

## **Christie Pettitt-Schieber**

Chicago, IL 60618 | 404-558-1878

[christieps@me.com](mailto:christieps@me.com)

International development and project management professional with global experience leading monitoring, evaluation and learning strategies to improve program quality and bridge research to practice. 10+ years' experience with community-based programs in the Caribbean, Latin America, Africa, and Southeast Asia. Additional language proficiency in Spanish and French.

### **EXPERIENCE**

#### **Senior Project Manager, Data Strategy**

**May 2021 - Present**

*Social IMPACT Research Center at Heartland Alliance*

- Support and manage projects designed to establish and operationalize organizational information and data strategy.

#### **Associate Director of Program Operations**

**Jun 2017 – Apr 2021**

*MiracleFeet*

- Managed monitoring, evaluation, accountability and learning (MEAL) strategy, framework, and solutions for \$2.8M portfolio of 28 country-programs:
  - Overhauled key performance indicators, cycle of progress reports, and learning agenda.
  - Provided technical support to programs in design, implementation, and evaluation phases.
  - Led technical reviews of program MEAL plans, identifying opportunities for improvement.
  - Created MEAL guidelines and protocols, and trained staff on tracking and interpreting indicators using standardized methods.
  - Developed globally used sustainability indicators with international working group.
  - Coordinated data management software operation and use for MEAL.
  - Drove change management to create a culture of data-informed decision-making.
  - Improved program effectiveness with nearly all clinics meeting KPI benchmarks.
  - Flagged operational issues for leadership review.
  - Managed impact evaluation including drafting scope of work for independent evaluator.
- Developed project budgets, work plans, risk analysis and mitigation measures, and procurement strategy for additional digital technology needed to meet MEAL outcome objectives.
- Experienced with reporting on USAID-funded projects.
- Delivered tailored technical support and training on data for decision-making and quality assurance during bi-monthly site visits in Latin America, Southeast Asia, and Africa.
- Presented at international conferences and meetings in the US, Oman, and the UK.
- Supervised 4 staff and 15 interns, influenced hiring of 25% of current headquarters staff, and increased department headcount by 300%.
- Initiated and managed research projects to fill data gaps.
- Skilled verbal communicator across teams, functions, and cultural contexts.
- Promoted twice in 2 years based on performance.

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### **Research Assistant**

**Aug 2015 - May 2017**

*University of North Carolina*

- Conducted field research to assess and report on sustainability of World Vision piped-water projects using mixed methods approach in rural and remote Kenyan communities.
- Coordinated and co-authored two academic papers on implementation science, quality improvement, and leadership initiatives in Ghana.

### **Coordinator**

**Dec 2013 - Jun 2015**

*Rotary International*

- Supported gift officers with reports, analysis, and production of key collateral for promoting fund development and executing grants.
- Coordinated special projects including Trustee meetings, representing the Foundation as a keynote presenter, and liaising with top-level leadership.
- Developed a reputation for improving processes and breaking down silos across departments.
- Honored with a "Standing Ovation" award from 4 cross-departmental teams.

### **Executive Director**

**Oct 2012 - Nov 2013**

*Ashraya Initiative for Children*

- Established sustainable leadership by hiring the first local program director and board.
- Rectified a 2-year deficit with new funding sources.
- Streamlined financial reporting, standardized donor management processes, and improved governance and legal compliance policies and protocols.

## **EDUCATION**

Master of Public Health: Public Health Leadership Program

*University of North Carolina, Chapel Hill*

Certificates: Global Health, Mental Health First Aid

Masters paper: "Implementation science in water, sanitation, and hygiene projects (WASH) in LMIC"

Relevant coursework: global monitoring and evaluation, sexual and reproductive health and rights, HIV/AIDS, health systems strengthening, policy, biostatistics, research methods

Bachelor of Arts: Theater Studies

*Emory University*

## **COMPUTER SOFTWARE AND LANGUAGE SKILLS**

*Expert:* MS Office (including Excel), Windows Operating Systems

*Intermediate:* Stata, Salesforce, Spanish (Advanced Conversational)

*Basic:* Tableau, French (Advanced Beginner)