379917692817>

1. Wingate MS, Fifolt M, Preskitt J, Mulvihill B, Pass MA, **Wallace LA**, Sims D, McKim S. (2014). Assessing Statewide Needs for Home Visiting in Alabama: A Mixed Methods Approach. *Maternal and Child Health Journal*, 18:5, 1075-1084. <https://rdcu.be/cuZfu>

Book Sections

3. **Wallace LA**, Rucks AC, Ginter PM, Xie R, Katholi CR, Bello-Ogunu F. (2021). Disaster Preparedness: Insights from Characteristic Differences between Appalachian and Non-Appalachian Pediatric Emergency Networks. In Kury, C. (Ed.), *Challenges in Disease and Health Research* (8th vol., pp. 98-108). BP International. <https://doi.org/10.9734/bpi/cdhr/v8/2172F>

2. **Wallace LA**. (2018). Essentials for a Strategic Thinker 2-3: What Are Inevitable and Predictable Surprises and Gray Rhinos? In *Strategic Management of Health Care Organizations* (8th ed.). San Francisco, CA: Wiley.

1. **Wallace LA**. (2018). Essentials for a Strategic Thinker 8-5: What Are Patient Portals? In *Strategic Management of Health Care Organizations* (8th ed.). San Francisco, CA: Wiley.

Publications under review, in press, and in progress

3. **Wallace LA**, Shaw G, Cacace S, Issel M, Thill J-C, Thompson M. An evaluation of public health summative indices to improve health disparities for local public health departments. Manuscript in progress for the Journal of Public Health Management and Practice

2. **Wallace LA**, Shaw G, Issel M, Thill J-C, Thompson M. An evaluation of public health data sources to improve health disparities for local public health departments. Manuscript in development for the Journal of Public Health Management and Practice

1. Hoyle JN, Warren-Findlow J, **Wallace, LA**, Laditka, JN, Laditka, SB. Social Capital, Developmental Disability, and the Life Course. Manuscript in development

PRESENTATIONS

Presented / Accepted: (Mentored students' names are underlined)

20. Hoyle JN, Warren-Findlow J, **Wallace L**, Laditka JN, Laditka SB. (June, 2023) "Interdependence through the Lens of Students with Intellectual and Developmental Disabilities" American Association of Intellectual and Developmental Disabilities. Pittsburgh, PA. [accepted]

19. Hoyle JN, Warren-Findlow J, **Wallace, L**, Laditka, JN, Laditka, SB. (November, 2022) *That's What Friends are For: Social Capital, Developmental Disability, and the Life Course*. Gerontological Society of America Annual Meeting (symposium). Indianapolis, IN.

