**Summary of Qualifications**

* Detail-orientated health service research doctoral student with a strong interest in organization and patient outcomes research. Trained clinician with experience treating patients in different emergency departments. Extensive business management experience and a master’s degree in business administration. Training in research design (quantitative and qualitative), and data collection, management and analysis. Proficient in Stata, Excel and Atlas Ti programming.

**Education**

* **PhD student**, University of North Carolina at Chapel Hill, Gillings School of Global Public Health, Health Policy and Management, (Expected 2012). Working Dissertation Title: “Organizational level factors affecting healthcare outcomes in VA emergency departments -A mixed methods study”
* **Master of Business Administration**, Schulich School of Business, York University, Canada (June 2005)

Specialization areas: Healthcare Management, Business Strategy

* **Medical Doctor** - **MBChB,** University of Pretoria, Pretoria, South Africa (November 1996)

Practice area: General Practitioner

# Research Experience

* **Research Assistant**, University of North Carolina at Chapel Hill, Gillings School of Global Public Health, Health Policy and Management (August 2008-current)
* PI: Kristen Hassmiller Lich. Part of a multidisciplinary team focussing on identifying systems of care and linking data sources associated with acute asthma care within North Carolina through a Gillings Innovation Lab grant. Serve as lead on a review identifying leverage points and gaps in care processes of asthma in emergency departments.
* **Research Assistant**, University of North Carolina at Chapel Hill, Gillings School of Global Public Health, Health Policy and Management (Jan 2008-August 2008)

### PI: Bill Carpenter. Assisted in analyzing data, preparing presentations, posters and manuscripts for cancer outcomes and disparities research using North Carolina Cancer Registry, Medicaid and Medicare data.

### Research Fellow, Banting and Best Institute, University of Toronto, Canada (September 1998-July 1999)

* Performed experiments on fat and muscle cells to test for the effect of different compounds on cellular insulin levels. Used a variety of experimental techniques measurement including HPLC and radioactive isotopes.

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**Clinical Experience**

* **Senior House Officer**, Accident & Emergency Dept., Barnet General Hospital, Barnet, UK (February 1998- August 1998)
* Diagnosed and treated acute and chronic patients in urban emergency room
* Conducted a clinical research project within the unit, drawing attention to a diagnostic inconsistency which led to a change in unit policy.
* **Medical Intern**, Addington General Hospital, Durban, South Africa (1997)
* Rotations in Orthopaedics, General Surgery, Haematology, Urology, Internal Medicine and Vascular Surgery.
* Medical Intern of the Year award, Addington Hospital, Durban, South Africa (December 1997)

**Business & Management Experience**

* **President**, Natcorp Import and Export Inc., Toronto, Canada (August 1999- July 2007)

Natcorp Import and Export Inc. is a private company established in 1993. The company acts as a broker, distributor and marketer of products across several grocery categories to retailers, wholesalers and other distributors.

* Developed corporate strategies and managed all aspects of business operations resulting in continued company growth rates between 8 -15%.
* Transitioned change of ownership and implemented human resource policies maintaining ongoing employee satisfaction.
* Team Leader and project manager in product development projects with foreign manufacturers leading to successful product launches.
* Conducted in-depth industry research and market analysis to create a positive data environment to maintain the company’s innovative edge.

**Business & Management Experience cont/.**

* Company liaison with policy and regulatory bodies (including Health Canada) achieving full acceptance of all regulatory submissions.
* **Student Chair** -Strategic Field Study Group, MBA capstone consulting project (September 2004-May 2005).

- Developed a practical strategic plan for a real business. Responsible for all communication between business site, the consulting student group and mentoring faculty. Other duties included developing and maintaining project objectives, resolving disputes between team members and fulfilling administrative needs for the consulting group

**Teaching Experience**

* **Teaching Assistant**, HPM 722 *Strategic management of Healthcare organizations*, Health Policy and Management, UNC

(August 2007- May 2008). Assisted in online class discussion, facilitating student understanding of course material, grading assignments and term papers and grading of in class final presentations.

* **Guest Lecturer**, *Hypothesis testing* in Statistics in HPM 490 Statistics (November 2009)
* **Guest Lecturer**, *Organizational culture* in HPM 722 *Strategic management of Healthcare organizations* (May 2008)
* **Guest Lecturer**, *Organizational culture* in HPM 722 *Strategic management of Healthcare organizations* (Nov 2007)
* **Student representative** Schulich School of Business, York University, Canada (September 2004-May 2005)
* Worked on a collaborative project to design a healthcare management capstone course for the MBA program.

## Publications

In preparation – **Psek WA**, Hassmiller Lich K, Travers DT, Waller A, Weinberger M. Working title: “A systems approach to processes of care for asthma exacerbations in the emergency department - A systematic review” Target Journal: *Medical Care*

## Posters / Presentations

* Carpenter WR, Corbie-Smith GM, Weiner BJ, **Psek WA**, Godley PA (2008) ”Increasing cancer clinical trial enrolment in North Carolina communities.” Poster presented at *National Cancer Institute Cancer Health Disparities Summit,* Bethesda, MD, July 14, 2008 and *Carolina Community Network Annual Retreat.* Chapel Hill, NC, October 3, 2008

**Medical Licensing**

* Full registration: General Medical Council (United Kingdom)
* Full registration: Health Professions Council of South Africa (South Africa)

**Advanced Clinical Training & Development**

* Advanced Cardiac Life Support (ACLS) Course (1997)
* Advanced Trauma Life Support (ATLS) Course (1997)
* Advanced Paediatric Life Support (APLS) Course (1997)
* Accident and Emergency Radiology course , Northwick Park Hospital, London, UK (1998)

**Service**

* UNC Health Policy and Management PhD Advisory Committee (November 2009-current)
* Work with department faculty and staff to discuss and make decisions on academic affairs, admissions, program guidelines, faculty and student recruitment, coursework and budgetary issues in order to maintain management and program excellence.
* Student President, Healthcare and Biotechnology Forum, Schulich School of Business, York University (August 2004-May 2005)
* Developed a strategic plan and budget for club activities. Networked with business leaders and alumni to develop potential employment opportunities for current students. Liaised with faculty and student representative council.

**Additional Courses and Training**

* Completed the Clinical Microsystems course through Dartmouth College, which focused on healthcare management and quality issues and involved a detailed analysis of a clinical unit of a major Toronto hospital (2004)
* Mixed Methods Seminar by Mark Creswell, Odum institute, UNC-CH (November 2009)
* Winter Symposium on Teaching and Learning , Center for Faculty Excellence, UNC-CH (January 2010)

**Related Computer Literacy**

* Proficient in Microsoft Office, STATA programming. Limited: SAS programming, Atlas Ti.
* Experience with SEER Medicare software: SEERstat and SEERprep

**Language Proficiency**

* First Language - English Second Language – Afrikaans Beginner - Spanish