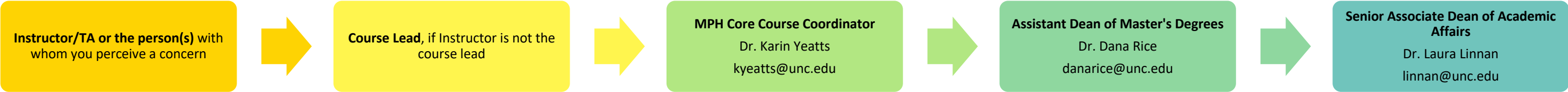


Student Concerns Process –MPH@UNC

1. Please attempt to resolve your issue with individuals closest to the concern (individuals on the left side of the chart) before moving to other supervisory individuals (to the right) on the chart.
 - a. If you find that your concern is not resolved after contacting individuals on the left-hand side of this flow chart, you could then include individuals in a more supervisory role. Students who include multiple senior level individuals on their initial correspondence will be encouraged to first attempt to resolve the issue directly with their instructor or faculty/staff closest to the issue.
2. Please include your PID, concentration and other logistical information on any written correspondence.
3. If students have not received a response within about 3 business days, please feel free to follow up.
4. If your concern involves one of the individuals in the flow chart, **your academic coordinator** will be helpful in advising an appropriate person to address your concern.

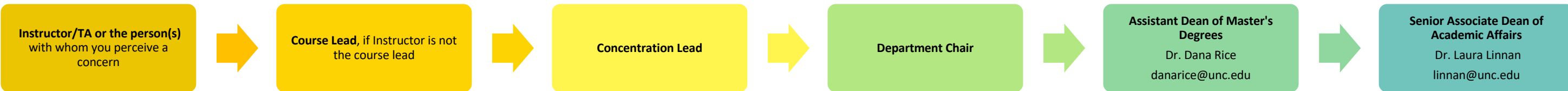
For Situations involving any **MPH Core** course-specific curricular concerns:

EX: Course(s), Exams, Grading, Classroom Management, Classroom Instruction



For general situations involving **concentration** course-specific curricular concerns:

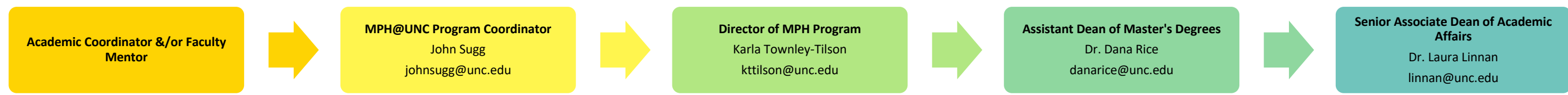
EX: Course(s), Exam, Grading, Classroom Management, Classroom Instruction



For situations involving a **personalized concern** that impacts a student’s participation in the course or the MPH program:

Academic Process Issue:

Ex: Paperwork, Transfer Credits, Incomplete Grade Requests, etc.



Personal Issue:

Ex: Student Conflict Resolution, Academic Advising, Faculty Mentoring, Bias Incidents (will add Associate Dean for Inclusive Excellence related issues)



MPH Contact Lists Links:

- [MPH Academic Coordinators Lists](#)
- [MPH@UNC Concentration Leads Lists](#)

If you have feedback you’d like to share, and have already tried to above channels, and/or have significant concerns about a bias-related event you need to share confidentially, please complete this form: [Student Feedback and Equity Concerns Form](#)