- 18. Hoyle JN**, Warren-Findlow J, **Wallace L**, Laditka, JN, Laditka, SB. (September, 2022) *Social Capital in Childhood and Young Adults' Mental Health: Longitudinal Evidence with Twenty-Year Follow-up*. Panel Study of Income Dynamics Annual User Conference 2022, Ann Arbor, MI.
- 17. Paul R**, Racine E, **Wallace L**, Gholizadeh S, Webster C. (June, 2021) *Bayesian Structural Time Series Analysis for Measuring Association between Relative Poverty with Sales of Self-Destructive Products in Low Income Communities*. Interactive poster presentation at the 2021 AcademyHealth Annual Research Meeting.
- 16. Wallace LA**, Chen H, Bello-Ogunu F, Xie R. (June, 2021) *Assessing Career Advancement of Surgical Chairs*. Interactive poster presentation at the 2021 AcademyHealth Annual Research Meeting.
- 15. Wallace LA**, Chen H, Bello-Ogunu F, Xie R. (February, 2021) *Assessing Career Advancement of Surgical Chairs*. Oral presentation at the 2021 Academic Surgical Congress.
- 14. Paul R**, Racine E, **Wallace L**, Gholizadeh S, Webster C. (October, 2020) *Bayesian structural time series analysis for measuring association between relative poverty with sales of self-destructive products in low income communities*. Presentation at the American Public Health Association Annual Meeting, Seattle, WA.
- 13. Wallace L**, Racine E, Paul R, Gholizadeh S, Webster C. (June, 2020) *How Are Community Socio-Economic Factors Associated with the Sales of Unhealthy Products: Alcohol, Tobacco and Unhealthy Snack Food in Low Income Communities*. Virtual poster presentation at the 2020 AcademyHealth Annual Research Meeting.
- 12. Wallace L**, Racine E, Paul R, Gholizadeh S, Webster C. (June, 2020) *How Are Community Socio-Economic Factors Associated with the Sales of Unhealthy Products: Alcohol, Tobacco and Unhealthy Snack Food in Low Income Communities*. Virtual poster presentation at the American Society for Nutrition 2020 Meeting.
- 11. Wallace L**, Racine E, Paul R, Gholizadeh S, Webster C. (March, 2020; virtual Sep. 18-Oct. 23, 2020) *How Are Community Socio-Economic Factors Associated with the Sales of Unhealthy Products: Alcohol, Tobacco and Unhealthy Snack Food in Low Income Communities*. Poster presentation at the 2020 Nutrition Symposium, Columbia, SC.
- 10. Wallace L**, Rucks AC, Ginter P, Xie R, Katholi CR, Bello-Ogunu F. (November, 2019). *How Can Appalachian Networks Improve Health Outcomes?* Oral presentation at the American Public Health Association Annual Meeting, Philadelphia, PA.
- 9. Galica V**, **Wallace L**, Hudak K, Webster C, Racine E. (July, 2019). *Facilitators and Barriers to Implementing WIC in Discount Variety Stores*. Poster presentation at the 2019 Society for Nutrition Education and Behavior Meeting. Orlando, FL.
- 8. Wallace L**, Racine E, Galica V, Hudak K, Webster C. (June, 2019). *Increasing Access to the Special Supplemental Nutrition Program for Women, Infants, and Children Program through Discount Variety Stores*. Poster presentation at the 2019 AcademyHealth Annual Research Meeting, Washington, DC.
- 7. Wallace L**, Racine E, Galica V, Hudak K, Webster C. (June, 2019). *Increasing Access to the Special Supplemental Nutrition Program for Women, Infants, and Children Program through Discount Variety Stores*. Poster presentation at the 2019 American Society for Nutrition Meeting, Baltimore, MD.
- 6. Galica V**, **Wallace L**, Hudak K, Webster C, Racine E. (April, 2019). *Increasing Access to the Special Supplemental Nutrition Program for Women, Infants & Children through Discount Variety Stores*. Poster

Presentation at the 2019 Consortium on Hunger, Poverty and Nutrition Symposium: Maximizing Food Systems to Promote Food Security, Self Efficacy and Customer Service Meeting. Boone, NC.

5. Wallace LA, Rucks AC, Ginter PM, Katholi CR, Wingate MS, Davies SL. (June, 2018). *Social Factors, Public Policies, and Infant Mortality*. Poster presentation at the 2018 AcademyHealth Annual Research Meeting, Seattle, WA.

4. Wallace LA, Rucks AC, Ginter PM, Xie R, Katholi C. (November, 2017). *Networks and Collaborations in the United States to Address Pediatric Surge Capacity*. Poster presentation at the 2017 American Public Health Association Annual Meeting, Atlanta, GA.

3. Wallace LA, Rucks AC, Ginter PM, Xie R, Katholi C. (June, 2017). *Is the U.S. Health System Prepared to Take Care of Our Children during Disasters and/or Public Health Emergencies: Evaluating Networks and Collaborations to Improve Pediatric Surge Capacity?* Poster presentation at the 2017 AcademyHealth Annual Research Meeting, New Orleans, LA.

2. Rucks AC, Ginter PM, **Wallace LA**. (April, 2016). *An Inventory of Networks and Collaborations in the United States to Address Pediatric Surge Capacity*. Poster presentation at the 2016 Preparedness Summit, Dallas, TX.

1. Swatzell K, Ginter PM, Rucks AC, **Wallace LA**, Kilgore JR. (May, 2016). *Innovation in a Dual Graduate Degree Program through Collaboration among Academic Programs and Clinical Partners*. Poster presentation at the Bringing Public Health and Primary Care Together: The Practical Playbook National Meeting, Bethesda, MD.

