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Education

Ph.D. in Health Services Organization and Policy, University of Michigan, Ann Arbor, Michigan (Concentration: Organizational Sociology), 1997

M.S. in Public Health, National Yang-Ming University, Taipei, Taiwan, 1988

B.S. in Zoology, National Taiwan University, Taipei, Taiwan, 1984

Professional Experience

Professor, Department of Health Policy and Management, Gillings School of Global Public Health, University of North Carolina at Chapel Hill, 2015-

Chair, Department of Health Policy and Management, Gillings School of Global Public Health, University of North Carolina at Chapel Hill, 2015-2016

Co-director, Consortium of Implementation Science, Gillings School of Global Public Health, University of North Carolina at Chapel Hill, 2016-

Senior Research Fellow, Cecil G. Sheps Center for Health Services Research, University of North Carolina at Chapel Hill, 2015-

Professor, Department of Health Management and Policy, School of Public Health, University of Michigan, 2014-15

Associate Chair, Department of Health Management and Policy, School of Public Health, University of Michigan, 2014

Director, RWJF Scholars in Health Policy Research Program, University of Michigan, 2014-15

Co-director, RWJF Scholars in Health Policy Research Program, University of Michigan, 2011-14

Affiliated Faculty, Health Informatics Program, University of Michigan, 2011-15

Associate Professor, Department of Health Management and Policy, School of Public Health, University of Michigan, 2010-14

Adjunct Associate Professor, Department of Health Policy and Management, Gillings School of Global Public Health, University of North Carolina at Chapel Hill, 2010-14

Adjunct Associate Professor, School of Nursing, University of North Carolina at Chapel Hill, 2010-14

Adjunct Professor, Institute of Hospital and Health Care Administration, National Yang-Ming University, Taipei, Taiwan, 2010-

Fixed Term Graduate Faculty, University of North Carolina at Chapel Hill, 2010-14

Affiliated Faculty, the Curriculum in International and Area Studies (CIAS), University of North Carolina at Chapel Hill, 2009-10

Research Associate, National Center for Health Promotion and Disease Prevention, Department of Veterans Affairs, 2009-12

Associate Professor, Department of Health Policy and Management, Gillings School of Global Public Health, University of North Carolina at Chapel Hill, 2006-10

Senior Fellow in Clinical Health Policy, Duke Center for Clinical Health Policy Research, Duke University Medical Center, 2008-10

Visiting Professor, Department of Internal Medicine, School of Medicine, Wake Forest University, 2007

Research Fellow, Cecil G. Sheps Center for Health Services Research, University of North Carolina at Chapel Hill, 2001-10

Assistant Professor, Department of Health Policy and Administration, School of Public Health, University of North Carolina at Chapel Hill, 2001-06

Assistant Professor, Institute of Government and Public Affairs, University of Illinois at Chicago, 2000-01

Faculty Affiliate, Health Research and Policy Centers, University of Illinois at Chicago, 1998-2001

Assistant Professor, Department of Sociology, University of Illinois at Chicago, 1997-2001

Computing Consultant, Summer Program in Quantitative Methods, Inter-University Consortium for Political and Social Research, University of Michigan, 1997

Research Associate, Health Management & Policy, University of Michigan School of Public Health, 1991-97

Manager/Research Associate, Taipei Veterans General Hospital, Taiwan, 1988-90

Adjunct Lecturer, National Yang-Ming University, Taiwan, 1989-90

Adjunct Lecturer, National Health Training Center, Department of Health, Taiwan, 1989

Adjunct Lecturer, Der-Yua Junior Nursing College, Keelung, Taiwan, 1988

Research Assistant, National Yang-Ming University, Taiwan, 1987-88

Honors

Best Paper Proceedings, the Academy of Management Annual Meeting, 2015

Best Abstracts, Health IT Group, AcademyHealth Annual Research Meeting, 2015

Full Professorship certified by the Ministry of Education in Taiwan, 2011-

Biltmore Who's Who Among Executives and Professionals, 2011

Medical Care Research & Review Best Paper Award, 2008

RWJF Investigator Awards in Health Policy Research, 2008

Best Paper in the Health Care Management Division, the Academy of Management, 2007

Best Paper Proceedings, the Academy of Management Annual Meeting, 2007

University Research Council Award, University of North Carolina at Chapel Hill, 2004

Best Paper Proceedings, the Academy of Management Annual Meeting, 2004

AcademicKeys *Who's Who in Health Sciences Education (WWHSE)*, 2003

The John D. Thompson Prize for Young Investigators, Association of University Programs in Health Administration (AUPHA), 2002

Who's Who in America, 2000

Who's Who in the World, 2000

Great Cities Institute Faculty Seed Fund Award, 2000

Faculty Foreign Travel Awards, Graduate College, University of Illinois at Chicago, 1998

International Development Seed Grant Awards, John Nuveen Center for International Affairs, University of Illinois at Chicago, 1998

Academic Excellence Award, Blue Cross and Blue Shield of Michigan Foundation, 1997

Honorable Mention, Roberta G. Simmons Outstanding Dissertation Award Competition, American Sociological Association Medical Sociology Division, 1997

Best Pre- and Post-Doctoral Poster Award, Association for Health Services Research, 1997

Best Ph.D. Student Paper, Institute of Behavior and Applied Management, 1997

HAP Grant, Department of Health Management and Policy, University of Michigan, 1997

Student Paper Competition 1st Place Award, Health Administration Section, the American Public Health Association, 1995

Rackham Travel Grants, Horace H. Rackham School of Graduate Studies, University of Michigan, 1992-95

Small Research Grant, University of Michigan, 1992

HAP Grant and Alien Scholarship, Department of Health Services Management and Policy, The University of Michigan, 1992

In-Shuin-Rao Graduate Student Scholarship, National Yang-Ming Medical University, Taiwan, 1987

Bibliography and Products of Scholarship

(* indicates the author was a student or postdoc fellow when the study was conducted)

1. Luis Puente-Maestu, Myriam Calle, Juan Rodriguez-Hermosa, Anna Campuzano, Javier de Miguel Diez, J. L. Alvarez-Sala, Luis Puente-Andues, Maria Joselin Perez Gutierrez, and **Shoou-Yih D. Lee**. Health Literacy and Health Outcomes in Chronic Obstructive Pulmonary Disease Respiratory Medicine. Forthcoming in *Respiratory Medicine*.
2. Virginia Wang, Matthew Maciejewski, Cynthia Coffman, Linda Sanders, Richard A. Hirth, **Shoou-Yih D. Lee**, and Joe Messana. Impacts of geographic distance on peritoneal dialysis utilization: Refining models of treatment selection. Forthcoming in *Health Services Research*.

