

## CURRICULUM VITAE

### PERSONAL INFORMATION

Name: Gregory Dean Randolph MD, MPH

Home/Office Address: 1905 Pathway Drive  
Chapel Hill, NC 27516

Telephone: 919-525-5576

Email: [grandolphconsulting@gmail.com](mailto:grandolphconsulting@gmail.com)  
[randolph@unc.edu](mailto:randolph@unc.edu)

### EDUCATION

Aug. 2011 – Dec. 2011 Management Academy for Public Health, University of North Carolina's Gillings School of Global Public Health and Kenan-Flagler Business School, Business Planning for Nonprofits.

Jan 2006 – Jan 2007 Six Sigma Yellow, Green, Blue Belt Training. UNC Healthcare, Quality Improvement.

Jan. 2004 – July 2005 Advanced Improvement Methods Program, Cincinnati Children's Hospital Medical Center, Quality Improvement.

July 1998 – July 2001 NRSA Primary Care Research Fellow, University of North Carolina, General Academic Pediatric Fellowship.

July 1998 – July 1999 Core Curriculum, Robert Wood Johnson Clinical Scholars Program.

July 1998 – July 2000 Preventive Medicine Residency, University of North Carolina, Preventive Medicine.

July 1990 – July 1993 Pediatric Resident, Maine Medical Center, General Pediatrics.  
-Chief Resident, Outpatient Department, July 1992-July 1993.  
-Resident Education Committee, Sept 1990-July 1993.

May 1990 MD with Honors, University of North Carolina School of Medicine.

May 1989 Masters in Public Health, University of North Carolina School of Public Health, Maternal and Child Health.

May 1984 BS in Biology, University of North Carolina at Chapel Hill.

Certification/Licensure

Diplomate (Retired in Good Standing), American Board of Pediatrics, October 11, 1995, #057100.

N.C. Medical License #93-00572, Inactive.

Preventive Medicine Board Eligible, December 2000.

**PROFESSIONAL EXPERIENCE – EMPLOYMENT HISTORY**

Feb 2021 – Present	President, Greg Randolph Consulting, LLC.
Feb 2021 – Present	Senior Faculty, Population Health Improvement Partners.
Aug. 2018 – Present	Adjunct Professor of Pediatrics, University of North Carolina School of Medicine.
July 2006 – Present	Adjunct Professor of Public Health, Public Health Leadership Program, UNC Gillings School of Global Public Health.
May 2009 – Jan 2021	Executive Director, Population Health Improvement Partners.
Sept 2018 – Jan 2020	Attending Pediatrician, Kapi’olani Medical Center for Women and Children.
April 2013 – Aug. 2018	Professor of Pediatrics, University of North Carolina School of Medicine.
Dec. 2007 – April 2013	Associate Professor of Pediatrics, University of North Carolina School of Medicine.
Jan. 2008 – Jan. 2012	Co-Director, N.C. Children's Center for Clinical Excellence, North Carolina Children's Hospital.
July 2001 – Dec. 2007	Assistant Professor of Pediatrics, University of North Carolina School of Medicine.
July 2001 – Jan. 2006	Faculty and Senior Quality Improvement Advisor, Center for Children’s Healthcare Improvement.
July 2001 – July 2004	Senior Associate, The National Initiative for Children’s Healthcare Quality.
Sept. 1993 – May 1998	Pediatrician, Haywood Pediatric & Adolescent Medicine Group, Clyde, N.C.

**HONORS AND AWARDS**

2010 – 2011	National Public Health Leadership Institute Scholar, Centers for Disease Control and Prevention.
2008	Nominee, Excellence in Mentoring Award, University of North Carolina at Chapel Hill.

2002	Pediatric Leaders for the 21 <sup>st</sup> Century Program, American Academy of Pediatrics.
1998	Leadership Scholar Program, North Carolina Medical Society.
1991	Outstanding Resident Teaching Award, University of Vermont Medical School (Maine Medical Center Affiliate).
1987 – 1988	Honors Second and Third Year, University of North Carolina School of Medicine.
1987 – 1988	Merit Scholar, University of North Carolina School of Medicine.
1983	Phi Beta Kappa, University of North Carolina at Chapel Hill.
1981	Phi Eta Sigma Freshman Honor Society, University of North Carolina at Chapel Hill.

## **PUBLICATIONS**

### Books and Chapters

1. Massie SE, Randolph CE, **Randolph GD**. Continuous Quality Improvement in U.S. Public Health Organizations: Widespread Adoption and Institutionalization. In: Sollecito et al. McLaughlin and Kaluzny's Continuous Quality Improvement in Health Care. Fifth Edition. Sudbury, MA: Jones and Bartlett Learning, 2018.
2. Vander Schaaf EB, Fort M, Stout LA, **Randolph GD**. Quality Improvement 101: Hearing Screening at the NC Division of Public Health. In Novick et al. JPHMP's 21 Public Health Case Studies on Policy & Administration. First Edition. Wolters Kluwer, 2017.
3. Crawley-Stout LA, Ward KA, **Randolph GD**. Applying Economic Impact Analyses to Population Health Improvement Efforts: Much to Be Learned, and Much to Be Gained. In Bialek et al. Solving Population Health Problems through Collaboration, First Edition. Routledge, 2017.
4. Lesneski CD, Massie SE, **Randolph GD**. Continuous Quality Improvement in Public Health Organizations. In: Sollecito et al. McLaughlin and Kaluzny's Continuous Quality Improvement in Health Care, Fourth Edition. Jones & Bartlett Learning, 2013.
5. Zell B, **Randolph GD**, Cornett A. Collaboration between Public Health and Health Care Organizations. In Nash et al. Health Care Quality: The Clinician's Primer, First Edition. American College of Physician Executives, 2012.

### Refereed Papers/Articles

1. **Randolph GD**, Coleman C, Allshouse C, Plant B, Kuo DZ. Measuring What Matters to Children with Medical Complexity and Their Families. *Pediatrics*, In press.
2. Little S, Rocco P, Dickerson P, **Randolph GD**, Short N. Using the ARCC Model to Implement the 2015 ANCC COA Criteria: A North Carolina Public Health Nursing Project. *Journal of Continuing Education in Nursing*. 2019 Jan;50(2):53-56.

