<table>
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<th>Type of Concerns</th>
<th>Issues</th>
<th>Who to Contact</th>
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| Academic Issues or Concerns            | Student who is experiencing distress about academic issues and/or needs support | • [Follow these procedures](#) or use the following resources:  
  o [The Learning Center](#) or call 919-962-3782  
  o [The Writing Center](#) or call 919-962-7710  
  o [The Graduate School](#) or call 919-966-2611 |
| Academic Dishonesty                    | Potential violations of the Honor Code such as cheating, copying and plagiarism | • [Office of Student Conduct](#) or call 919-962-0805 |
| Medical and/or Mental Health Emergencies| Student, faculty or staff who need immediate assistance or student whose conduct is markedly bizarre, disruptive or dangerous; makes verbal or physical threats to others or self; any threats of suicide | • Immediately call 911 [Department of Public Safety](#)  
• Notify the [University Dean of Students Office](#) or call 919-966-4042  
• Notify [Gillings Student Affairs](#) or call 919-966-2499 |
| Concerns Involving a Faculty or Staff Member | Student who believes a faculty/staff member has been unprofessional or inappropriate manner | • [Follow these procedures](#) |
| Disability/Access                      | Student who needs support, accommodations and/or proper documentation of disabilities, concerns about academic performance for a student | • [Accessibility Resources and Service](#) or call 919-962-8300 |
| Discrimination or Harassment           | Student who believes that they have been discriminated against or harassed on the basis of one or more protected classifications | • [Equal Opportunity and Compliance Office](#) or call 919-966-3576 |
| Distress or Other Concerns             | Faculty or staff member is concerned about a students' well-being and/or academic performance | • Talk with the student. If you are not comfortable; consult with department chair or with  
  • [Gillings Student Affairs](#) or call 919-966-2499 |
| Emergency Funding                      | Student who needs financial assistance with unexpected emergency; including expenses related to accidents, illness, death of a family member, fire damage or need for temporary housing | • [UNC Office of the Dean of Student – Student Emergency Fund](#) or call 919-966-4042  
• [Graduate and Professional Student Federations (GPSF) Emergency Funding](#) |
| Faculty/Staff Assistance                | Faculty or staff who may need help with stress and/or personal, medical and/or mental health-related issues | • [Employee Assistance Program (EAP)](#): 24 hours a day at 877-314-5841 |
# Addressing Student Concerns Guide

| General Feedback About Gillings | Student who wishes to share information, suggestions or provide general Gillings feedback | • Submit questions and/or attend “Chat with the Deans” Event  
• Gillings Student Government  
• Gillings Student Suggestions and Feedback |
| Gillings Building/Safety | Student who wishes to report anything they see such as housekeeping, electrical, plumbing, and safety issues and also give feedback | • Gillings Facilities or call 919-843-7872 |
| Grade Appeals | Student who wishes to appeal a course grade | • First, attempt to get clarification/insight from course instructor; then, talk with program director or department chair. A student may also consult the chair of the academic unit that offers the class.  
• Formal appeals for undergraduate students  
• Formal appeals for graduate students |
| Healthcare and Wellness | Student who needs healthcare services or wants to engage in wellness programs, services, and resources | • Campus Health Services, call 919-966-0616  
• Student Wellness or call 919-962-9533 |
| LGBTQ | Students of all sexual orientations, gender identities and gender expressions who need support and resources | • UNC-CH LGBTQ Center or call 919-843-5376 |
| Lost and Found | For items that a student has misplaced in the School | • Gillings Facilities 919-843-7872  
• 204 Rosenau Hall |
| Mental Health | Student need support for mental or emotional health; behavior that prevents them from conducting day to day activities | • Counseling and Psychology Services (CAPS) 919-966-3658  
• University Dean of Students Office or call 919-966-4042  
• Gillings Student Affairs or call 919-966-2499 for referrals |
| Parental Support | Students who need resources for family and parent support. | • Student-Parent Resources  
• Carolina Women's Center - Parenting at UNC  
• The LGBTQ Center - Family Support Services  
• Embark Carolina - Student Parents |
| Safety & Security | Crime alerts, crime prevention, parking & transportation, campus safety, CLERY reporting, CARE Escort Program, etc. | • Call at 911 or 919-962-6962 Department of Public Safety  
• Notify if needed Gillings Facilities or call 919-843-7872 |
| Sexual Harassment | Sexual violence, harassment, domestic dating violence and stalking | • Gender Violence Coordinator or call 919-962-1343  
• Student Complaint/Title IX Coordinator or call 919-843-3878 |
| Substance Use Disorders | Student who is struggling with addiction | • UNC Carolina Recovery Program or call 919-962-9355 |
## Veteran Affairs

| Support for active duty, National Guardsmen, Reservists, veterans and others receiving US military benefits | • [Office of the Dean of Students – Veterans Resources](#) or call 919-966-4042  
• [Office of the University Registrar](#) or call 919-962-3954 |