

Jordan “Chase” Harless
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Education

2020 – 2023 Doctorate of Public Health – Community Health Concentration; East Tennessee State University
2016 - 2018 Masters of Social Work, Western Carolina University
2009 - 2013 Bachelors of Science in Sociology, East Tennessee State University

Honors and Awards:

2009-2013 Hope Scholarship
2018 Western Carolina University Service Learning Award for Outstanding Student Achievement

Peer Reviewed Publications and Manuscripts

Accepted

1. Ulrich IP, **Harless C**, Seamon G, Kim A, Sullivan L, Caldwell J, Reed L, Knoll H. (2022). “Implementation of Transgender/Gender Nonbinary Care in a Family Medicine Teaching Practice.” *J Am Board Fam Med*. 2022 Mar-Apr;35(2):235-243. doi: 10.3122/jabfm.2022.02.210182. PMID: 35379711.
2. Hughes, P., **Harless, C.**, Ramage, M., Fusco, C., Ostrach, B. (2022). “Barriers to Treating Opioid Use Disorder Remain for Advanced Practice Providers.” *North Carolina Medical Journal*, in press.
3. **Harless, C.**, Hughes, P., Wilson, C., Carpenter, D., Ostrach, B. (2022). “Eligible Prescriber Experiences with Substance Use Disorder Treatment and Perceptions of Pharmacy Barriers to Buprenorphine.” *Southern Medical Journal* 115, no. 8, 584–92
4. **Harless C**, Lugo B, Ostrach B. (2022). Hepatitis C and HIV Screening, Testing, and Risk Perceptions among South-Central Appalachian County Health Department Staff. *South Med J.*;115(7):422-428. doi: 10.14423/SMJ.0000000000001409. PMID: 35777748.
5. Carpenter, D., Lambert, K., **Harless, C.**, Wilson, C., Davis, S. Zule, W., & Ostrach, B. (2022). “North Carolina Community Pharmacists’ Buprenorphine Dispensing Practices and Attitudes.” *Journal of the American Pharmacists Association*, <https://doi.org/10.1016/j.japh.2022.04.019>.
6. Garza ACD Ia, **Harless C**, Ostrach B, Fagan B. Increasing North Carolina’s Workforce Capacity for Prescribing Buprenorphine Products. 2022. *North Carolina Medical Journal.*;83(4):288-293. doi:[10.18043/ncm.83.4.288](https://doi.org/10.18043/ncm.83.4.288)
7. Trull, G., Major, E., **Harless, C.**, William, Z., Ostrach, B., & Carpenter, D. (2021) “Rural Community Pharmacist Willingness to Dispense Suboxone® - A Secret Shopper Investigation in South-Central Appalachia.” *Exploratory Research in Clinical and Social Pharmacy* 4 (December 2021): 100082. <https://doi.org/10.1016/j.rcsop.2021.100082>.
8. Hughes, P., **Harless, C.**, & Leach, K. (2019). Methods and Strategies for Effectively Surveying the LGBTQ Population. *Res Social Adm Pharm*.

9. Kane, C., Leiner, K., **Harless, C.**, Fagan, B., Foley, K., & Wilson, C. (2019). Patient Experiences in Primary Care Office Based Opioid Treatment. *Journal of the American Board of Family Medicine*

Submitted

1. Major, E., Wilson, C., Carpenter, D., **Harless, C.**, Trull, G., & Ostrach B. (2022). Courtenay Gilmore Wilson, Delesha M. Carpenter, J. Chase Harless, Grace Trull, and Bayla Ostrach. "Factors in Rural Community Buprenorphine Dispensing: Pharmacy Stakeholder Perspectives," under review.
2. **Harless, C.**, Murphy-Nugen, A., Surlles, K. (2022). "The Intersection of Stress, Health, and Health Care Opportunities for Appalachian Transgender and Non-binary People: A Qualitative Exploration." Under review.