3. Vander Schaaf EB, Cornett AC, **Randolph GD**. Improving Culture, One Quality Improvement Project at a Time. *J Public Health Manag Pract.* 2018 January/February; 24(1):57-62.
4. Arvanitis M, deJong NA, Leslie LK, DeWalt DA, **Randolph GD**, Flower KB. Pediatrician Maintenance of Certification using American Board of Pediatrics' performance improvement modules. *Acad Pediatr.* 2017 July; 17(5): 550 – 561.
5. Vander Schaaf EB, Quinonez RB, Cornett AC, **Randolph GD**, Boggess K, Flower KB. A Pilot Quality Improvement Collaborative to Improve Safety Net Dental Access for Pregnant Women and Young Children. *Matern Child Health J*, 2017, Epub ahead of print, <https://doi.org/10.1007/s10995-017-2397-6>.
6. Quinonez RB, Consky E, Mattison K, **Randolph GD**. Using Quality Improvement Methods to Implement an Early Childhood Oral Health Initiative: A Federally Qualified Health Center Pilot Study. *Journal of Clinical Pediatric Dentistry.* 2017 Sep; 41(5): 351-357.
7. Davis MV, Cornett AC, Mahanna E, See CH, **Randolph GD**. Advancing quality improvement in public health departments through a statewide training program. *J Public Health Manag Pract.*, 2016 March/April; 22(2): e21–e27.
8. Crawley-Stout LA, Ward KA, See CH, **Randolph GD**. Lessons learned from measuring Return on Investment in public health quality improvement initiatives. *J Public Health Manag Pract.*, 2016 March/April; 22(2): e28-e37.
9. Harrison LM, Shook ED, Harris G, Lea CS, Cornett A, **Randolph GD**. Applying the model for improvement in a local health department: quality improvement as an effective approach in navigating the changing landscape of public health practice in Buncombe County, North Carolina. *J Public Health Manag Pract.*, 2012 Jan-Feb; 18(1):19-26.
10. Ramaswamy R, Segal S, Harris J, **Randolph GD**, Cornett A, Harrison LM, Lea CS. Standardizing environmental health processes at the Iowa Department of Public Health. *J Public Health Manag Pract.* 2012 Jan-Feb; 18(1):27-35.
11. Wright SS, Lea CS, Holloman R, Cornett A, Harrison LM, **Randolph GD**. Using quality improvement to promote breast-feeding in a local health department. *J Public Health Manag Pract.* 2012 Jan-Feb; 18(1):36-42.
12. Cornett A, Thomas M, Davis MV, Mahanna E, Cordova A, Herring MC, Lea CS, Harrison LM, **Randolph GD**. Early evaluation results from a statewide quality improvement training program for local public health departments in North Carolina. *J Public Health Manag Pract.* 2012 Jan-Feb; 18(1):43-51.
13. Smith G, Poteat-Godwin A, Harrison LM, **Randolph GD**. Applying Lean principles and Kaizen rapid improvement events in public health practice. *J Public Health Manag Pract.* 2012 Jan-Feb; 18(1):52-4.
14. **Randolph GD**, Stanley C, Rowe B, Massey SE, Cornett A, Harrison LM, Lea CS. Lessons learned from building a culture and infrastructure for continuous quality improvement at Cabarrus Health Alliance. *J Public Health Manag Pract.* 2012 Jan-Feb; 18(1):55-62.

15. **Randolph GD**, Stenberg L, Socolar R, Wysocki KL, Fuller S, Check J, Brown WD, Steiner MJ. A Modified Healthy Steps Model to Improve Resident Training in Behavioral and Developmental Care. *J Dev Behav Pediatr*. 2011 May; 32:301-6.
16. Bookman L, Troy R, McCaffrey M, **Randolph G**. Using quality-improvement methods to reduce variation in surfactant administration. *Quality Saf Health Care*. 2010 Oct;19(5):e23.
17. Bookman L, Engmann C, Srofenyoh E, Enweronu-Laryea C, Owen M, **Randolph G**, Price W, Barker P. Educational impact of a hospital-based neonatal resuscitation program in Ghana. *Resuscitation*. 2010 Sep;81(9):1180-2.
18. Hanson CC, **Randolph GD**, Erickson JA, Mayer CM, Bruckel JT, Harris BD, Willis TS. A reduction in cardiac arrests and duration of clinical instability after implementation of a paediatric rapid response system. *Qual Saf Health Care*. 2009 Dec;18(6):500-4.
19. Starmer AJ, **Randolph GD**, Wysocki KL, Steiner MJ. Direct observation of resident-patient encounters in continuity clinic: a controlled study of parent satisfaction and resident perceptions. *Educ Health*. 2009 Dec;22(3):325. Epub 2009 Nov 28, Available from: <http://www.educationforhealth.net/>
20. Flower KB, Willoughby M, Cadigan RJ, Perrin EM, **Randolph G**. The Family Life Project Investigative Team. Understanding breastfeeding initiation and continuation in rural communities: A combined qualitative/quantitative approach. *Matern Child Health J*. 2008 May; 12(3): 402-14.
21. Zolotor AJ, **Randolph GD**, Johnson JK, Wegner S, Edwards L, Powell C, Esporas MH. Effectiveness of a practice-based, multimodal quality improvement intervention for gastroenteritis within a Medicaid managed care network. *Pediatrics*. 2007 Sep; 120(3): e644-50.
22. Bundy DG, **Randolph GD**, Murray M, Anderson J, Margolis PA. Open access in primary care: results of a North Carolina pilot project. *Pediatrics*. 2005 Jul; 116(1): 82-7.
23. **Randolph G**, Fried B, Loeding L, Margolis P, Lannon C. Organizational characteristics and preventive service delivery in private practices: a peek inside the "black box" of private practices caring for children. *Pediatrics*. 2005 Jun; 115(6): 1704-11.
24. **Randolph GD**, Murray M, Swanson JA, Margolis PA. Behind schedule: improving access to care for children one practice at a time. *Pediatrics*. 2004 Mar; 113: e230-7.
25. Mohr JJ, **Randolph GD**, Laughon MM, Schaff E. Integrating improvement competencies into residency education: a pilot project from a pediatric continuity clinic. *Ambul Pediatr*. 2003 May-Jun; 3(3): 131-6.
26. **Randolph GD**, Pathman DE. Trends in the rural-urban distribution of general pediatricians. *Pediatrics*. 2001 Feb; 107(2): E18.

*Other Peer-Reviewed Papers:*

1. Shaikh U, Yin S, Mistry KB, **Randolph GD**, Sanders LM, Ferguson LE. Leveraging Medical Conferences and Webinars for Hands-On Clinical Quality Improvement: An Intervention to Improve Health Literacy–Informed Communication in Pediatrics. *Am J of Medical Quality*. 2018; 33(2): 213-215.
2. Vander Schaaf EB, Seashore CJ, **Randolph GD**. Translating clinical guidelines into practice: challenges and opportunities in a dynamic health care environment. *NC Med J.*, 2015; 76(4):230-234.