3. Sarah Birken; Lisa DiMartino; Meredith Alexis Kirk; **Shoou-Yih Daniel Lee**; Mark McClelland; Nancy Albert. Elaborating on theory with middle managers' experience implementing healthcare innovations in practice. Forthcoming in *Implementation Science*.
4. Jordan Eversion*, Julia Adler-Milstein, and **Shoou-Yih D. Lee**. Achieving adherence to evidence based practices: Are health IT and hospital-physician integration complementary or substitutive strategies? Forthcoming in *Medical Care Research & Review*.
5. Yun Zhang, **Shoou-Yih D. Lee**, Donna Gilleskie, Yepeng Sun, Arun Padakandla, Bruce Jacobs, Jeffrey Montgomery, Jame Montie, John Wei, and Brent Hollenbeck. A generalized assessment of the impact of regionalization and provider learning on patient outcomes. *Medical Decision Making*. Published online before print July 13, 2015, doi: 10.1177/0272989X15593282
6. Julia Adler-Milstein, Jordan Eversion*, and **Shoou-Yih D. Lee**. EHR adoption and hospital performance: Time-related effects. *Health Services Research*. DOI: 10.1111/1475-6773.12406 (<http://onlinelibrary.wiley.com/doi/10.1111/1475-6773.12406/abstract>)
7. Tzu-I Tsai and **Shoou-Yih D. Lee**. Health literacy as the missing link in the provision of immigrant health care: A qualitative study of Southeast Asian immigrant women in Taiwan. *International Journal of Nursing Studies*. Published online before print April 4, 2015, [doi:10.1016/j.ijnurstu.2015.03.021](https://doi.org/10.1016/j.ijnurstu.2015.03.021)
8. **Shoou-Yih D. Lee** and Tzu-I Tsai. Development of a culturally appropriate instrument for health literacy assessment. *Health Communication Research Measures* (Ed.: Do Kyun Kim), pp. 57-64. NY: Peter Lang, 2015.
9. Simone R. Singh, Gary J. Young, **Shoou-Yih D. Lee**, Paula H. Song, and Jeffrey A. Alexander. Analysis of hospital community benefit expenditures' alignment with community health needs: Evidence from a national investigation of tax-exempt hospitals. *American Journal of Public Health* 2015; 105 (5): 914-921.
10. Christoph Kowalski*, **Shoou-Yih D. Lee**, Anna Schmidt, Simone Wesselmann, Markus A. Wirtz, and Holger Pfaff. The health literate health care organization 10 item questionnaire (HLHO-10): Development and validation. *BMC Health Services Research* 2015; 15: 47. (<http://www.biomedcentral.com/1472-6963/15/47/abstract>)
11. Cynthia T. Bacon*, Barbara A. Mark, and **Shoou-Yih D. Lee**. The relationship between work complexity and nurses' participation in decision-making in hospitals. *Journal of Nursing Administration* 2015; 45 (4): 200-205.
12. Virginia Wang*, **Shoou-Yih D. Lee**, Mathew L. Maciejewski. Inertia in health care organizations: A case study of peritoneal dialysis services. *Health Care Management Review* 2015; 40 (3): 203-213.

13. Sarah A. Birken*, **Shoou-Yih D. Lee**, Bryan J. Weiner, Marshall Chin, and Cynthia Schaefer. From strategy to action: How top managers' support increases middle managers' commitment to innovation implementation in healthcare organizations. *Health Care Management Review* 2015; 40 (2): 159-168.
14. Michelle A. Meade, Elham Mahmoudi*, and **Shoou-Yih D. Lee**. The intersection of disability and health/healthcare disparity: A conceptual framework. *Disability and Rehabilitation* 2015; 37 (7): 632-641.
15. Christoph Kowalski*, **Shoou-Yih D. Lee**, Lena Ansmann, Simone Wesselmann, and Holger Pfaff. Meeting patients' health information needs in breast cancer center hospitals - A multilevel analysis. *BMC Health Services Research* 2014; 14: 601.
(<http://www.biomedcentral.com/1472-6963/14/601>)
16. Tzu-I Tsai, **Shoou-Yih D. Lee**, Ly-Yun Chang. Misunderstanding of medication labels: results of a national survey in Taiwan. *Taiwan Journal of Public Health* 2014; 33 (3): 238-250.
17. Julia Adler-Milstein, Jordan Eversion*, and **Shoou-Yih D. Lee**. Sequencing of EHR adoption among U.S. hospitals and the impact of meaningful use. *Journal of the American Medical Informatics Association* 2014; 21 (6): 984-991.
(<http://jamia.bmj.com/content/early/2014/05/22/amiainl-2014-002708.full.pdf+html>)
18. I-Chuan Li, **Shoou-Yih D. Lee**, Chiu-Yen Chen, Yu-Qian Jeng, and Yu-Chi Chen. Facilitators and barriers to effective smoking cessation counselling services for inpatients from nurse-counsellors' perspective: A qualitative study. *International Journal of Environmental Research and Public Health*, 2014; 11: 4782-4798.
(<file:///Users/sylee/Downloads/ijerph-11-04782.pdf>)
19. Jacqueline R. Halladay, D. DeWalt, B. Qaqish, Kristin L. Reiter, **Shoou-Yih D. Lee**, A Lefebvre, K. Ward, Madeline Mitchell, and Katrina E. Donahue. More extensive implementation of Chronic Care Model elements is associated with better lipid control in diabetes. *Journal of the American Board of Family Medicine* 2014; 27: 34-41.
20. Kristin L. Reiter, Jacqueline R. Halladay, Madeline Mitchell, Kimberly Ward, **Shoou-Yih D. Lee**, Beat Steiner, and Katrina E. Donahue. Costs and benefits of transforming primary care practices: A qualitative study of North Carolina's Improving Performance in Practice. *Journal of Healthcare Management* 2014; 59 (2): 95-108.
21. Jordan Eversion*, **Shoou-Yih D. Lee**, Charles Friedman. Reliability and validity of the American Hospital Association's national longitudinal survey of health information technology adoption. *Journal of the American Medical Informatics Association*, 2013
(<http://jamia.bmj.com/content/early/2014/03/12/amiainl-2013-002449.full.pdf+html>)

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23. **Shoou-Yih D. Lee**, Tzui Tsai, and Yi-Wen Tsai. Accuracy in self-reported health literacy screening: A difference between men and women in Taiwan. *BMJ Open* 2013; 3 (11): e002928. (<http://bmjopen.bmj.com/content/3/11/e002928.full>)
24. Ryan J. Shaw, Miriam A. Kaufman, Hayden B. Bosworth, Bryan J. Weiner, Leah L. Zullig, **Shoou-Yih D. Lee**, Jeffrey D. Kravetz, Susan M. Rakley, Christianne L. Roumie, Michael E. Bowen, P. S. Del Monte, Eugene Z. Oddone, and George L. Jackson. Organizational factors associated with readiness to implement and translate a primary care based telemedicine behavioral program to improve blood pressure. *Implementation Science* 2013; 8: 106. (<http://www.implementationscience.com/content/8/1/106/abstract>)
25. Gary J. Young, Chia-Hung Chou, Jeffrey A. Alexander, **Shoou-Yih D. Lee**, and Eli Raver. Provision of community benefits among tax-exempt hospitals: A national study. *New England Journal of Medicine* 2013; 368: 1519-1527.
26. **Shoou-Yih D. Lee**, Bryan J. Weiner, Michael I. Harrison, and Mike Belden*. Organizational transformation: A systematic review of empirical research in health care and other industries. *Medical Care Research and Review* 2013; 70 (2): 115-142.
27. Sarah A. Birken*, **Shoou-Yih D. Lee**, Bryan J. Weiner, Marshall Chin, and Cynthia Schaefer. Improving the effectiveness of health care innovation implementation: Middle managers as change agents. *Medical Care Research and Review* 2013; 70 (1): 29-45.
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29. Katrina Donahue, Jacquie Halladay, Alison Wise, Kristin Reiter, **Shoou-Yih D. Lee**, Kimberly Ward, Madeline Mitchell, Bahjat Qaqish. Facilitators of transforming primary care: A look under the hood at practice leadership. *Annals of Family Medicine* 2013; 11: S27-S33.
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35. Lisa C. Lindley*, Barbara A. Mark, **Shoou-Yih D. Lee**, Marisa Domino, M. Song, and J. Vann. Factors associated with the provision of pediatric hospice care. *Journal of Pain and Symptom Management* 2013; 45 (4): 701-711.
36. Sarah A. Birken*, **Shoou-Yih D. Lee**, and Bryan J. Weiner. Uncovering middle managers' role in healthcare innovation implementation. *Implementation Science* 2012; 7: 28. (<http://www.implementationscience.com/content/7/1/28>)
37. Ke-Zong Michelle Ma*, Edward C. Norton, and **Shoou-Yih D. Lee**. Mind the information gap: Fertility rate and use of Cesarean delivery and tocolytic hospitalizations in Taiwan. *Health Economics Review* 2012; 1 (1): 20. (<http://www.healtheconomicreview.com/content/1/1/20>)
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39. Leah E. Masselink* and **Shoou-Yih D. Lee**. Government officials' representation of nurses and migration in the Philippines. *Health Policy & Planning* 2013; 28 (1): 90-99.
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41. Brian D. Stucky*, Jessica Y. Lee, **Shoou-Yih D. Lee**, and R. Gary Rozier. Development of the Two Stage Rapid Estimate of Adult Literacy in Dentistry (TS-REALD). *Community Dentistry and Oral Epidemiology* 2011; 39 (5): 474-480.
42. Virginia Wang*, **Shoou-Yih D. Lee**, Uptal D. Patel, Mathew L. Maciejewski, and Thomas C. Ricketts. Longitudinal Analysis of market factors associated with provision of peritoneal dialysis services. *Medical Care Research and Review* 2011; 68 (5): 537-558.