Book Chapters

1. Johnson, A., Nanney, M., & **Harless, C.** (2022). Transgender Health in the American South: Attitudes, Behaviors, Experiences, & Outcomes. *Handbook on Transgender, Non-Binary, & Gender Minority Populations.*

Community Reports

1. Johnson, A.H., Bowen, A., Shuler, A. **Harless, C.** (2022). "Coming of Age as an LGBTQ Southerner: Family, Faith, Education & Health." Campaign for Southern Equality: Asheville, NC.
2. Nanney, M., **C. Harless**, A.H. Johnson, A. Polaski, and J. Beach-Ferrara. (2020). "The Report of the 2019 Southern LGBTQ Health Survey: Black Trans Respondents Spotlight" Campaign for Southern Equality: Asheville, NC
3. Bowen, A., A. H. Johnson, and **C. Harless**. (2020). "The Report of the 2019 Southern LGBTQ Health Survey: LGBTQ Voting in the U.S. South." Campaign for Southern Equality: Asheville, NC. Bowen, A., A.H. Johnson,
4. **Harless, C.**, Nanney, M., Polaski, A., and Beach-Ferrara, J. (2020). "The Report of the 2019 Southern LGBTQ Health Survey: Georgia State Spotlight." Campaign for Southern Equality: Asheville, NC
3. **Harless, C.**, M. Nanney, A.H. Johnson, A. Polaski, and J. Beach-Ferrara. (2020). "The Report of the 2019 Southern LGBTQ Health Survey: South Carolina State Spotlight" Campaign for Southern Equality: Asheville, NC
4. **Harless, C.**, M. Nanney, A.H. Johnson, A. Polaski, and J. Beach-Ferrara. (2019.) "*The Report of the 2019 Southern LGBTQ Health Survey.*" Campaign for Southern Equality: Asheville, NC. – Report of findings from a survey of over 5,600 LGBTQ Southern about their health care, health care access, and health care experience.
5. Ostrach, B., **Harless, C.**, Foley, K. (2019). *Year 1 Evaluation Report -- Increasing Workplace Capacity for Medication-Assisted Treatment Through Residency Programs.* UNC Health Sciences at MAHEC: Asheville, NC – Evaluation report that described the reason for uptake of MAT and buprenorphine waiver trainings and the barriers/facilitating factors involved in establishing MAT in their program.

6. Foley, K., Ostrach, B., & **Harless, C.** (2019). *AMCHC RCORP HRSA Planning Grant Evaluation* – Evaluation of planning process where a coalition of community members created a consortium to address substance use issues within three rural Western North Carolina counties.
7. Foley, K. Ostrach B., & **Harless, C.** (2018). *Right Way Training Evaluation. Cherokee Indian Hospital: Cherokee, NC.* – Evaluation report of training program designed to promote employee cohesion among hospital staff.