3. Institute of Medicine. Toward quality measures for population health and the leading health indicators. Washington, DC: *The National Academies Press*, 2013.
4. **Randolph GD**, Morrow J. The potential impact of the Affordable Care Act on population health in North Carolina. *NC Med J*. 2013; 74(2):330-333.
5. **Randolph GD**, Bruckner J, See CH. Quality improvement in North Carolina's public health departments. *N C Med J*. 2013; 74(2):137-141.
6. Bruckner J, See CH, **Randolph GD**. Case Study: Quality improvement in the Macon County Health Department. *N C Med J*. 2013; 74(2):138-139.
7. **Randolph GD**, Lea CS. Quality improvement in public health: Moving from knowing the path to walking the path. *J Public Health Manag Pract*. 2012 Jan-Feb; 18(1):4-8.
8. Steering Committee on Quality Improvement and Management and Committee on Hospital Care. Policy statement-principles of pediatric patient safety: reducing harm due to medical care. *Pediatrics*. 2011 June; 127(6): 1199-210.
9. **Randolph G**, Esporas M, Provost L, Massie S, Bundy DG. Model for improvement – Part Two: Measurement and feedback for quality improvement efforts. *Pediatr Clin North Am*. 2009 Aug; 56(4):779-98.
10. **Randolph, GD**. Where next for advanced access: will it be embraced by specialties? *N C Med J*. 2005 May-Jun; 66: 226-8.

*Editorials or Letters:*

1. Bundy DB and **Randolph GD**. Letter to the Editor: Open Access Implementation and Diabetes Outcomes. *J Gen Intern Med*. 2009 May; 24(8):991.

Refereed Unpublished Oral Presentations and/or Abstracts

1. Vander Schaaf EB, Cornett A, **Randolph GD**. Improving culture to support quality improvement in local health departments. Academic Pediatric Association Region IV Annual Meeting Platform Presentation, Charlottesville, VA, February 21, 2016.
2. Howell DM, Chokshi Y, **Randolph GD**, and Steiner MJ. Developing a Patient-controlled Checklist to Improve Quality in Outpatient Visits: Do Physicians, Staff, and Patients Agree on Content and Utility? Pediatric Academic Societies Poster Session, Boston, MA, May 1, 2012.
3. **Randolph GD**, Wysocki K, Steiner M, Brown W. A Modified Healthy Steps Model to Improve Resident Training and Quality of Behavioral and Developmental Care. Pediatric Academic Societies Poster Session, Vancouver, BC, May 4, 2010.
4. DeCamp LR, Chandler NL, Cornett AC, Steiner MJ, **Randolph GD**. Systematic Implementation of Resident Participation in Quality Improvement. Pediatric Academic Societies Poster Session, Baltimore, MD, May 4, 2009.
5. Bookman L, Engmann C, Laryea C, Srofenyoh E, **Randolph GD**, Owen M, Price W, Barker P. Establishing a Hospital-Based Neonatal Resuscitation Program in Ghana. Pediatric Academic Societies Platform Presentation, Baltimore, MD, May 2, 2009.

6. Lewis KA, Park B, Pattishall S, Buchanon C, Suarez E, Orringer M, **Randolph GD**, Steiner MJ. Reasons for Appointment No-shows in Pediatric Specialty Care and Primary Care: Experience at a Single Tertiary Care Center. Pediatrics Academic Societies Poster Session, Baltimore, MD, May 2, 2009.
7. Steiner MJ, Mills LS, Cornett AC, DeCamp LR, **Randolph GD**. The Impact of Resident-Patient Continuity on Delivery of Preventive Services for Infants with Medicaid. Pediatric Academic Societies Poster Session, Honolulu, HI, May 5, 2008.
8. Jost A, **Randolph GD**, Wysocki K, Steiner M. Direct Observation in a Continuity Clinic: A Controlled Study of Family Satisfaction and Resident Perceptions. Pediatric Academic Societies Platform Presentation, Honolulu, HI, May 4, 2008.
9. Troy R, Bookman L, McCaffrey M, **Randolph GD**. Using Quality Improvement Methods to Reduce Variation in Surfactant Administration. Pediatric Academic Societies Platform Presentation, Honolulu, HI, May 3, 2008.
10. Bundy DB, **Randolph GD**, Murray M, Anderson J, Margolis PA. Open Access in Primary Care: Results from a Pilot Initiative in NC. Pediatric Academic Societies Poster Session, Washington, DC, May 16, 2005.
11. **Randolph GD**, Socolar R, Fuller S. The Impact of Healthy Steps on Recent Pediatric Residency Graduates. Pediatric Academic Societies Poster Session, Washington, DC, May 14, 2005.
12. Bundy DB, **Randolph GD**, Murray M, Anderson J, Margolis PA. Advanced Access in Primary Care: Results from a Pilot Initiative in NC. Quality Council of North Carolina Poster Session, Chapel Hill, NC, April 16, 2005.
13. Mohr JJ, **Randolph GD**, Powell C. Using Quality Improvement Methods to Address Practice Barriers to Oral Rehydration. Pediatric Academic Societies Platform Presentation, Baltimore, MD, May 4, 2002.
14. **Randolph GD**, Mohr JJ, Schaff ES. Integrating Improvement and Systems Thinking into Pediatric Residency Education. Pediatric Academic Societies Platform Presentation, Baltimore, MD, May 1, 2001.
15. **Randolph GD** and Pathman DE. Trends in the Rural-Urban Distribution of General Pediatricians. Pediatric Academic Societies Platform Presentation, Boston, MA, May 14, 2000.
16. **Randolph GD**, Margolis PA, Fried B, Keyes LL, Bordley WC. Diffusion of Preventive Service Tools to Family Medicine and Pediatric Practices. Pediatric Academic Societies Poster Session, Boston, MA, May 13, 2000.

#### Other Publications

1. **Randolph GD**. First Year of MOC Part 4 Reveals Positive Results. *AAP News*, June, 2011.
2. **Randolph GD**. Part 4 of MOC Designed to Improve Patient Care. *AAP News*, February, 2010.
3. **Randolph GD**, Evarts L, Esporas MH. Technical Report for NC Division of Medical Assistance: Effect of NC Open Access Collaborative on Medicaid Utilization and Costs for Children in Primary Care Practices. Center for Children's Healthcare Improvement at UNC-Chapel Hill. September 2005; 1-11.