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46. Ke-Zong Ma*, Edward Norton, **Shoou-Yih D. Lee**. Declining fertility and the use of Cesarean delivery: Evidence from a population-based study in Taiwan. *Health Services Research* 2010; 45 (5): 1360-1375.
47. Leah E. Masselink* and **Shoou-Yih D. Lee**. Nurses, Inc.: Expansion and commercialization of nursing education in the Philippines. *Social Science and Medicine* 2010; 71 (1): 166-172.
48. Tzui Tsai, **Shoou-Yih D. Lee**, Yi-Wen Tsai, and Ken N. Kuo. Development and validation of a Chinese health literacy instrument. *Journal of Medical Education (Taiwan)* 2010; 14: 122-136. (In Chinese)
49. **Shoou-Yih D. Lee**, Tzu-I Tsai, Yi-Wen Tsai, and Ken N. Kuo. Health literacy, health status, and healthcare utilization of Taiwanese adults: Results from a national survey. *BMC Public Health* 2010; 10: 614.
(<http://www.biomedcentral.com/1471-2458/10/614>)
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52. Hayden B. Bosworth, Daniel Almirall, Bryan J. Weiner, Mathew L. Maciejewski, M. Amy Kaufman, Benjamin J. Powers, Eugene Z. Oddone, **Shoou-Yih Daniel Lee**, Teresa Damush, Valarie Smith, Maren K. Olsen, Daren Anderson, Christianne Roumie, Susan Rakley, and George L. Jackson. The implementation of a translational study involving a primary care based behavioral program to improve blood pressure control: The HTN-IMPROVE study protocol. *Implementation Science* 2010; 5:54.
(<http://www.implementationscience.com/content/5/1/54>)

53. Virginia Wang*, **Shoou-Yih D. Lee**, Uptal D. Patel, Bryan J. Weiner, Thomas C. Ricketts, Morris Weinberger. Geographic and temporal trends in peritoneal dialysis services in the United States between 1995 and 2003. *American Journal of Kidney Diseases* 2010; 55 (6): 1079-1087.
54. Ke-Zong Ma*, Edward C Norton, Eing-Mei Tsai and **Shoou-Yih D Lee** (senior author). Factors associated with tocolytic hospitalizations in Taiwan: Evidence from a population-based and longitudinal study from 1997 to 2004. *BMC Pregnancy and Childbirth* 2009; 9: 59. (<http://www.biomedcentral.com/1471-2393/9/59>)
55. Lisa Lindley*, Barbara A. Mark, and **Shoou-Yih D. Lee**. Providing hospice care to children and young adults: A descriptive study of end-of-life organizations. *Journal of Hospice and Palliative Nursing* 2009; 11 (6): 315-323.
56. **Shoou-Yih D. Lee**, Young I. Cho, Ahsan M. Arozullah, Kathleen S. Crittenden, and Daniel Vicencio. Health literacy, social support, and health status among Medicare enrollees in an inner-city area. *Educational Gerontology* 2009; 35 (3): 191-201.
57. Jeffrey A. Alexander, **Shoou-Yih D. Lee**, Virginia Wang*, Frances S. Margolis, and John R. Combes. Changes in the monitoring and oversight practices of NFP hospital governing boards 1989-2005: Evidence from three national surveys. *Medical Care Research and Review* 2009; 66 (2): 181-196.
58. Leah Masselink*, **Shoou-Yih D. Lee**, and Thomas R. Konrad. Relational factors at work and physicians' intentions to leave practice. *Health Care Management Review* 2008; 33 (2): 178-187.
59. **Shoou-Yih D. Lee**, Jeffrey A. Alexander, Virginia Wang*, Frances S. Margolis, and John R. Combes. An empirical taxonomy of hospital governing board roles. *Health Services Research* 2008; 43 (4): 1223-1243.
60. Bryan J. Weiner, Halle Amick*, and **Shoou-Yih D. Lee**. Conceptualization and measurement of organizational readiness for change: A review of the literature in health services research and other fields. *Medical Care Research and Review* 2008; 65 (4): 379-436.
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63. Jessica Lee, Gary Rozier, **Shoou-Yih D. Lee**, and Rafael Ruiz*. Development and evaluation of an oral health literacy instrument. *Journal of Public Health Dentistry* 2007; 67 (2): 124-128.
64. Melanie R. Wasserman*, Deborah E. Bender, and **Shoou-Yih D. Lee**. Strategies for increasing utilization of preventive services by Latina women: A review of published intervention studies. *Medical Care Research and Review* 2007; 64 (1): 4-45.
65. **Shoou-Yih D. Lee**, Jeffrey A. Alexander, and Virginia Wang. A taxonomy of hospital governing boards. *Academy of Management 2007 Annual Meeting Best Papers Proceedings*.
66. Jeffrey A. Alexander and **Shoou-Yih D. Lee**. Does governance matter? Board configuration and hospital performance. *Milbank Quarterly* 2006; 84 (4): 733-758.
67. **Shoou-Yih D. Lee**, Deborah E. Bender, Rafael Ruiz*, and Young Ik Cho. Development of an easy-to-use Spanish health literacy assessment tool. *Health Services Research* 2006; 41 (4): 1392-1412.
68. **Shoou-Yih D. Lee**, Julie A. Gazmararian, and Ahsan M. Arozullah. Health literacy and social support among elderly Medicare beneficiaries enrolled in a managed care plan. *Journal of Applied Gerontology* 2006; 25 (4): 324-337.
69. William R. Carpenter*, Bryan J. Weiner, Arnold D. Kaluzny, Marisa E. Domino, **Shoou-Yih D. Lee**, and Michael S. O'Malley. The effect of managed care and competition on community-based clinical research. *Medical Care* 2006; 44 (7): 671-679.
70. Jeffrey A. Alexander, **Shoou-Yih D. Lee**, Bryan J. Weiner, and Yining Ye. The effects of governing board configuration on identity change in hospitals. *Journal of Health and Social Behavior* 2006; 47: 291-308.
71. Ahsan M. Arozullah, **Shoou-Yih D. Lee**, Taha Khan, Sindhu Kurup, Jeffrey Ryan, Michael Bonner, Robert Soltysik, and Paul R. Yarnold. The roles of low literacy and social support in predicting the preventability of hospital admission. *Journal of General Internal Medicine* 2006; 21: 140-145.
72. Melanie R. Wasserman*, Deborah E. Bender, Joseph P. Morrissey, Ted Mouw, Edward C. Norton, and **Shoou-Yih D. Lee**. Social support among Latina immigrant women: Bridge persons as mediators of cervical cancer screening. *Journal of Immigrant and Minority Health* 2006; 8: 67-84.
73. W. Craig Carter*, **Shoou-Yih D. Lee**, Kathleen C Thomas, and Joseph Morrissey. Managed care, inter-agency linkages, and outpatient substance abuse treatment. *Administration and Policy in Mental Health* 2006; 33: 122-131.