Presentations

1. Peluso, A. & **Harless, C.** (2022). “A Qualitative study of Sexual and Reproductive Healthcare Experiences of LGBTQ+ Emerging Adults in Appalachia”. Oral presentation at American Public Health Association Conference, Boston, MA.
2. Carpenter, D., Ostrach, B., **Harless, C.**, & Major, E. (2022). “Increasing Buprenorphine Access in Rural North Carolina via Innovative Pharmacy-Focused Solutions.” Oral Presentation at RX Drug Abuse and Heroin Summit, Atlanta, GA.
3. Hughes, P., **Harless, C.**, & Leach, K. “Fantastic People and Where to Find Them: Effectively Surveying the LGBTQ Population.” (March 2020). Oral Presentation at 11th Health Survey Research Methods Conference, Williamsburg, VA.
4. Sullivan, L., **Harless, C.**, & Ulrich, I. "Optimizing Transgender Care at a Large Primary Care Practice.” (December 2019.) Poster presentation at American Society of Health-System Pharmacists Midyear Clinical Meeting.
5. Lugo B., **Harless C.**, Ostrach B. (November 2019). “Western North Carolina HCV & HIV Screening, Testing, and Perceptions of Risk: Regions 1 and 2 County Health Departments.” Hep C Steering Committee. Region 1 Health Directors Meeting. Invited community presentation in Sylva, NC.
6. **Harless, C.**, & Murphy-Nugen, A., (November 2019) “Providing Affirming and Equitable Health Care to Transgender Individuals in Southern Appalachia.” Workshop at NASW-NC 2019 Annual Fall Conference in Asheville, NC.
7. Lugo, B., **Harless, C.**, Ostrach, B. (August 2019) “Western North Carolina HCV & HIV Screening, Testing, and Perceptions of Risk: Regions 1 and 2 County Health Departments. Hep C Steering Committee. Invited community presentation in Asheville, NC.
8. **Harless, C.**, White-Gibson, L., Hodge, B., & Gilmer, B. (May 2019). “Rural Fellowships: A Key Driver of the Rural Teaching Center Model” Poster presentation at National Rural Health Conference in Atlanta, GA.
7. Lugo, B., **Harless, C.**, & Ostrach, B. (April 2019). “Western North Carolina Hep C & HIV Screening, Testing, and Perceptions of Risk Oral presentation at HCV Bridge Counselor Meeting in Asheville, NC.
8. **Harless, C.** (March 2019). “Ethical Social Work and the LGBTQ Community”. Featured speaker at National Association of Social Workers – North Carolina Chapter’s Annual Ethics Conference in Raleigh, NC.
9. **Harless, C.** & Murphy-Nugen, A. (March 2019) “Promoting Affirming and Equitable Access to Transgender Health Care in Southern Appalachia.” Poster session at Transgender Health and Wellness Conference in Winston-Salem, NC.
10. **Harless, C.** & Murphy-Nugen, A. (January 2019) “Trans Care is Primary Care: Promoting Affirming and

Equitable Access to Transgender Health Care in Southern Appalachia.” Oral presentation at MAHEC Research Forum in Asheville, NC.

11. Kane, C., Leiner, K., **Harless, C.**, Fagan, B., Foley, K., & Wilson, C. (December 2018). “Patient Experiences in Primary Care OBOT.” Oral presentation at MAHEC Research Forum in Asheville, NC.

Invited Lectures

1. **Harless, C.** (July 2019). “Promoting Ethical Services among the LGBTQ Community.” Invited community lecture at Meridian Health in Sylva, NC.
2. **Harless, C.** (June 2019). “Promoting Transgender Healthcare” Invited guest lecture at East Tennessee State University in Johnson City, TN.
3. **Harless, C.** (April 2019) “Transgender and Gender Non-Conforming Individuals and Their Community: An Exploration of Lived Experiences” Invited guest lecture at Warren Wilson College in Swannanoa, NC.
4. **Harless, C.** (April 2018) “LGBTQ Diversity” Invited guest lecture at Western Carolina University in Cullowhee, NC.

Professional & Related Experience/Service Activities

The Campaign for Southern Equality.

Program Manager of Southern Equality Research and Policy Center: 2022- current

- Responsible for developing and implementing program evaluation and community-based research projects.
- Lead effort to schedule and coordinate community health clinics across western North Carolina.
- Lead effort to schedule, plan, and provide LGBTQ health equity trainings for federally qualified health centers and other health organizations across western North Carolina.
- Manage and upkeep Trans in the South: A Health and Legal Resource Guide
- Drafted successful grant applications and provided feedback on other organizational grants.

Department of Public Health at East Tennessee State University

Graduate Assistant: 2020-2023

- Lead investigator on mixed method research project examining the sexual and reproductive health experiences of bisexual and lesbian people in east Tennessee.
- Lead online participant recruitment of multi-state evaluation project focusing on contraception access and behaviors in the South.
- Instructor on record for undergraduate Public Health courses.
- Provided support to additional supervising professors research and academic efforts.