4. **Randolph GD.** Advanced Access: Enabling Increased Provider Efficiencies. *Child Health Corporation of America Executive Institute Briefing*, May 2004.
5. **Randolph GD** and Lannon CM. Advanced Access Scheduling: Doing Today's Work Today. *AAP News*, June 2001.

## TEACHING ACTIVITIES

2022 – present	Associate Director and Faculty, Population Health Management Clerkship, LSU Medical School.
2013 – Present	Faculty and Coach, National Maternal and Child Health Workforce Development Center, Maternal and Child Health Bureau.
2017 – 2021	Co-Course Director and Faculty, Infant Mortality DATA Collaborative Improvement and Innovation Network, Maternal and Child Health Bureau.
2014 – 2020	Co-Course Director and Faculty, National QI Center for STI/HIV Prevention Training Centers, Centers for Disease Control and Prevention.
2016 – 2020	Co-Course Director, Healthy People Healthy Carolinas, The Duke Endowment.
2016 – 2018	Co-Course Director and Faculty, QI Learning Co-op, The Duke Endowment.
2014 – 2018	Co-Course Director, EMPower Breastfeeding Initiative, Centers for Disease Control and Prevention.
2014 – 2017	Course Director and Faculty, Rhode Island Department of Public Health Early Home Visiting QI 101 Program, RI Department of Public Health.
2014 – 2017	Course Director and Faculty, Strengthening Oral Health Safety Net for Pregnant Women and Young Children, BlueCross and BlueShield of NC Foundation.
2005 – 2017	Course Director and Faculty, Quality Improvement 101 Course, The NC Area Health Education Centers and the NC Hospital Association.
2016	Co-Course Director and Faculty, Screening in Practices Collaborative. American Academy of Pediatrics.
2010 – 2016	Course Director and Faculty, Public Health Quality Improvement Advisors Program, The Center for Public Health Quality and the NC Division of Public Health.
2009 – 2016	Course Director and Faculty, Local Public Health Quality Improvement 101 Program, The Center for Public Health Quality.
2011 – 2015	Course Director and Faculty, Division of Public Health Quality Improvement 101 Program, NC Division of Public Health.
2012 – 2013	Course Director and Faculty, New Hampshire Division of Public Health Services Quality Improvement 101 Course, NH Division of Public Health Services.



2012 – 2013	Co-Course Director and Faculty, PUBH 703 Quality Improvement in Public Health, Public Health Leadership Program, UNC Gillings School of Global Public Health.
2011 – 2013	Faculty, American Academy of Pediatrics, Community Pediatrics Training Initiative.
2008 – 2012	Course Director and Faculty, UNC Pediatric Residency Quality Improvement Program.
2010 – 2011	Lecturer, PUBH 750 Strategies of Prevention for Clinicians, Health Care and Prevention Program, UNC School of Public Health.
2008 – 2009	Course Director and Faculty, North Carolina Child Health Learning Collaborative, NC Division of Public Health.
2006 – 2009	Co-Course Director and Faculty, Patient Access and Efficiency (PAcE) Initiative, UNC Healthcare.
2006 – 2009	Co-Course Director and Faculty, PUBH 750 Strategies of Prevention for Clinicians, Health Care and Prevention Program, UNC School of Public Health.
2006 – 2008	Course Director and Faculty, Quality Improvement 201 Course, The NC Area Health Education Centers and the NC Hospital Association.
2005 – 2006	Course Director and Faculty, Healthy Steps: North Carolina Residency Initiative, UNC Department of Pediatrics.
2005	Course Director and Faculty, Open Access Learning Collaborative, The Center for Children’s Healthcare Improvement.
2004 – 2005	Course Director and Faculty, Quality Improvement Advisor Training Program, The Center for Children’s Healthcare Improvement.
2004 – 2005	Faculty and Quality Improvement Advisor, Statewide AHEC Asthma Initiative, The Center for Children’s Healthcare Improvement.
2001, 2005	Faculty, Pediatric Residency Electives in Quality Improvement, UNC Department of Pediatrics.
2003 – 2004	Course Director and Faculty, Access and Efficiency Learning Collaborative, The Center for Children’s Healthcare Improvement and the National Initiative for Children’s Healthcare Quality.
2003	Faculty and Quality Improvement Advisor, New York City Department of Health Immunization Spread Initiative, The National Initiative for Children’s Healthcare Quality.
2002 – 2003	Faculty and Quality Improvement Advisor, New York City Department of Health Learning Collaborative for Asthma and Preventive Services, The National Initiative for Children’s Healthcare Quality.
2001 – 2003	Co-Course Director and Faculty, Improving Outcomes for Children with Gastroenteritis in Pediatric Practices Program, AccessCare Network.

2001 – 2002	Faculty, Improving Access and Efficiency in Clinical Office Practices Collaborative, Institute for Healthcare Improvement.
2001 – 2002	Faculty, Integrating Improvement Competencies into Residency Education, UNC Pediatric Resident Continuity Clinic.
1999 – 2000	Lecturer, Health Promotion and Prevention Course, Health Care and Prevention Program, UNC School of Public Health.
1999 – 2000	Instructor, Clinical Epidemiology for Medical Students, University of North Carolina School of Medicine.

Workshops and International/National/State Presentations

November 16, 2023	Randolph GD, Gross, S. Population Health Management, LSU Medical School First Year Curriculum, New Orleans, LA.
December 9, 2015	Honore' P, Randolph GD, Oriol N, Ramaswamy R, Schmidt K. Public Health Quality Aims Panel. Institute for Healthcare Improvement National Forum on Quality Improvement in Healthcare, Orlando, FL.
October 24, 2015	Shaikh U, Randolph GD, Noonan L, Yin S, Sanders L. Enhancing Family-Centered Communication by Addressing Health Literacy Learning Session. American Academy of Pediatrics 2015 National Conference and Exhibition, Washington, DC.
February 26, 2015	Randolph GD, Flower KB. QI Basics: Lessons Learned from the Strengthening the Oral Health Safety Net Collaborative. The Janet Reaves Memorial Conference, Raleigh, NC.
October 13, 2014	Yin S, Randolph GD. New Challenges: Ambulatory Patient Safety. Council on Quality Improvement & Patient Safety Program, American Academy of Pediatrics 2015 National Conference and Exhibition, San Diego, CA.
July 9, 2014	Randolph GD, Moran J. Measuring Return on Investment in Local Health Departments: lessons learned from the frontlines. National Association of City County Health Officials, Atlanta, GA.
June 11, 2014	Randolph GD, Ward KA. Lessons Learned from Creating the Community Health Improvement Application. National Quality Forum Population Health Committee Meeting, Washington, DC, June 11, 2014.
May 4, 2014	Randolph GD, Kaczorowski J, Bode S, Lieser, D. Transforming Residency Advocacy Training: Applying Quality Improvement Tools to Enhance Your Program. The Pediatric Academic Societies' Annual Meeting Workshop, Vancouver, BC.
Oct. 8, 2013	Randolph GD. Strategies to Spread CQI. Public Health Ontario Webinar Series, Toronto, ON.
Sept. 20, 2013	Randolph GD. The CQI "Movement" in the US. Advancing CQI in Public Health in Ontario, Toronto, ON, September 20, 2013.
June 12, 2013	Randolph GD, Mainwaring B. How Did They Do That?: Lessons Learned from a Statewide QI Capacity Building Initiative. National Network of Public Health