74. **Shoou-Yih D. Lee**, Joseph P. Morrissey, Kathleen C. Thomas, W. Craig Carter*, Alan R. Ellis. Assessing linkages between substance abuse, mental health, and primary care agencies. *American Journal of Drug and Alcohol Abuse* 2006; 32: 69-86.
75. George L. Jackson*, Elizabeth M. Yano, David Edelman, Sarah L. Krein, Michel A. Ibrahim, Timothy S. Carey, **Shoou-Yih D. Lee**, Katherine E. Hartmann, Tara K. Dudley, and Morris Weinberger. Veterans Affairs primary care organizational characteristics associated with better diabetes control as indicated by lower hemoglobin A1c. *American Journal of Managed Care* 2005; 11: 225-237.
76. Ya-Seng Hsueh, **Shoou-Yih D. Lee**, and Yu-Tung A. Huang. Effects of global budgeting on the distribution of dentists and use of dental care in Taiwan. *Health Services Research* 2004; 39 (6): 2135-2153.
77. Rebecca Wells, **Shoou-Yih D. Lee**, Jennifer Lucore, Larry Baronner, and Lisa Davis. Strategy development in small hospitals: Alliance building under constrained circumstances. *Health Care Management Review* 2004; 29 (3): 218-228.
78. **Shoou-Yih D. Lee**, Wendy L. Chen*, Bryan J. Weiner. Communities and hospitals: Social capital, community accountability, and service provision in U.S. community hospitals. *Health Services Research* 2004; 39 (5): 1487-1508.
79. **Shoou-Yih D. Lee**, Will Dow, Virginia Wang*, and Jonathan VanGeest. Use of deceptive tactics in physician practices: Are there differences between U.S. and international medical graduates? *Health Policy* 2004; 67 (3): 17-24.
80. **Shoou-Yih D. Lee**, Ahsan Arozullah, and Young I. Cho. Health literacy, social support and health: A research agenda. *Social Science & Medicine* 2004; 58: 1309-1321.
81. Jeffrey A. Alexander, **Shoou-Yih D. Lee**, Bryan Weiner. The effects of governing board configuration on identity change in hospitals. *Academy of Management 2004 Annual Meeting Best Papers Proceedings*.
82. Melissa Succi-Lopez, **Shoou-Yih D. Lee**, and Jeffrey A. Alexander. The Effects of Resource Configuration, Organizational Legitimacy, and Integration on Divestiture Decisions among Health Systems. *Health Care Management Review* 2003; 28 (4): 307-318.
83. Jeffrey A. Alexander, **Shoou-Yih D. Lee**, and Gloria J. Bazzoli. A comparison of governance arrangements in health systems and health networks. *Health Care Management Review* 2003; 28 (3): 228-242.
84. Gloria J. Bazzoli, **Shoou-Yih D. Lee**, and Jeffrey A. Alexander. Managed care arrangements of health networks and systems: A review of 1999 experience. *Journal of Ambulatory Care Management* 2003; 26 (3): 217-228.

85. **Shoou-Yih D. Lee**, Jeffrey A. Alexander, and Gloria J. Bazzoli. Whom do they serve? Community Responsiveness Among Hospitals Affiliated with Health Systems and Networks. *Medical Care* 2003; 41 (1): 165-179.
86. Melissa J. Succi, Jeffrey A. Alexander, and **Shoou-Yih D. Lee**. Changes in the population of healthcare systems: 1985-1997. *Journal of Healthcare Management* 2002; 46 (6): 381-393.
87. Rebecca Wells, **Shoou-Yih D. Lee**, and Jeffrey A. Alexander. Institutionalized ties and corporate social capital: The case of hospital mergers and closures. *Research in the Sociology of Organizations* 2001; 18: 59-82.
88. Naoko Muramatsu, **Shoou-Yih D. Lee**, and Jeffrey A. Alexander. Hospital involvement in skilled nursing and long-term inpatient care: Patterns and correlates. *The Gerontologist* 2000; 40(5): 557-567.
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113. **Shoou-Yih D. Lee**, Ahsan A. Arozullah, Young I. Cho, and Kathleen Crittenden. *Health literacy, social support and health: Survey of Medicare enrollees*. A report to the Agency for Healthcare Research and Quality, 2006. (22 pages)
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 125. Stephen S. Mick and **Shoou-Yih D. Lee**. *Non-metropolitan and metropolitan locaiton of IMGs and USMGs in U.S. states' counties characterized by measures of potential need or under service*. A report to the Council on Graduate Medical Education and the Bureau of Health Professions, Health Resources and Services Administration, Department of Health and Human Services, 1997. (approximately 40 pages)
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2. John E. Paul, **Shoou-Yih D. Lee,** and Robert Jungerwirth. *Viability and Funding of Hospitalist Programs - Teaching Note.* The Electronic Hallway, Evans School of Public Affairs, University of Washington, 2011.

Conference Presentations

1. Virginia Wang, Cynthia J. Coffman, Linda L. Sanders, Richard Hirth, **Shoou-Yih D. Lee,** and Matthew L. Maciejewski. Changes in Regional Dialysis Facility Provision of Peritoneal Dialysis after Medicare Payment Reform. 9th Annual Conference on the Science of Dissemination and Implementation, Washington, DC, December 14-15, 2016.

2. Virginia Wang, Cynthia J. Coffman, Linda L. Sanders, Richard Hirth, **Shoou-Yih D. Lee**, and Matthew L. Maciejewski. Changes in Regional Dialysis Facility Provision of Peritoneal Dialysis after Medicare Payment Reform. Kidney Week 2016 of the American Society of Nephrology, Chicago, November 15-20, 2016.
3. Jordan Everson, **Shoou-Yih D. Lee**, Julia Adler-Milstein. The Dependent Effect of Health IT and Hospital-Physician Integration on Evidence Based Practices. Presented at the Academy of Management Meeting in Vancouver, BC, Canada, August 10, 2015.
4. Paula H. Song, **Shoou-Yih D. Lee**, Matthew Toth, Simone Singh, Gary Young, and Jeffrey Alexander. Does Gender Influence Compensation for Hospital CEOs: A National Investigation of Not-for-Profit Hospitals. Presented at the 2015 iHEA Conference in Milan, July 15, 2015.
5. Julia, Adler-Milstein, Jordan Everson, and **Shoou-Yih D. Lee**. HER Adoption and Hospital Performance: Do Benefits Take Time? The 2015 AcademyHealth Annual Research Meeting, Minneapolis, MN, June 16, 2015.
6. AkkeNeel Talsma, **Shoou-Yih D. Lee**, and Christy Lemak. Performance of Collaborative Quality Improvement: Variation Among Hospitals and Outcomes. The 2015 AcademyHealth Annual Research Meeting, Minneapolis, MN, June 15, 2015.
7. Jordan Everson, **Shoou-Yih D. Lee**, Julia Adler-Milstein. The Dependent Effect of Health IT and Hospital-Physician Integration on Evidence Based Practices. The 2015 AcademyHealth Annual Research Meeting, Minneapolis, MN, June 15, 2015.
8. Paula H. Song, **Shoou-Yih D. Lee**, Matthew Toth, Simone Singh, Gary Young, and Jeffrey Alexander. Does Gender Influence Compensation for Hospital CEOs? A National Investigation of Not-for-Profit Hospitals. The 2015 AcademyHealth Annual Research Meeting, Minneapolis, MN, June 14, 2015.
9. Yun Zhang, **Shoou-Yih D. Lee**, Ted A. Skolarus, Arun Padakandla, Yepeng Sun, John T. Wei, Brent K. Hollenbeck. Regionalization of High Risk Surgeries and Its Implication on Outcome and Surgical Care Supply Regulation. The 36th Annual Meeting of the Society for Medical Decision Making, Miami, FL, October 18, 2014.
10. **Shoou-Yih D. Lee**, Julia Adler-Milstein, and Jordan Everson. *How Does Meaningful Use Incentive Program Change the Pattern of HIT Adoption in Hospitals?* AcademyHealth Annual Research Meeting, San Diego, CA, June 8, 2014.
11. Julia Adler-Milstein, **Shoou-Yih D. Lee**, and Jordan Everson. *Sequencing HIT Adoption in U.S. Hospitals: Implication for Meaningful Use.* AcademyHealth Annual Research Meeting, San Diego, CA, June 8, 2014.