UNIVERSITY SERVICE

University of North Carolina Charlotte

Health Systems Management Program Committee (2018-present)

- Participate in all HSMT program committee meetings
- Revise HSMT Program mission, vision, and values
- Assess and track student learning outcomes to better sequence HSMT courses

Health Systems Management Advising Team (2018-2019)

- Participated in all HSMT Advising Team meetings
- Revised information provided on the HSMT Program website regarding appropriate jobs for HSMT majors
- Led 3 small group advising sessions 2018-2019 (3-6 students each)
- Discussed strategies to better advise students, including how to train and utilize peer advisors, and developed advising roadmap

Health Systems Management Curriculum Review Committee (2021-present)

- Collaborate with the HSMT Program Director and committee to assist in curriculum development and course planning for the Health Systems Management program

Master of Health Administration Program Committee (2018-present)

- Participate in all MHA program committee meetings
- Review 50-70 MHA applications annually and make admissions recommendations

- Develop strategies to enhance the curriculum and professional development of students in our MHA program

MHA Scholarship Committee (2019-present)

- Evaluate candidates and make recommendations

Faculty Council Representative for the Public Health Sciences Department (August 2019-present)

- Elected by PHS faculty colleagues
- Participate in all Faculty Council meetings (7 per academic year)
- Discuss events on campus and UNCC policies
- Report back to the PHS department with pertinent policy updates

Public Health Sciences Faculty Search Committee (2020, 2021)

- Evaluate candidates, participate in phone and virtual campus interviews, make recommendations

Health Services Research PhD Participating Faculty (2019-end of program in 2022)

Public Health Sciences PhD Affiliate Faculty (2021-present)

Health Systems Management Capstone Lead Faculty (Spring 2019-Spring 2022)

- Provided course oversight across multiple course sections (Spring 2019: six sections; Fall 2019: five sections; Spring 2020: six sections; Fall 2020: eight sections; Spring 2021: eight sections; Fall 2021: five sections; Spring 2022: six sections)
- Collaborated with the HSMT Program Director to assist in curriculum development and course planning
- Communicated with course faculty at least bi-weekly to preview upcoming course activities and assignments, and provided support for consistency in instruction
- Updated the master course syllabus, assisted faculty with course material selections, and assisted faculty as needed with the creation of course content in the University's Learning Management System
- Developed guides, templates, and rubrics for course assignments
- Coordinated with administrative staff in the PHS department, Atrium Health, and other contacts as needed to organize end-of-semester student presentations for Atrium representatives

University of Alabama at Birmingham

Physician Assistant Research Symposium Judge (2014)

University of Alabama at Birmingham, Junior Alumni Society Board

School of Public Health Representative (2014)

University of Alabama at Birmingham, School of Public Health

Named Scholarship Selection Committee Member (2013-2014)

PROFESSIONAL DEVELOPMENT

Active Learning Academy, UNC Charlotte, Center for Teaching and Learning (2019-2020)

New Faculty Academy, UNC Charlotte, Center for Teaching and Learning (2018-2019)

Essentials of Teaching and Learning certificate, UNC Charlotte, Center for Teaching and Learning (2019)

Apply the Quality Matters Rubric certificate, UAB, Division of eLearning and Professional Studies (2017)

First Class Pre-Kindergarten Grant Proposal Evaluator (2015)

Center for Integration of Research, Teaching and Learning (CIRTL) Associate certificate, UAB Graduate School (2015)

PROFESSIONAL AFFILIATIONS, LEADERSHIP, AD HOC REVIEWER

Academy of Management, member and Annual Meeting paper review 2016-present

AcademyHealth, member and Annual Research Meeting abstract review 2015-present

American Public Health Association, member and Annual Meeting abstract review 2015-present

Health Care Management Review, manuscript reviewer 2018-present

Disaster Medicine and Public Health Preparedness, manuscript reviewer 2020-present

Case Research Journal, manuscript reviewer 2020-present

Greater Charlotte Healthcare Executives Group (GCHEG) – local American College of Healthcare Executives (ACHE) chapter, member of Scholarship Committee (2020-present) 2018-present