	Institutes' Open Forum Meeting for Quality Improvement in Public Health, Milwaukee, WI.
May 5, 2013	Randolph GD, Kaczorowski J, Bode S, Lieser, D. Transforming Residency Advocacy Training: Applying Quality Improvement Tools to Enhance Your Program. The Pediatric Academic Societies' Annual Meeting Workshop, Washington, DC.
April 24, 2013	Randolph GD. Sustaining your Improvements. American Academy of Pediatrics' Florida CHIPPPRA Collaborative Webinar Series, Elk Gove Village, IL.
Feb. 14, 2013	Randolph GD, Kurian J. Using ROI to Evaluate Lean Clinical Efficiency Improvements: Making Cents of your QI Efforts. The Janet Reaves Memorial Conference, Raleigh, NC.
Jan. 28, 2013	Randolph GD. Providing Excellent Asthma Care in Practices. The North Carolina Area Health Education Centers QI Consultants Webinar Series, Chapel Hill, NC.
Dec. 10, 2012	Randolph GD. Using Quality Measures to Drive Population Health Improvement. Institute of Medicine, Washington, DC.
Oct. 30, 2012	Randolph GD. A Statewide, Experiential Continuing Education Program to Build Workforce Quality Improvement Capacity. American Public Health Association Annual Meeting, San Francisco, CA.
June 19, 2012	Randolph GD. Application of Return on Investment Analysis to Public Health Quality Improvement Efforts. National Network of Public Health Institutes' Open Forum Meeting for Quality Improvement in Public Health, Portland, OR.
June 7, 2012	Ramaswamy R, Lesneski C, Randolph GD. Redesigning Systems to Improve Organizational Performance and Health Outcomes. Association of American Medical Colleges Integrating Quality Meeting, Chicago, IL.
June 7, 2012	Randolph GD, Brooks K. Using Lean to Improve Clinical Efficiency and Patient Access in Safety Net Clinics. The Care Share Alliance Webinar Series, Raleigh, NC.
May 22, 2012	Randolph GD, Crawley-Stout LA, Orton S. The Return on Investment on Measuring Return on Investment in Prevention Improvement Efforts: Case studies from the frontlines in North Carolina. National Network of Public Health Institutes Annual Conference, New Orleans, LA.
Feb. 23, 2012	Randolph GD, Honore P, Harrison L. Application of the HHS Public Health Quality Aims. Centers for Disease Control and Prevention Performance Improvement Managers Webinar Series, Atlanta, GA.
Feb. 2, 2012	Randolph GD, Brooks K. Improving Clinical Efficiency and Patient Access in Safety Net Clinics. The Janet Reaves Memorial Conference, Raleigh, NC.
April 28, 2011	Randolph GD, Harrison L. Quality Improvement in Public Health. Association of State and Territorial Health Officers (ASTHO) Deputy Directors Webinar, Washington, DC.
April 19, 2011	Randolph GD, Cornett A. Applying Quality Improvement to your Business Plan, UNC Gillings School of Global Public Health and UNC Kenan-Flagler Business School's Management Academy for Public Health, Chapel Hill, NC.

Feb. 4, 2011	Randolph GD. The Urgent Need for Continuous Quality Improvement in Public Health. The Janet Reaves Memorial Conference, Raleigh, NC.
April 16, 2010	Randolph GD. Quality Improvement in Pediatric Residency Programs. Association of Pediatric Program Directors Annual Meeting Workshop, Chicago, IL.
March 10, 2010	Randolph GD, Noonan, L. Quality Improvement in Pediatric Residency Programs. The National Initiative for Children's Healthcare Quality Annual Forum Workshop, Atlanta, GA.
Feb. 19, 2010	Randolph GD. The Urgent Need for Continuous Quality Improvement in Public Health. The Janet Reaves Memorial Conference, Raleigh, NC.
Jan. 28, 2010	Randolph GD, Holloman R, Wright S. Quality Improvement in Local Public Health Agencies. The North Carolina State Health Director's Conference, Raleigh, NC.
March 18, 2006	Randolph GD, Margolis PA. Measurement and Feedback Strategies for Quality Improvement Initiatives in Ambulatory Settings. The National Initiative for Children's Healthcare Quality Annual Forum Workshop, Orlando, FL.
March 17, 2006	Randolph GD, Fuller S, Brandt-Kreutz R, Davies D, Barry A, Barth M. Integrated Pediatric Delivery System: Healthy Steps Residency Training in Four States. The National Initiative for Children's Healthcare Quality Annual Forum Workshop, Orlando, FL.
August 19, 2005	Randolph GD. What NC Pediatricians are Doing to Improve Quality of Care? NC Pediatric Society Annual Meeting, Asheville, NC.
May 16, 2005	Randolph GD, Margolis PA, Britto, M. Measurement and Feedback Strategies for Quality Improvement Initiatives in Ambulatory Settings. The Pediatric Academic Societies' Annual Meeting Workshop, Washington, DC.
March 2, 2005	Randolph G, Powell D, Colletti RB. Transforming Care for Children with Chronic Illness: Innovations in Subspecialty Care. The National Initiative for Children's Healthcare Quality Annual Forum Workshop, San Diego, CA.
Jan. 24, 2005	Randolph GD, Bundy DB. Application of Practice-Based Improvement Strategies. UNC Family Medicine Grand Rounds, Chapel Hill, NC.
Oct. 29, 2004	Randolph GD. Advanced Access in Subspecialty Settings. Innovations in the Practice of Primary Care Conference Workshop, Chapel Hill, NC.
March 31, 2004	Randolph GD. Advanced Access in Public Settings. The Wake Community Care Network Meeting, Raleigh, NC.
March 4, 2004	Randolph GD, Hausfeld J. Advanced Access Scheduling. The Child Health Corporation of America Pediatric Practice Executives Meeting, Miami, FL.
March 4, 2004	Randolph GD, Morin S, Spence B. Improving Quality of Children's Health Care with Advanced Access. The National Initiative for Children's Healthcare Quality Annual Forum Workshop, San Diego, CA, March 4.