12. Simone R. Singh, Gary J. Young, **Shoou-Yih D. Lee**, Paula H. Song, and Jeffrey A. Alexander. *Hospital Community Benefit: Are Hospitals' Charitable Activities Aligned with Community Health Needs?* AcademyHealth Annual Research Meeting, San Diego, CA, June 10, 2014.
13. Jane Banaszak-Holl, **Shoou-Yih D. Lee**, Nicholas G. Castle, Michael Lin, Gretchen Spreitzer. *Walking the Talk: Leadership's Promotion of Employee Engagement and Methods for Managing Values in the Nursing Home Setting*. The Gerontological Society of America November 2013 Meeting. New Orleans, LA, November 2013.
14. **Shoou-Yih D. Lee**, Julia Adler-Milstein, and Jordan Everson. *The Sequence of Health Information Technology Adoption in U.S. Hospitals*. The MCubed Symposium, The University of Michigan. Ann Arbor, MI, November 2013.
15. Christoph Kowalski, Holger Pfaff, **Shoou-Yih D. Lee**, Anna Schmidt, and Nicole Ernstmann. *German adaptation of a short instrument for assessing health literacy in surveys*. International Conference on Communication in Healthcare. Montreal, Quebec, September 2013.
16. **Shoou-Yih D. Lee**, Julia Adler-Milstein, and Jordan Everson. *The Sequence of Health Information Technology Adoption in U.S. Hospitals*. AcademyHealth Annual Research Meeting. Baltimore, MD, June 2013.
17. Tzui Tsai and **Shoou-Yih D. Lee**. *Health Literacy, Self-Efficacy, Health Locus of Control, and Health-Related Behaviors in Taiwan*. American Public Health Association Annual Conference, 2012.
18. Katrina E. Donahue, Jacqueline Halladay, Alison Wise, Kristin Reiter, **Shoou-Yih Lee**, Kimberly Ward, Madeline Mitchell, and Bahjat Qaqish. *Facilitators of Primary Care Transformation: A Look under the Hood at Leadership and Engagement*. AHRQ 2012 Annual Conference.
19. Gary Young, Jeffrey A. Alexander, **Shoou-Yih D. Lee**, Jia-Hung Chou, Eli W. Raver, and Krisin Hong. *The Provision of Charity Care and Other Community Benefits among Tax-Exempt Hospitals: A National Assessment*. AcademyHealth Annual Research Meeting. Orlando, FL, June 2012.
20. Haydon B. Bosworth, Bryan J. Weiner, **Shoou-Yih D. Lee**, Leah L. Zullig, J. D. Kravetz, S. M. Rakley, C. L. Roumie, M. E. Bowen, P. S. Del Monte, Myriam A. Kaufman, and George L. Jackson. *Measuring Organizational Readiness to Change for a Broadly Implemented Clinical Program*. AcademyHealth Annual Research Meeting. Orlando, FL, June 2012.

21. Virginia Wang, **Shoou-Yih D. Lee**, and Matthew L. Maciejewski. *Inertial Influence in Health Care Organizations: A Case Study of Peritoneal Dialysis Services*. The 14th Health Organizational Research Association Annual Conference, Ann Arbor, MI., June 7, 2012.
22. George L. Jackson, Hayden B. Bosworth, **Shoou-Yih D. Lee**, Leah L. Zullig, Jeffrey D. Kravetz, Susan M. Rakley, Christianne L. Roumie, Michael E. Bowen, Miriam A. Kaufman, Bryan J. Weiner. *Measuring Organizational Readiness to Change for a Broadly Implemented Clinical Program*. Presented at the VA HSR&D Annual Meeting 2011.
23. Katrina Donahue, Jacquie Halladay, Alison Wise, Kristin Reiter, **Shoou-Yih Lee**, Madeline Mitchell, Kimberly Ward, Bahjat Qaqish. *Transforming Primary Care in North Carolina: Preliminary Findings*. Presented at the AHRQ Annual Conference, Rockville, MD, September 18-21, 2011.
24. **Shoou-Yih D. Lee**, Michael Harrison, Bryan J. Weiner, and Mike Beldon. *Organizational Transformation: A Review of Empirical Research in Health Care and Other Industries*. Presented at the AHRQ Annual Conference, Rockville, MD, September 18-21, 2011.
25. Michael E. Bowen, Christianne Roumie, Russell L. Rothman, Lorraine C. Mion, Theodore Speroff, Robert S. Dittus, George L Jackson, Hayden B. Bosworth, **Shoou-Yih Daniel Lee**, Bryan J. Weiner. *Organizational Readiness Measure: A New Measure of Organizational Readiness to Change*. Presented at VA National Quality Scholars Summer Institute, Cleveland, OH, August 3, 2011.
26. Li-Jung E. Ku, Sally C. Stearns, **Shoou-Yih D. Lee**, Courtney H. Van Houtven, Peggys Dilworth-Anderson, and Thomas R. Konrad. *Effects of Grandparent Caregiving: Evidence of Health Improvements for Grandparents in Taiwan*. Presented at the GSA Meeting, Boston, MA, November 20, 2011.
27. Lisa C. Lindley, Barbara Mark, **Shoou-Yih Lee**, Marisa Domino, Mi-Kyung Song, Julie Jacobson Vann. *Factors Influencing Pediatric Hospice Care*. Presented at the National Institute of Nursing Research (NINR) Science of Compassion: Future Directions in End of Life and Palliative Care Conference, Bethesda, MD, August 10-12, 2011.
28. Tzui Tsai, **Shoou-Yih D. Lee**, and Yi-Wen Tsai. *Is Health Literacy a Predictor for Health Status and Health Care Utilization in a Country with a National Health Insurance and a High Literacy Rate?* Presented at the 20th IUHPE World Conference on Health Promotion, Geneva, Switzerland, 11-15 July 2010.
29. Tzui Tsai, **Shoou-Yih D. Lee**, and Yi-Wen Tsai. *Health Literacy and Women's Health-Related Behaviors in Taiwan*. Presented at the 20th IUHPE World Conference on Health Promotion, Geneva, Switzerland, 11-15 July 2010.

30. Paula H. Song, **Shoou-Yih D. Lee**. *Looking Beyond Uncompensated Care: Hospital Ownership and the Provision of Community Benefits*. Presented at the AcademyHealth 2010 Annual Research Meeting, Boston, June 28, 2011.
31. H. de la Mora, L. Sandoval, M. Navarrete, E. Castañeda, S. Duran-Barragan, **S.-Y. D. Lee**, C. Ramos-Remus. *Readability of Informed Consent Forms and Health-Related Literacy among Patients: Implications for Informed Participation in Pharmaceutical Randomized Clinical Trials*. Presented at the Annual European Congress of Rheumatology EULAR 2010, Rome, Italy, June 16-19, 2010.
32. Crystal Cene, **Shoou-Yih D. Lee**. *Community Participation and Depression are Strong Predictors of Health Promoting Behaviors Among Older Patients*. Presented at SGIM 33rd Annual Meeting, Minneapolis, Minnesota, April 29, 2010.
33. Crystal Cene, **Shoou-Yih D. Lee**. *Social Network Size Interacts with Depression to Influence Health Services Utilization among Elderly Patients*. Presented at SGIM 33rd Annual Meeting, Minneapolis, Minnesota, April 29, 2010.
34. Maria Rosa Watson, Michell Markey, A. M. Izquierdo, **Shoou-Yih D. Lee**. *Socio-cultural Factors, Health Literacy, Health Knowledge Opinions and Practices in Latino Immigrants—A Pilot Study*. Health Literacy 1st Annual Research Conference, Washington, DC, 2009.
35. David B. Matchar, Kristen Hassmiller Lich, Jack Homer, and **Shoou-Yih D. Lee**. *Using System Dynamic Tools to Integrate Evidence into VA Stroke Care*. Presented at the Quality Enhancement Research Initiative (QUERI) National Meeting, VA HSR&D, Phoenix, AZ, 2008.
36. **Shoou-Yih D. Lee** and Bryan J. Weiner. *Transformation of Government Health Care: The VHA Experience*. Presented at the RWJF Investigator Awards in Health Policy Research Annual Conference, San Diego, CA, 2008.
37. Virginia Wang, Uptal Patel, **Shoou-Yih D. Lee**, and Thomas Ricketts. *Location, Location, Location: A Study of Peritoneal Dialysis Services in the United States*. Presented at the 2008 AcademyHealth Annual Research Meeting.
38. Melanie R. Wasserman, Deborah E. Bender, and **Shoou-Yih D. Lee**. *Use of Preventive Maternal and Child Health Services by Latina Women*. 2007 APHA Annual Meeting.
39. Virginia Wang, Uptal Patel, and **Shoou-Yih D. Lee**. *The Geographic Distribution of Peritoneal Dialysis (PD) Services in the United States*. Presented at the 2007 American Society of Nephrology Renal Week.
40. **Shoou-Yih D. Lee** and Virginia Wang. *An Empirical Taxonomy of Hospital Governing Board Roles*. Presented at the 2007 Academy of Management Meeting.

