In the BlueJeans Confirmation provided by AV services, you should find a link to your BlueJeans Meeting. Simply click that link or paste the URL into your web browser of choice. AV Services recommends FireFox/Mozilla, as we have had the most success with that browser for these meetings.

You may be prompted to Install a BlueJeans Plugin. Click Allow, OK, or Accept to install this plugin and allow the BlueJeans servers to communicate with your Browser.

After the Meeting page loads, click “Join Meeting”.

When you are connected to the call, BlueJeans will prompt you to send Video and Audio. If you would like to use your camera and microphone to participate in the conference, make sure that “Send and Receive” is checked and click the “Join” button.
BlueJeans Basic User Instructions

Common buttons you may need:

To Select your Camera and Audio Source:
If your microphone and camera are not working, make sure they are selected as the Audio and Video sources.

Click the “gear” icon to open the settings tab

Check to see if your microphone, camera, and speakers are selected. If they are not, click the dropdown menu and find your desired device.

If everything is selected properly, you should see your camera in the display window, the blue microphone indicator bar should show when you are talking, and clicking “Play Test Sound” should play audio through your speakers.
NOTE: If more than one user is connected to a meeting, you will see yourself in the top right display window, and you will see the most recent speaker in the main display window.