- Nov. 4, 2003 Swanson J, Randolph GD. Achieving Improved Access and Care – Doing Today’s Work Today. American Academy of Pediatrics 2003 National Conference and Exhibition, New Orleans, LA.
- July 21, 2003 Randolph GD. Creating Measurement Systems for Improvement. The National Initiative for Children’s Healthcare Quality Improvement Advisors Institute, Seattle, WA.
- May 4, 2003 Swanson J, Randolph GD. Open/Advanced Access II: Improving Patient Access and Care While Increasing Physician and Patient Satisfaction. The Pediatric Academic Societies’ Annual Meeting Workshop, Seattle, WA.
- March 7, 2003 Randolph GD, Anderson J. Open Access Scheduling in Pediatric Primary Care Practices: Working Smarter to Improve Access and Quality for our Patients. The National Initiative for Children’s Healthcare Quality Annual Forum Workshop, Orlando, FL.
- March 5, 2003 Randolph GD, Swanson J. Improvements in Access to Care for Children with Advanced Access: Doing Today’s Work Today. The National Initiative for Children’s Healthcare Quality Annual Forum Workshop, Orlando, FL.
- May 6, 2002 Randolph GD, Swanson J, Brown J, Laraque D. Open Access Appointment Scheduling: The Cure for the Ailing Pediatric Practice? The Pediatric Academic Societies’ Annual Meeting Workshop, Baltimore, MD.
- May 3, 2002 Randolph GD, Mohr JJ, Schaff ES. Integrating ACGME CQI Competencies into Continuity Clinics. Association of Pediatric Program Directors Annual Meeting Workshop, Baltimore, MD.
- Feb. 2, 2002 Randolph GD. Open Access Scheduling. NC Pediatric Society Winter Forum, Raleigh, NC.

Grand Rounds

- March 6, 2014 Randolph GD, Smith G. Using Lean QI Methods to Transform Clinical Efficiency: lessons from NC’s public health departments. UNC Pediatric Grand Rounds, Chapel Hill, NC.
- April 5, 2001 Schaff ES, Randolph GD, Mohr JJ, Laughon M, Flower K. Integrating Improvement and Systems Thinking into Pediatric Residency Education. UNC Pediatric Grand Rounds, Chapel Hill, NC.
- April 13, 1993 Randolph GD. Hansen’s Disease. Pediatric Grand Rounds, Maine Medical Center, Portland, ME.

Clinical Teaching

- 2018 – 2020 Attending Physician, Kapi’olani Children’s Outpatient Clinic.
- 2001 – 2018 Attending Physician, UNC Department of Pediatrics Continuity Clinic.
- 2001 – 2011 Faculty Advisor, UNC Department of Pediatrics Resident Journal Club.

2002 – 2010	Attending Physician, UNC Department of Pediatrics Newborn Nursery.
1994 – 1998	Preceptor, Medical Practice and the Community Course (MPAC) for Medical Students, University of North Carolina School of Medicine.

***Fellowship and Mentorship Committees***

2016 – Present	Chair, UNC Department of Pediatrics Mentorship Committee for Emily Vander Schaaf MD, MPH.
2013 – 2020	Chair, UNC Department of Pediatrics Mentorship Committee for Kori Flower MD, MPH.
2013 – 2019	Chair, UNC Department of Pediatrics Mentorship Committee for Michael Steiner MD, MPH.
2006 – 2009	Neonatology Scholarship Oversight Committee for Laurel Bookman, MD.
2004 – 2007	Pediatric Critical Care Scholarship Oversight Committee for Cheri Hansen, MD.

***Doctoral Thesis Committees***

2015-2016	Doctoral Committee for Susan Little, MSN, RN, APHN-BC, CPHQ. “Implementing New ANCC-COA Criteria in the Approved Provider Unit of North Carolina Public Health Nursing,” Duke University, School of Nursing, 2015-2016.
2010 – 2011	Doctoral Committee for Julee Waldrop, ARNP, PNP, FNP, CNE. “Improving the Safety and Quality of Care for Newborns: Decreasing the Risk for Severe Hyperbilirubinemia,” Duke University, School of Nursing, 2010-2011.

**GRANTS AND CONTRACTS**

Sept. 2020 to Sept. 2021	“Improving Capacity of US Hospitals to Provide Maternity Care that Supports Optimal Infant Nutrition,” Centers for Disease Control and Prevention. Role: Co-Investigator (5%)
Sept. 2016 to Sept. 2021	“MCH Workforce Centers,” Health Resources and Services Administration. Role: Co-Investigator (10% FTE) 2-UE7-MC26282 \$8,700,000
Sept. 2017 to March 2021	“Infant Mortality DATA Collaborative Improvement and Innovation Network,” Health Resources and Services Administration. Role: Co-Investigator (15% FTE) UF3MC31239 \$2,492,903
Aug. 2017 to Feb. 2021	“Children with Medical Complexity Collaborative Improvement and Innovation Network,” Health Resources and Services Administration