41. Leah E. Masselink, **Shoou-Yih D. Lee**, T. Robert Konrad. *Relational Factors and Physicians' Intentions to Leave Practice*. Presented at the 2007 AcademyHealth Annual Research Meeting.
42. Virginia Wang and **Shoou-Yih D. Lee**. *Location, Location, Location: The Distribution of Peritoneal Dialysis Services in the United States*. Presented at the 2007 AcademyHealth Annual Research Meeting.
43. **Shoou-Yih D. Lee** and Jeffrey A. Alexander. *Does Governance Matter? Board Configuration and Hospital Performance*. Presented at the 2006 Academy of Management Meeting.
44. Rafael E. Ruiz, Deborah E. Bender, **Shoou-Yih D. Lee**, and Michele Mayer. *Cultural and Lifestyle Determinants of Mexican American Adolescents Risk for Metabolic Syndrome*. Presented at the 2006 AcademyHealth Annual Research Meeting.
45. **Shoou-Yih D. Lee**, Ahsan M. Arozullah, Young I. Cho, and Kathleen S. Crittenden. *The Interactive Effect of Health Literacy and Social Support on Health Status among Medicare Enrollees*. Presented at the 2006 AcademyHealth Annual Research Meeting.
46. Arozullah AM, Soltysik R, Yarnold PR, Ferreira MR, Wolf MS, **Lee SY**, Bhoopalam N, Bennett CL. *Lower Income and Cancer Type Predict Advanced Stage at Presentation*. Presented at 2006 VA National HSR&D Annual Meeting.
47. Ahsan M. Arozullah, **Shoou-Yih D. Lee**, Jae Kim, and Todd A. Lee. *Is Health Literacy Level Predictive of Prescription Filling Behavior or Medication Adherence?* Presented at the SGIM 29th Annual Meeting, 2006.
48. Sarah C. Sheiderich, **Shoou-Yih D. Lee**, Young I. Cho, Kathleen S. Crittenden, Daniel Vicencio, and Ahsan M. Arozullah. *Low Health Literacy and Social Support Are Associated with Lower Mammogram Use*. Presented at the SGIM 29th Annual Meeting, 2006.
49. **Shoou-Yih Daniel Lee**, Ahsan M. Arozullah, Young Ik Cho, and Kathleen Crittenden. *Health Literacy, Social Support, and Health Status among Medicare Enrollees in an Inter-City Neighborhood*. Presented at the 2005 American Public Health Association meeting.
50. Young Ik Cho, **Shoou-Yih Daniel Lee**, Ahsan M. Arozullah, and Kathleen Crittenden. *Examining the Mechanisms of how Health Literacy Relates to Health Status and Health Service Utilization among Medicare Enrollees*. Presented at the 2005 American Public Health Association meeting.

51. Kathleen Crittenden, **Shoou-Yih D. Lee**, Young Ik Cho, and Ahsan M. Arozullah. *Explaining the Gender Gap in Depressive Symptoms among the Elderly*. Presented at the 2005 North Carolina Conference on Aging.
52. **Shoou-Yih D. Lee**, Julie A. Gazmararian, Ahsan M. Arozullah. *Help Seeking Among Individuals with Inadequate Health Literacy*. Presented at the 2005 AcademyHealth Annual Research Meeting.
53. Virginia Wang and **Shoou-Yih D. Lee**. *Internet-Based Information and Quality of Care: The Physician Perspective*. Presented at the 2005 AcademyHealth Annual Research Meeting.
54. George L. Jackson, **Shoou-Yih Daniel Lee**, David Edelman, Elizabeth M. Yano, and Morris Weinberger. *Employment of Mid-Level Providers in Primary Care Programs and Control of Diabetes*. Presented at the 2005 AcademyHealth Annual Research Meeting.
55. A. Arozullah, J. Kim, R. Soltysik, **S.D. Lee**, T. Khan, S. Kurup, P. R. Yarnold. *Predictors of Hospital Readmission Following General Medicine Admission*. Presented at the 2005 Society of General Internal Medicine meeting.
56. **Shoou-Yih D. Lee**, Joseph P. Morrissey, Alan Ellis, and Kathleen Thomas. *Organizational and Market-Based Approaches to Substance Abuse Treatment: Are They Related to Retention of Substance Abuse Clients?* Presented at the 2004 American Public Health Association Meetings.
57. Rafael E. Ruiz, Deborah E. Bender, and **Shoou-Yih D. Lee**. *Rural Origin and Education as Predictors of Spanish Health Literacy in Latino Immigrant Populations: Improving Quality of Healthcare*. Presented at the 2004 American Public Health Association Meetings.
58. Joseph P. Morrissey, Kathleen Thomas, **Shoou-Yih D. Lee**, and Alan Ellis. *Managed Care Trends in Outpatient Substance Abuse Treatment*. Presented at the 2004 American Public Health Association Meetings.
59. Jessica Y. Lee, R. Gary Rozier, **Shoou-Yih D. Lee**, Deborah Bender and Rafael Ruiz. *Development and Evaluation of an Oral Health Literacy Instrument*. Presented at the 2004 American Public Health Association Meetings.
60. Melanie R. Wasserman, Deborah Bender, **Shoou-Yih Daniel Lee**, Joseph Morrissey, Ted Mouw, and Edward Norton. *Latina Immigrants, Bridge Persons, and the Use of Preventive Health Services*. Presented at the 2004 American Public Health Association Meetings.
61. Jeffrey A. Alexander, **Shoou-Yih D. Lee**, and Bryan Weiner. *The Effects of Governing Board Configuration on Identity Change in Hospitals*. Accepted for presentation at the 2004 Academy of Management Annual Meetings.

62. **Shoou-Yih D. Lee**, Wendy L. Chen, and Bryan J. Weiner. *Social Capital, Community Accountability, and Service Provision in U.S. Community Hospitals*. Accepted for presentation at the 2004 Academy of Management Annual Meetings.
63. Joseph P. Morrissey, Kathleen C. Thomas, Alan R. Ellis, and **Shoou-Yih D. Lee**. *Comorbidities, EBPs, and Linkages in Drug Abuse Treatment*. Conference on Complexities of Co-Occurring Disorders: Harnessing Services Research to Improve Care for Mental, Substance Abuse, Medical/Physical Disorders. June 23-25, 2004. Washington, D.C.
64. **Shoou-Yih D. Lee**, Debra Bender, Rafael Ruiz, Young-Ik Cho. *Development of an Easy-to-Use Spanish Health Literacy Assessment Tool*. Presented at the 2004 AcademyHealth Annual Research Meetings, San Diego, CA.
65. Rafael E. Ruiz, **Shoou-Yih D. Lee**, and Ahsan M. Arozullah. *How Does Health Literacy Affect Individual Health Outcomes—Is Health Communication the Missing Link?* Presented at the 2004 AcademyHealth Annual Research Meetings, San Diego, CA.
66. J. Kim, P.R. Yarnold, R. Soltysik, **S.D. Lee**, T. Khan, S. Kurup, and A.M. Arozullah. *Risk Factors Associated with "No-Shows" at General Medicine Clinic Visits After Hospital Discharge*. Presented at the 2004 (27th) National Society of General Internal Medicine Meetings.
67. Khan, S., **S.D. Lee**, T. Khan, S. Kurup, and A.M. Arozullah. *The Impact of Low Literacy on Hospital and Ambulatory Care Utilization*. Presented at the 2004 (27th) National Society of General Internal Medicine Meetings.
68. Kathleen C. Thomas, **Shoou-Yih D. Lee**, W. Craig Carter, and Joseph P. Morrissey. *Outpatient Substance Abuse Treatment and the Make/Buy Decision for Breadth of Services: Sorting Out the Impact of Quality Linkages*. Presented at the 131st Annual Meeting of the American Public Health Association, San Francisco, 2003.
69. **Shoou-Yih D. Lee**, W. Craig Carter, Kathleen C. Thomas, and Joseph P. Morrissey. *Managed Care Mandates and the Inter-Agency Linkages of Outpatient Substance Abuse Treatment Units with Mental and Physical Health Providers*. Presented at the 131st Annual Meeting of the American Public Health Association, San Francisco, 2003.
70. M.O. Hussaini, **S.-Y. D. Lee**, T. Khan, S. Kurup, J. Ryan, M. Bonner, and A.M. Arozullah. *Comparing SF-12 with Ambulatory Care Groups as Health Status Risk-Adjustment Measures*. Presented at the 2003 Annual Midwest Sociological Society Meetings, Chicago.
71. A.M. Khan, **S.-Y. D. Lee**, T. Khan, S. Kurup, and A.M. Arozullah. *The Impact of Health Literacy on Hospital and Ambulatory Care Utilization*. Presented at the 2003 Annual

