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| Type of Concerns | Issues | Who to Contact |
| Academic Issues or Concerns | Student who is experiencing distress about academic issues and/or needs support | * [Follow these procedures](https://sph.unc.edu/files/2015/07/Student-Procedure-for-Addressing-Concerns_SPH_2012-24-6.pdf) or use the following resources * [The Learning Center](http://learningcenter.unc.edu/) or call 919-962-3782 * [The Writing Center](https://writingcenter.unc.edu/) or call 919-962-7710 * [The Graduate School](http://gradschool.unc.edu) or call 919-966-2611 |
| Academic Dishonesty | Potential violations of the Honor Code such as cheating, copying and plagiarism | * [Office of Student Conduct](https://studentconduct.unc.edu/) or call 919-962-0805 |
| Medical and/or Mental Health Emergencies | Student, faculty or staff who need immediate  Assistance or student whose conduct is  markedly bizarre, disruptive or dangerous;  makes verbal or physical threats to others or  self; any threats of suicide | * Immediately call 911 [Department of Public Safety](http://dps.unc.edu/) * Notify the [University Dean of Students Office](https://deanofstudents.unc.edu/) or call 919-966-4042 * Notify [Gillings Student Affairs](http://sph.unc.edu/students/office-of-student-affairs/) or call 919-966-2499 |
| Concerns Involving a Faculty or Staff Member | Student who believes a faculty/staff member has been unprofessional or inappropriate in manner | * [Follow these procedures](https://sph.unc.edu/files/2015/07/Student-Procedure-for-Addressing-Concerns_SPH_2012-24-6.pdf) |
| Disability/Access | Student who needs support, accommodations and/or proper documentation of disabilities, concerns about academic performance for a student | * [Accessibility Resources and Service](https://accessibility.unc.edu/) or call 919-962-8300 |
| Discrimination or Harassment | Student who believes that they have been discriminated against or harassed on the basis of one or more protected classifications | * [Equal Opportunity and Compliance Office](http://eoc.unc.edu/) 919-966-3576 |
| Distress or other concerns | Faculty or staff member is concerned about a students’ well-being and/or academic performance | * Talk with the student. If you are not comfortable; consult with department chair or with [Gillings Student Affairs](http://sph.unc.edu/students/office-of-student-affairs/) or call 919-966-2499 |
| Emergency Funding | Student who needs financial assistance with **unexpected emergency; including expenses** related to accidents, illness, death of a family member, fire damage or need for temporary housing | * UNC [Office of the Dean of Student – Student Emergency Fund](https://deanofstudents.unc.edu/student-support/student-emergency-fund) or call 919-966-4042 * [Graduate and Professional Student Federations (GSPF) Emergency Funding](http://gpsf.unc.edu/gpsf-funding/gpsf-emergency-fund/) |
| Faculty/Staff Assistance | Faculty and staff who may need help with stress and/or personal, medical and/or mental health-related issues | * [Employee Assistance Program (EAP):](https://hr.unc.edu/benefits/work-life/eap/)   24 hours a day at 877-314-5841 |
| General Feedback About Gillings | Student who wishes to share information, suggestions or provide general Gillings feedback | * Submit questions and/or attend “Chat with the Deans” Event * [Gillings Student Government](https://sph.unc.edu/students/sga/) * [Gillings Student Suggestions and Feedback](https://unc.az1.qualtrics.com/jfe/form/SV_81RljlWGcV4lKOF) |
| Gillings Building/Safety | Student who wishes to report anything they see such as housekeeping, electrical, plumbing, and safety issues and also give feedback | * [Gillings Facilities](http://sph.unc.edu/sph-facilities/) or call 919-843-7872 |
| Grade Appeals | Student who wishes to appeal a course grade | * First, attempt to get clarification/insight from course instructor; then, talk with program director or department chair. A student may also consult the chair of the academic unit that offers the class. * [Formal appeals for undergraduate students](http://advising.unc.edu/policies-and-procedures/grade-appeal/) * [Formal appeals for graduate students](http://registrar.unc.edu/academic-services/grades/grade-changes/) |
| Healthcare and Wellness | Student who needs healthcare services or wants to engage in wellness programs, services, and resources | * [Campus Health Services](https://campushealth.unc.edu/) or call 919-966-0616 * [Student Wellness](https://studentwellness.unc.edu/) or call 919-962-9533 |
| LGBTQ | Students of all sexual orientations, gender identities and gender expressions who need support and resources | * [UNC-CH LGBTQ Center](https://lgbtq.unc.edu/) or call 919-843-5376 |
| Lost and Found | For items that a student has misplaced in the School | * [Gillings Facilities](http://sph.unc.edu/sph-facilities/) or call 919-843-7872 * Visit 204 Rosenau Hall |
| Mental Health | Support for mental and emotional health, and behavior, that prevents a student from conducting day to day activities | * [Counseling and Psychology Services](https://caps.unc.edu/) (CAPS) 919-966-3658 * [University Dean of Students Office](http://deanofstudents.unc.edu) or call 919-966-4042 * [Gillings Student Affairs](http://sph.unc.edu/students/office-of-student-affairs/) or call 919-966-2499 for referrals |
| Safety & Security | Crime alerts, crime prevention, parking & transportation, campus safety, CLERY reporting, CARE Escort Program, etc. | * Call at 911 or 919-962-6962 [Department of Public Safety](http://dps.unc.edu/) * Notify if needed [Gillings Facilities](http://sph.unc.edu/sph-facilities/) or call 919-843-7872 |
| Sexual Harassment | Sexual violence, harassment, domestic dating violence and stalking | * [Gender Violence Coordinator](http://womenscenter.unc.edu/resources/gender-violence-services/) or call 919-962-1343 * [Student Complaint/Title IX Coordinator](http://sexualassaultanddiscriminationpolicy.unc.edu/procedures/title-ix-coordinator/) or call 919-843-3878 |
| Substance Abuse | Students struggling with addiction | * UNC [Carolina Recovery Program](https://studentwellness.unc.edu/our-services/carolina-recovery-program) or call 919-962-134 |
| Veteran Affairs | Support for active duty, National Guardsmen, Reservists, veterans and others receiving US military benefits | * [Office of the Dean of Students – Veterans Resources](https://deanofstudents.unc.edu/student-support/student-veterans-resources) or call 919-966-4042 * [Office of the University Registrar](http://registrar.unc.edu/about/services/veterans-affairs/) or call 919-962-3954 |