	<p>Role: Co-Investigator (15% FTE)          UJ6MC31113          \$10,800,000</p>
June 2016 to Dec. 2020	<p>“Healthy People, Healthy Carolinas Program,” The Duke Endowment.          Role: Co-Principle Investigator (5% FTE)          \$1,750,000</p>
Sept. 2017 to Sept. 2019	<p>“Improving Capacity of US Hospitals to Provide Maternity Care that Supports Optimal Infant Nutrition,” Centers for Disease Control and Prevention.          Role: Co-Investigator (2%)          \$2,200,000</p>
Sept. 2014 to Sept. 2019	<p>“National Network of Sexually Transmitted Diseases Clinical Prevention Training Centers,” Centers for Disease Control and Prevention.          Role: Co-Investigator (2%)          PS14-1407          \$950,000</p>
Oct. 2016 to Oct. 2018	<p>“Diabetes Self-Management Education and Support Toolkit,” Centers for Disease Control and Prevention.          Role: Co-Investigator (2%)          200-2014-61279          \$1,500,000</p>
Sept. 2014 to Sept. 2017	<p>“Breastfeeding - Implementing and Identifying the Best Practices for Achieving Baby Friendly USA Designation,” Centers for Disease Control and Prevention.          Role: Co-Investigator (18%)          R03HS019757          \$6,600,000</p>
Sept. 2013 to Sept. 2016	<p>“MCH Workforce Centers,” Health Resources and Services Administration          Role: Co-Investigator (10% FTE)          5-UE7-MC26282-03          \$7,360,000</p>
June 2016 to June. 2017	<p>“Continuous Quality Improvement Support Program,” The Duke Endowment.          Role: Principle Investigator (20% FTE)          \$500,000</p>
Jan. 2014 to June. 2016	<p>“The Center for Public Health Quality,” The Duke Endowment.          Role: Principle Investigator (20% FTE)          \$1,188,000</p>
Jan. 2014 to Jan. 2016	<p>“The NC Safety Net Oral Health Learning Collaborative,” The Blue Cross and Blue Shield of NC Foundation.          Role: Principle Investigator (6% FTE)          \$335,552</p>
Oct. 2010 to Oct. 2015	<p>“Component I: Strengthening Public Health Infrastructure for Improved Health Outcomes in North Carolina,” Centers for Disease Control and Prevention</p>

	<p>Role: Co-Investigator (30% FTE):            1U58CD001291-01            \$2,400,000</p>
Jan. 2009 to Jan. 2014	<p>“NC Center for Performance Excellence in Public Health,” The Duke Endowment, BlueCross BlueShield of NC Foundation, and Kate B. Reynolds Charitable Trust.            Role: Principle Investigator (35% FTE)            \$2,500,000</p>
July 2006 to July 2007	<p>"Rationalizing Therapeutics for the Pediatric Population, the UNC Center for Education and Research on Therapeutics," Agency for Health Research and Quality            Role: Co-Investigator (5% FTE)            U18 HS10397            \$4,100,000</p>
July 2005 to July 2007	<p>“Healthy Steps: North Carolina Residency Initiative,” The Duke Endowment.            Role: Principal Investigator (15% FTE)            \$541,797</p>
June 2002 to June 2007	<p>“Rural Children Living in Poverty,” The National Institute of Child Health and Human Development            Role: Co-Investigator (15% FTE)            1 P01 HD39667-01A1            \$16,492,966</p>
June 2001 to June2004	<p>“Building and Strengthening Capacity to Promote and Maintain High Quality Care for Medicaid Beneficiaries,” NC Division of Medical Assistance, Department of Health and Human Services.            Role: Co-Investigator (15% FTE)            \$1,228,031</p>
July 2001 to July 2004	<p>“UNC Healthy Steps Program,” The Duke Endowment.            Role: Co-Principal Investigator (10% FTE)            \$360,704</p>
May 2001 to May 2003	<p>“Improving Access and Efficiency in Primary Care Practices in North Carolina,” The Duke Endowment.            Role: Principal Investigator (20% FTE)            \$198,939</p>
Feb. 2001 to Feb. 2003	<p>“Improving Outcomes for Children with Gastroenteritis in Pediatric Practices,” AccessCare Network, Inc.            Role: Principal Investigator (20% FTE)            \$202,897</p>
May 2001 to May 2002	<p>“Impact of Improving Access to Ambulatory Practices on Child Health Outcomes,” UNC Program on Health Outcomes Research Award.            Role: Principal Investigator (5% FTE in kind)            \$18,361</p>



May 2000 to Nov. 2001      “Introducing Continuous Improvement into the UNC Pediatric Continuity Clinic,” UNC Program on Health Outcomes Service Award.  
 Role: Co-Principal Investigator (5% in kind)  
 \$10,000

**PROFESSIONAL SERVICE**

To Discipline

*State and National Committees:*

2023 – present	Commission on the Future of NC Elections, <i>Commissioner and Co-chair Committee on Primaries and Election Day Process.</i>
2013 – 2019	Public Health Accreditation Board, <i>Evaluation and Quality Improvement Committee.</i>
2009 – 2019	American Board of Pediatrics, <i>Committee on Maintenance of Certification.</i>
2015 – 2018	Institute for Healthcare Improvement, <i>100 Million Healthier Lives Hub Leadership Council.</i>
2013 – 2018	American Academy of Pediatrics, <i>Quality Improvement Innovation Networks Steering Committee.</i>
2013 – 2018	American Academy of Pediatrics, <i>Chapter Quality Network Project Advisory Committee.</i>
2016 – 2017	N.C. Institute of Medicine, <i>Steering Committee and Task Force Member, Task Force on Health Care Analytics.</i>
2009 – 2016	NC Hospital Association and NC Division of Public Health, <i>Community Health Improvement Collaborative.</i>
2014	Maternal and Child Health Bureau, <i>Integrating Nutrition and Nutrition Services within the ACA COIIN, Advisory Group.</i>
2014	Public Health Accreditation Board, <i>Quality Improvement Expert Think Tank.</i>
2014	Institute for Healthcare Improvement, <i>QI Model Integration Expert Panel.</i>
2013 – 2014	US Department of Health and Human Services, <i>Public Health Quality Expert Panel.</i>
2013 – 2014	NC Medical Society Foundation, <i>Mentor, Kanof Institute for Physician Leadership.</i>
2009 – 2014	American Academy of Pediatrics, <i>Council on Quality Improvement and Patient Safety, Executive Committee and Education Chair.</i>
2012 – 2013	Institute of Medicine, <i>Committee on Quality Measures for the Healthy People Leading Health Indicators.</i>

2012	American Board of Pediatrics, <i>Strategic Planning Committee</i> .
2012	N.C. Institute of Medicine, <i>Steering Committee and Task Force Member, Task Force on Evidence Based Practice for Public Health</i> .
2008 – 2012	N.C. Improving Performance in Practice Initiative, <i>Steering Committee</i> .
2011	American Board of Pediatrics, <i>National Expert Meeting on Collaborative Improvement Networks in Children's Healthcare</i> .
2010 – 2011	N.C. Institute of Medicine, <i>Advisory Group on Health Reform, Quality Workgroup</i> .
2009 – 2010	N.C. Division of Public Health, <i>ARRA HIT/HIE Collaborative Task Force for State and Local Public Health</i> .
2009 – 2010	N.C. Department of Health and Human Services, <i>Public Health Improvement Plan Task Force</i> .
2008 – 2010	N.C. Chapter of the American Academy of Pediatrics, <i>Co-Chair, Committee on Quality Improvement</i> .
2008 – 2009	N.C. Governor's Quality Initiative, <i>Clinical Advisory Committee</i> .
2006 – 2009	Community Care of North Carolina - Central Carolina Health Network, <i>Medical Management Committee</i> .
2006 – 2008	N.C. Hospital Association, <i>Quality Center Education Committee, 2006-2008</i> .
2006	The Duke Endowment, <i>NC Child Health Initiative Expert Panel, 2006</i> .