Midwest Sociological Society Meetings, Chicago. (Received the Best Research Abstract Presented by a Student/Resident/Fellow)

72. **Shoou-Yih D. Lee**, Wendy Chen, and Bryan Weiner. *Community and Hospitals--Social Capital, Community Accountability, and Service Provision in U.S. Community Hospitals*. Presented at the 2003 AcademyHealth Research Meetings, Nashville, TN.
73. Ahsan M. Arozullah, **Shoou-Yih D. Lee**, T Khan, S. Kurup, and M. Joo. *Low Health Literacy Increases the Risk of Preventable Hospital Admission*. Presented at the VHA HS&D Annual Research Meeting, Washington, DC, 2003.
74. **Shoou-Yih D. Lee**, Joseph P. Morrissey, Kathleen C. Thomas, W. Craig Carter, and Thomas D'Aunno. *Assessing Linkages Between Outpatient Substance Abuse Treatment Units, Mental Health, and Primary Care Agencies*. Presented at the 130th Annual Meeting of the American Public Health Association, Philadelphia, PA, 2002.
75. Kathleen C. Thomas, Joseph P. Morrissey, **Shoou-Yih D. Lee**, W. Craig Carter, and Thomas D'Aunno. *Outpatient Substance Abuse Treatment: The Make-Buy Decision and Outside Linkages*. Presented at the 130th Annual Meeting of the American Public Health Association, Philadelphia, PA, 2002.
76. Ahsan M. Arozullah, **Shoou-Yih D. Lee**, T Khan, S. Kurup, and M. Joo. *Low Health Literacy Increases the Risk of Preventable Hospital Admission*. Presented at the Midwest Regional Meeting of the Society of General Internal Medicine, Chicago, IL, 2002.
77. **Shoou-Yih D. Lee**, Jeffrey A. Alexander, and Gloria J. Bazzoli. *Who Do They Serve? Community Responsiveness Among Hospitals Affiliated with Health Systems and Networks*. Presented at the 2002 Academy of Management Meeting, Denver, CO.
78. Melissa Succi-Lopez, **Shoou-Yih D. Lee**, and Jeffrey A. Alexander. *The Effects of Resource Configuration, Organizational Legitimacy, and Integration on Divestiture Decisions Among Health Systems*. Presented at the 2002 Academy of Management Meeting, Denver, CO.
79. **Shoou-Yih D. Lee**, Scott Sederstrom, Jeffrey A. Alexander, and Bryan J. Weiner. *Governance Structure, Community Accountability, and Service Provision in U.S. Community Hospitals*. Presented at the 2002 Academy of Health Services Research and Health Policy Meeting, Washington, DC.
80. **Shoou-Yih D. Lee**, William Dow, Virginia Wang, Jonathan VanGeest. *Use of Deceptive Tactics in Physician Practices: Are There Differences Between US and Foreign-Born Physicians?* Presented at the 2002 Academy of Health Services Research and Health Policy Meeting, Washington, DC.

81. Melissa J. Succi, Jeffrey A. Alexander, and **Shoou-Yih D. Lee**. *Changes in the Population of Healthcare Systems: 1985-1997*. Presented at the 2001 Academy of Management Meetings, Washington, DC.
82. Rebecca Wells, **Shoou-Yih D. Lee**, and Jeffrey A. Alexander. *Strategy at the Edge of Extinction: A Social Capital Perspective*. Presented at the 2000 Annual Midwest Sociological Society Meetings, Chicago.
83. Melissa J. Succi, Jeffrey A. Alexander, and **Shoou-Yih D. Lee**. *Change in the Multi-Hospital System Population, 1985-1997*. Presented at the 2000 Annual Midwest Sociological Society Meetings, Chicago.
84. Carol J. Simon, **Shoou-Yih D. Lee**, and Judith A. Cooksey. *The Influence of Managed Care on the Geographic Distribution of the Healthcare Workforce: Do State-Level Factors Matter?* The 1999 (16th) Annual Meeting of the Association for Health Services Research, Chicago.
85. **Shoou-Yih D. Lee**, Judith A. Cooksey, Carol J. Simon, and Won-Seok Lee. *Market Change and Physician Distribution, 1990-1995*. The 1999 (16th) Annual Meeting of the Association for Health Services Research, Chicago.
86. Naoko Muramatsu, **Shoou-Yih D. Lee**, and Jeffrey A. Alexander. *Hospital Involvement in Subacute and Long-Term Institutional Care: Patterns and Correlates*. Presented at the 1999 Gerontological Society Association Meetings, San Francisco.
87. Melissa J. Succi and **Shoou-Yih D. Lee**. *Consolidation Among Multi-Hospital Systems, 1984-94*. The 1998 (15th) Annual Meeting of the Association for Health Services Research, Washington, DC.
88. Rebecca Wells and **Shoou-Yih D. Lee**. *All "Failures" Are Not Alike: Distinguishing between Hospital Acquisition and Closure 1981-1994*. The 1998 (15th) Annual Meeting of the Association for Health Services Research, Washington, DC.
89. Stephen S. Mick and **Shoou-Yih D. Lee**. *Medecins Strangers aux Stats-Unis: Stape Necessaire vers Equite · Acces Geographique aux Soins Medicaux? (Foreign Doctors in the United States: A Necessary Step Toward Equity in Geographical Access to Medical Care?)* Ve Colloque de la Geographie et de la Demographie Socio-Economiques de la Sante (The 5th Colloquium on the Geography and Socio-Economic Aspects of Health Care), Paris, 1998.
90. **Shoou-Yih D. Lee**. *Managing Hospitals in Turbulent times: Do Organizational Changes Improve Hospital Survival*. The Institute of Behavioral and Applied Management Annual Meeting, San Antonio, Texas, 1997.

