Student Concerns Process – Residential MPH

- 1. Please attempt to resolve your issue with individuals closest to the concern (individuals on the left side of the chart) before moving to other supervisory individuals (to the right) on the chart.
 - a. If you find that your concern is not resolved after contacting individuals on the left-hand side of this flow chart, you could then include individuals in a more supervisory role. Students who include multiple senior level individuals on their initial correspondence will be encouraged to first attempt to resolve the issue directly with their instructor or faculty/staff closest to the issue.
- 2. Please include your PID, concentration and other logistical information on any written correspondence.
- 3. If students have not received a response within about 3 business days, please feel free to follow up.
- 4. If your concern involves one of the individuals in the flow chart, your academic coordinator will be helpful in advising an appropriate person to address your concern.

For Situations involving any MPH Core course-specific curricular concerns:

EX: Course(s), Exams, Grading, Classroom Management, Classroom Instruction **Senior Associate Dean of Academic** MPH Core Course Coordinator

Instructor/TA or the person(s) with whom you perceive a concern



Course Lead, if Instructor is not the course lead



Dr. Karin Yeatts kyeatts@unc.edu



Assistant Dean of Master's Degrees Dr. Dana Rice danarice@unc.edu



Affairs Dr. Laura Linnan

linnan@unc.edu

For general situations involving **concentration** course-specific curricular concerns:

EX: Course(s), Exam, Grading, Classroom Management, Classroom Instruction

Instructor/TA or the person(s) with whom you perceive a concern



Course Lead, if Instructor is not the course lead

Concentration Lead

Department Chair

Assistant Dean of Master's **Degrees** Dr. Dana Rice danarice@unc.edu

Senior Associate Dean of **Academic Affairs**

Dr. Laura Linnan linnan@unc.edu

For situations involving a personalized concern that impacts a student's participation in the course or the MPH program:

Academic Process Issue:

Ex: Paperwork, Transfer Credits, Incomplete Grade Requests, etc.

Academic Coordinator &/or Faculty Mentor



Residential MPH Program Coordinator Cassie Nakamoto cnaka@unc.edu



Director of MPH Program Karla Townley-Tilson kttilson@unc.edu



Assistant Dean of Master's Degrees Dr. Dana Rice danarice@unc.edu



Senior Associate Dean of Academic Affairs

> Dr. Laura Linnan linnan@unc.edu

Personal Issue:

Ex: Student Conflict Resolution, Academic Advising, Faculty Mentoring, Bias Incidents (will add Associate Dean for Inclusive Excellence related issues)

Academic Coordinator &/or Faculty Mentor



Sr. Executive Director of Academic **Advising & Student Affairs Greg Bocchino**

bocchino@unc.edu



Associate Dean of Student Affairs Charletta Sims Evans simsevans@unc.edu



Associate Dean for Inclusive Excellence Kim Ramsey-White whitek22@unc.edu

MPH Contact Lists Links:

- MPH Academic Coordinators Lists
- MPH Concentration Leads Lists

If you have feedback you'd like to share, and have already tried to above channels, and/or have significant concerns about a bias-related event you need to share confidentially, please complete this form: Student Feedback and Equity Concerns Form