*Editorial:*

2013 – Present	Innovation and Entrepreneurship in Health, Editorial Board.
2010 – 2014	American Academy of Pediatrics, <i>Editor, Quality Connections Newsletter</i> .
2011	Journal of Public Health Management and Practice, <i>Guest Editor</i> .
2010 – 2011	American Academy of Pediatrics, <i>Practice Management Online Editorial Advisory Board</i> .

*Editorial responsibilities - Manuscript peer review:*

2021	BMJ Quality & Safety
2011, 2012, 2018	Journal of Public Health Management and Practice.
2003, 2004, 2005, 2017	Academic Pediatrics.
2015, 2016	PLOS One.
2005, 2006, 2007, 2008, 2009, 2010, 2012, 2016	Pediatrics.

2010	Journal of Healthcare Leadership.
2009	Quality and Safety in Health Care.
2006	NC Medical Journal.
2000, 2006	Journal of Rural Health.
2005	Archives of Pediatrics & Adolescent Medicine.
2005	Journal of Health Care for the Poor and Underserved.
2005	Cincinnati Children's Hospital Guideline Development Group.

*Other Service — International and Community:*

2018 – Present	Global Telehealth Network, <i>Board of Directors.</i>
2020	N.C. Democratic Party, <i>Election Observer, Rockingham County.</i>
2017 – 2018	The Carter Center, Liberia Presidential Runoff Election Mission, <i>Short-Term Observer.</i>
2017	The Carter Center, Liberia Presidential and House of Representatives Election Mission, <i>Short-Term Observer.</i>
1996 – 1998	Western N.C. Physician Organization, <i>Board of Directors &amp; Chairman of Credentials Committee.</i>
1993 – 1998	Western N.C. Developmental Evaluation Center, <i>Medical Supervisor.</i>
1993 – 1998	Haywood County Health Department, <i>Clinician, Child Health Clinic.</i>

*Consultancies:*

2024	Abt Associates and Centers for Disease Control and Prevention, EMPower Best Practices Measurement Consultant.
2023 – present	American Academy of Pediatrics, <i>Maternal-Infant Health and Opioid Use Virtual Learning Collaborative, Quality Improvement Consultant.</i>
2023 – present	American Academy of Pediatrics, <i>National Center for System of Services for Children with Special Health Care Needs, Training and TA Consultant.</i>

2022 – present	LSU Health Foundation, <i>LSU Medical School Population Health Management Clerkship, Associate Director and Faculty.</i>
2021 – present	UNC Gillings School of Global Public Health and Maternal and Child Health Bureau, U.S. Health Resources and Services Administration, <i>National MCH Workforce Development Center Coach.</i>
2023	Kate B Reynolds Charitable Trust, <i>Forsyth County Birth Stories, Measurement and Evaluation Consultant.</i>
2022	UNC Gillings School of Global Public Health, <i>Academic Career Leadership Academy in Medicine (ACCLAIM) Leadership Coach.</i>
2021 – 2022	Abt Associates and Bureau of Justice Statistics, U.S. Department of Justice, <i>BJS Statistical Support Program.</i>
2021	Abt Associates and Centers for Disease Control and Prevention, <i>EMPower Best Practices Measurement Consultant.</i>
2011 – 2018	Carolinas Center for Medical Excellence, <i>Physician Consultant.</i>
2016 – 2017	National Governor’s Association for California Department of Health, <i>QI Consultant.</i>
2006 – 2017	N.C. Area Health Education Centers, <i>Statewide Quality Program.</i>
2016 – 2017	Rhode Island Department of Health, <i>CQI Leadership Consultant.</i>
2011 – 2013	American Academy of Pediatrics Community Pediatrics Training Initiative, <i>QI Consultant.</i>
2009 – 2013	N.C. Improving Performance in Practice Initiative, <i>Wake Region Medical Director.</i>
2004 – 2013	American Academy of Pediatrics, <i>Open Access Webpage Consultant.</i>
2006 – 2007	UCLA Center for Healthier Children, Families and Communities, <i>Medicine-Pediatrics Quality Improvement in Primary Care Project Consultant.</i>
Jan. 2006	RAND Corporation, <i>Improving Public Health Preparedness for Pandemic Influenza Design Team Consultant.</i>

Within UNC-Chapel Hill:

2005 – 2018	UNC School of Public Health, <i>Health Care and Prevention Program Advisor.</i>
2008 – 2018	UNC NRSA Primary Care Research Fellowship, <i>Associate Director.</i>
2004 – 2007	NRSA Primary Care Research Fellowship, <i>Advisor.</i>
1994 – 1998	UNC School of Medicine Office of Community Medical Education, <i>Community Preceptor.</i>

*Department of Pediatrics or General Pediatrics and Adolescent Medicine Division:*

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|-------------|---|
| 2013 – 2014 | UNC Department of Pediatrics, Division of General Pediatrics and Adolescent Medicine, <i>Chair, Faculty Search Committee.</i> |
| 2007 – 2012 | UNC Department of Pediatrics, <i>Co-Chair, Pediatric Residency Quality Improvement Planning Committee.</i>                    |
| 2009        | UNC Department of Pediatrics, <i>Department Faculty Compensation Plan Task Force.</i>   |
| 2007        | UNC Department of Pediatrics, <i>Task Force on Clinical Care.</i>   |

*North Carolina Children’s Hospital:*

- |             |  |
|-------------|--|
| 2008 – 2009 | UNC Health Care System, <i>Co-Chair Service and Quality Academy, UNC Health Care Learning Institute.</i> |
| 2008 – 2009 | UNC Health Care System, <i>UNC Health Care Learning Institute Steering Committee.</i>                    |
| 2006 – 2009 | UNC Health Care System, <i>Executive Committee for Access Redesign.</i>                                  |
| 2008        | UNC Health Care System, <i>UNC Health Care Learning Institute Planning Committee.</i>                    |