

Mandy Krauthamer Cohen, MD, MPH

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EXPERIENCE

North Carolina Department of Health and Human Services

Secretary (1/17-present)

Cabinet Executive for Governor Roy Cooper overseeing Medicaid/CHIP, Public Health, Mental Health, 14 State Operated Health Facilities, Economic Services, Child and Adult Protective Services, Employment Services, Early Childhood Education, and Health Services Regulation. Annual budget ~\$20 Billion, 17,000 employees. Priorities include:

1. Medicaid Transformation from a state administered program to managed care - to Launch in 2019
 - Integration of Physical and Behavioral Health for all populations
 - Groundbreaking Social Determinants Pilot negotiated with CMS
 - Launched new Advanced Medical Home Program and move to Alternative Payment Models
2. Combatting the Opioid Crisis - operationalized The North Carolina Opioid Action Plan
 - Launched new Prescription Drug Monitoring Platform
 - New funding for MAT treatment, curb opioid prescribing and diversion, wide distribution of naloxone, investment in prevention
3. Investment in Early Childhood Health, Safety and Learning
 - Standardize screening across Medicaid for food security, housing security, Violence and Transportation
 - Developing Statewide IT Resource Platform to connect health systems and community-based orgs.
4. Operational Excellence – recruited new senior leadership team to the Department
 - Aligned the work of the Department around shared goals and values
 - Create systems and controls to ensure effective financial stewardship and transparency.
 - Relentless focus on consumer value across all programs

Centers for Medicare and Medicaid Services (CMS), Washington, DC & Baltimore, MD

Chief Operating Officer (7/15-1/17) and Chief of Staff (3/15-1/17)

Lead the policy and operational execution for the Medicare, Medicaid and Marketplace portfolios. Accountable for the timely development and implementation of all policy initiatives and program operations. Manage relationships with Congress, the media and key stakeholders.

- \$3.6 Billion Annual Operations and Administration Budget; 6,500 Federal employees and 100k+ contractor staff. 140 million covered lives across Medicare, Medicaid/CHIP and Marketplace.
- Lead the policy development and execution across CMS, HHS and the White House for Medicare, Medicaid/CHIP, Marketplace/Market Reform, Program Integrity, Quality and Health Equity.
- Direct management responsibility for the Agency's Finance, Budget, IT, Contracting, Cybersecurity and Privacy, Human Capital, Enterprise Planning, and Facilities Management.
- Lead Affordable Care Act Implementation: Delivery System Reform, Health Insurance Marketplace stabilization, and Medicaid Modernization and Expansion
- Executive lead for Quality Payment Program operational implementation (Merit Based Incentive Program and Advanced Alternative Payment Models).
- Led the 2015/16 Strategic Planning Sprint and core metrics development process for the CMS Senior Leadership team and spearheaded implementation of the plan across the agency.

CMS, Centers for Consumer Information and Oversight

Acting Director (3/14-9/14)

Principal Deputy Director (9/14-3/15)

Acting Director of Consumer Support for the Marketplace (10/13-3/15)

Led the integrated team that stabilized and rebuilt the Federal Marketplace technology platform (healthcare.gov) and enhanced the consumer experience. Oversaw the policy development and implementation of insurance market regulations. Direct supervision of 350 federal staff and 5,000+ contracting staff. \$1.2 Billion annual budget.

- Key accomplishments: Restructured the organization's senior management and team structure for Marketplace operational execution. Led Open Enrollment 2 (2015 plan year) Marketplace planning and execution; 2015 Tax Season planning and execution; Led ongoing management of the State based Marketplace grants and oversight program; Spearheaded ongoing oversight of the CO-OP program, and further establishment and enforcement of market standards for health insurance.
- Directed the in-person assister, casework and other consumer protection processes for the Federally Facilitated Health Insurance Marketplace: Navigator Program, Enrollment Assister Program, External Appeals and Marketplace Consumer Eligibility and Enrollment Casework. \$100 Million in grants, \$100 million annual budget. Supervised 70 staff

CMS, Office of the Administrator

Senior Advisor to the Administrator (2/13-10/13)

Director of Provider Policy and Engagement (detail to the Office of the Secretary) (7/12-2/13)

Coordinated ACA policy implementation across CMS and HHS – delivery system reform, Marketplace implementation, Medicaid Expansion efforts. Agency's lead liaison with physicians, nurses, hospitals and other care providers.

CMS, Centers for Medicare and Medicaid Innovation

Director of Stakeholder Engagement (8/10-7/12)

Directed the Center's efforts to engage stakeholders to identify, develop and test new payment and delivery models that have the potential to reduce costs and improve health.

- Key Accomplishments: Launched 3 foundational payment models - Pioneer ACO, Comprehensive Primary Care Initiative and Bundled Payment for Care Improvement

Doctors for America, Washington DC

Executive Director (5/09-8/10)

Doctors for America is a non-profit organization of over 50,000 physicians in all 50 states committed to building a better health system by involving physicians in the policy making and advocacy process. Annual budget of \$1 Million, Supervised a paid staff of 3, Volunteer network of 500 physicians.

- Developed and implemented the organizational strategy to influence the health reform debate – worked closely with White House staff, Congressional leadership staff and leadership of partner advocacy organizations to help foster physician and public support for national health reform.
- Managed the operations of the organization including communications, government relations, policy development and analysis, membership development and fundraising.

Department of Veteran Affairs, Women Veterans Health Strategic Healthcare Group, Washington DC

Deputy Director, Women's Comprehensive Health (8/08- 8/09)

Coordinated the implementation of comprehensive primary care delivery for women veterans at every VA facility.

- Program development and implementation; Policy writing; Presentations and briefings on women veterans health issues; Revision of clinical guidelines related to women's health.

Washington DC VA Medical Center

Internist - Women's Health (3/09-1/12)

Provided Primary Care for women veterans on a volunteer basis at the Washington DC VA Hospital

EDUCATION

Yale University School of Medicine - New Haven, CT

Medical Doctor, May 2005

Harvard School of Public Health - Boston, MA

Master of Public Health, June 2004 *Concentration:* Health Care Management

Cornell University - College of Human Ecology - Ithaca, NY

Bachelor of Science, May 2000

POSTGRADUATE TRAINING

Massachusetts General Hospital (MGH) - Boston, MA (2005-2008)

Internship and Residency, Internal Medicine & Primary Care Program, Harvard University

Board Certified in Internal Medicine, American Board of Internal Medicine

AWARDS AND RECONGITION

- Modern Healthcare's Top 25 Women Leaders in Healthcare 2019
- Rock Health's Digital Health Government Champion Award
- Modern Healthcare's 2017 Women to Watch Awardee
- Modern Healthcare's 2015 Up and Comer Awardee
- Presidential Recognition for Outstanding Government Service - 2014