Department of Social Work at Western Carolina/Warren Wilson University.

Adjunct Faculty: 2018 – current

- Responsible for creating syllabi and course materials for macro Social Work courses. Create assignment guidelines and expectations to explore and analyze class content.
- Provided lecture and supplemental materials to teach content ranging from human behavior theory to aspects of diversity.
- Responsible for grading tests, papers, and other critical thinking assignments.
- Used online applications to engage students outside of the classroom and encourage their learning.

UNC Health Sciences at Mountain Area Health Education Center

Center Research Data Analyst: 2018 – 2022

- Analyst responsible for leading and supporting medical residents and providers regarding qualitative research methods, survey design, and program evaluation; provides quantitative and other research support, as needed.
- Provide training on qualitative research methods to providers and residents.

- Provide support to providers and residents regarding best practices for gender affirming care; co-leads organizational wide Transgender Work Group.
- Led and assisted with the design, support, and implementation of research projects for the family medicine, pharmacy, Rural Health Initiative, and continuing education department.
- Project evaluator and manager for multiple institutional and grant funded research projects to ensure timely completion based on established timeline, including a \$500,000 MAT state training grant.
- Research support person for the Substance Use Disorder Task Force.

Teaching Experience

SOCW 354: Human Behavior in the Social Environment: Person and Environment at Western Carolina University.

SOCW 402: Diversity in Contemporary Society at Western Carolina University.

SWK 4100: Social Policy: Change Through Advocacy at Warren Wilson College.

SWK 2100: History of Social Work: Resist, Reform, Revolt. History of Social Welfare at Warren Wilson College.

COBH1020: Introduction to Public Health at East Tennessee State University

Research & Scholarly Activity

Lead Evaluator

Evaluation of Buncombe County and Western North Carolina Community Schools, 2022-2025. United Way of Asheville and Buncombe County. Evaluation of successes and opportunities of growth for community school programs in Buncombe County. Co-PI Kathy A. Foley, PhD.

Increasing Workplace Capacity for Medication-Assisted Treatment, 2019 – current. The purpose of this contract is to conduct technical training and provide community-level technical assistance with medical residency programs on medication-assisted treatment (MAT) waiver training through the Mountain Area Health Education Center (MAHEC) to expand North Carolina's capacity to provide treatment for opioid use disorder and reduce opioid-related deaths.

Toe River Advocates for Community Education and Support (TRACES), 2018-2019. Evaluating TRACES effectiveness in providing peer support services in rural Western North Carolina counties. Program Director, Idania Garcia, MSW, Mountain Area Health Education Center

Rural Fellowship Experiences, unfunded, 2018-2022. Lead the development and efforts of a qualitative evaluation of rural fellowships. Co-PIs Benjamin Gilmer, MD and Bryan Hodge, MD.

Evaluation Member Projects

Eastern Band of Cherokee Indians MAPP 2.0 Pilot Evaluation. 2022. Eastern Band of Cherokee Indians Health and Human Services and Western North Carolina Healthy Impact. Evaluation of EBCI community's needs and perceptions of public health services within their communities.

Increasing Workplace Capacity for Medication-Assisted Treatment Through Residency Programs. 2018-2019. NCDHHS (subcontract from the CDC). Evaluating institutional factors in statewide uptake of medication-assisted treatment prescribing trainings for medical residency, nurse practitioner, and physician assistant programs. Larger Project Director, Ana Cabello DeLaGarza, MSW, Mountain Area Health Education Center.

Rural Communities Opioid Response Project, 2018-2019. HRSA. Evaluating Planning Grant project to address rural opioid and substance use issues, with a Consortium led by an FQHC, with three rural county health departments, healthcare providers and referral agencies, and medical education entities. Larger Project Director, Sarah Tennyson, Appalachian Mountain Community Health Centers.