91. **Shoou-Yih D. Lee.** *Managing Hospitals in Turbulent Time: Do Structural Changes Improve Hospital Survival.* The Association for Health Services Research 1997 (14th) Annual Meeting, Chicago.
92. Edward A. Miller, **Shoou-Yih D. Lee**, and Jeffrey A. Alexander. *Physician Participation in and Influence over Hospital TQM/CQI Programs.* The Association for Health Services Research 1997 (14th) Annual Meeting, Chicago.
93. Naoko Muramatsu and **Shoou-Yih D. Lee.** *Linking Acute and Long-Term Care: Hospital Involvement in Skilled and Intermediate Nursing Services.* The Association for Health Services Research 1997 (14th) Annual Meeting, Chicago.
94. Melissa J. Succi, **Shoou-Yih D. Lee** and Jeffrey A. Alexander. *Managerial and Physician Influence and Its Effects on Manager-Physician Relationships.* The 1997 Academy of Management Annual Meetings, Boston.
95. Stephen S. Mick and **Shoou-Yih D. Lee.** *The “Gap Filling” Role of International Medical Graduates in Non-Metro Counties.* The National Rural Health Association, Seattle, 1997.
96. Edward A. Miller, **Shoou-Yih D. Lee**, Stephen S. Mick, and Miriam Laugesen. *Emigration of New Zealand and Australian Physicians to the United States: Symptoms of the International Equity Problem?* The Western Social Science Association Annual Meeting, Albuquerque, New Mexico, 1997.
97. **Shoou-Yih D. Lee** and Jeffrey A. Alexander. *Effects of Organizational Changes on Hospital Closures.* The 1995 (123rd) Annual Meetings of the American Public Health Association, San Diego.
98. Melissa J. Succi, **Shoou-Yih D. Lee**, and Jeffrey A. Alexander. *Effects of Strategic Positioning and Competition on Rural Hospital Closures.* The 1995 Academy of Management Meetings, Vancouver, Canada.
99. **Shoou-Yih D. Lee**, Jeffrey A. Alexander, and Melissa J. Succi. *The Effect of CEO Tenure on Organizational Failure.* The 1995 Annual Meeting of the Council on Employee Responsibilities and Rights, Boston.
100. **Shoou-Yih D. Lee**, Melissa J. Succi, and Jeffrey Alexander. *The Effect of Leadership Stability on Hospital Closure.* The 1994 (122nd) Annual Meeting of the American Public Health Association, Washington, D. C.
101. Melissa J. Succi, **Shoou-Yih D. Lee**, and Jeffrey A. Alexander. *Determinants of Conversions and Closures Among Rural Hospitals.* The 1994 (122nd) Annual Meeting of the American Public Health Association, Washington, D. C.

102. **Shoou-Yih D. Lee** and Jeffrey A. Alexander. *Leadership Succession as Integration Mechanism: The Case of Multihospital System Affiliation Among US Community Hospitals*. The 1994 Meeting of the Midwest Academy of Management, Chicago.
103. Kwang-Jen Hsiao, **Shoou-Yih D. Lee**, Shi-Hwei Chiang, et al. *A Pilot Study of Maternal Alpha-Fetoprotein Screening with Dried-Blood Spot Samples Collected on Filter Paper*. The 1991 (8th) International Congress of Human Genetics, Washington, D.C.
104. **Shoou-Yih D. Lee**, Pesus Chou, Hsu-Hsi Chen, Ing-Jer Yang, Wu-Hsiung Lin, and Hsien-Ton Chen. *A Community-Based Study on Risk Factors of Hypertension*. Program and Abstracts, p. 55. Institute of Biomedical Science, Academia Science, Taipei, R.O.C., 1988.
105. **Shoou-Yih D. Lee** and Pesus Chou. *Testing the Modified Health Belief Model with Hypertension prevention in Kuo-Hsin Township*. The National Public Health Association, R.O.C., 1988.

Other Presentations and Lectures

1. Georgia Karuntzos and **Shoou-Yih D. Lee**. Overview of the UNC/RTI Consortium on Implementation Science. Presented at Triangle Global Health Annual Conference, Chapel Hill, NC, September 30, 2016.
2. **Shoou-Yih D. Lee**. An Organizational Perspective of Implementation Science. Presented at Department of Clinical Sciences, University of Texas Southwestern Medical Center, Dallas, TX, September 28, 2016.
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3. **Shoou-Yih D. Lee**. Pedagogy of Quality @ UNC-Chapel Hill. AUPHA Leaders Conference, Chicago, March 15, 2016.
4. **Shoou-Yih D. Lee**. *Patient-Centered Approaches to Meeting Patients' Information Needs in German Breast Cancer Hospitals*. Presented at the WIDTH Seminar, Department of Health Management and Policy, University of Michigan School of Public Health, January 31, 2014.
5. **Shoou-Yih D. Lee**. *Transformation of a Government Agency: How the VA Health Administration Remade Itself?* Presented at the Institute of Sociology, Academia Sinica, Taiwan, December 20, 2013.
6. **Shoou-Yih D. Lee**. *Patient-Centered Approaches to Meeting Patients' Information Needs in German Breast Cancer Hospitals*. Presented at the Institute of Public Health, National Yang-Ming University, Taipei, Taiwan, December 13, 2013.

7. **Shoou-Yih D. Lee.** *Health Information Technology in U.S. Hospitals: Is There An Appropriate Sequence of Adoption?* Presented at the Institute of Public Health, National Yang-Ming University, Taipei, Taiwan, May 9, 2013.
8. **Shoou-Yih D. Lee.** *Implementation of Health Information Technology in U.S. Hospitals: Is There An Appropriate Sequence of Adoption?* Presented at the Department of Health Studies, University of Chicago, April 17, 2013.
9. **Shoou-Yih D. Lee.** *Organization and Organizing: An Important Area of Health Services Research.* Presented at the 2011 Health Services Research Summer Conference at the National Yang-Ming University, Taiwan, August 19, 2011.
10. Lisa C. Lindley, Barbara Mark, **Shoou-Yih D. Lee**, Marisa Domino, Mi-Kyung Song, and Julie Jacobson Vann. *Providing Hospice Care for Children: An Organizational Study.* Sigma Theta Tau Research Day, School of Nursing, University of North Carolina at Chapel Hill, March 2011.
 - The poster won first prize in the social science category
11. **Shoou-Yih D. Lee.** *Navigating R36 Application.* WIDTH Seminar. Department of Health Management and Policy, School of Public Health, University of Michigan, 2011.
12. **Shoou-Yih D. Lee.** *It's a Marathon, Not a Sprint: A Brief Update of Where I'm in the HSR Research Journey.* Institute of Hospital and Health Care Administration, National Yang-Ming University, August 13, 2010.
13. **Shoou-Yih D. Lee.** *Transformation of Government Health Care: Preliminary Findings of a VHA Study.* Oklahoma City VA Medical Center, September 30, 2009.
14. **Shoou-Yih D. Lee.** *Taiwan National Health Insurance.* Department of Health Policy and Management, the University of Oklahoma, September 29, 2009.
15. **Shoou-Yih D. Lee.** *Organizational Studies and Health Care.* Institute of Public Health, National Yang-Ming University, September 7, 2009.
16. **Shoou-Yih D. Lee.** *Health Care Network: Promises, Challenges, and Strategies.* Kaohsiung Medical University, September 3, 2009.
17. **Shoou-Yih D. Lee.** *Transformation of Government Health Care: Preliminary Findings of a VHA Study.* Keynote Speech at the 2009 Health Services Research Summer Conference at the National Yang-Ming University, Taiwan, September 1, 2009.
18. **Shoou-Yih D. Lee.** *A Journey to the Wonderland of Private Foundation Funding.* Professional Development Workshop, Academy of Management Annual Meeting, Chicago, August 8, 2009.

19. **Shoou-Yih D. Lee.** *Transformation of Government Health Care: Preliminary Findings of a VHA Study.* Department of Health Policy and Management, School of Public Health, Boston University, April 21, 2009.
20. **Shoou-Yih D. Lee.** *Money Matters: Finding Appropriate Funding Venues for Your Research.* Professional Development Workshop, Academy of Management Annual Meeting, Chicago, August 10, 2008.
21. **Shoou-Yih D. Lee.** *SAHLSA: An Instrument to Assess Spanish Health Literacy.* The 6th Biennial Conference on Cancer, Culture & Literacy, May 16, 2008.
22. **Shoou-Yih D. Lee.** *Transformation of Government Health Care: A Proposal to Study the VHA Experience.* Durham VA HSR&D, February 12, 2008.
23. **Shoou-Yih D. Lee.** *Health Care Networks: Promises, Challenges, and Strategies.* International Hospital Federation 35th World Hospital Congress, Seoul, Korea, November 7, 2007.
24. **Shoou-Yih D. Lee.** *Literacy, Health, and Health Care Utilization: Do Physicians Have a Role?* General Internal Medicine Grand Round, Wake Forest University Health Sciences, October 18, 2007.
25. **Shoou-Yih D. Lee.** *Health Literacy and Clinical Interventions.* Implementation Lecture Series. Center for Clinical Health Policy Research, Duke University, October 9, 2007.
26. **Shoou-Yih D. Lee.** *Transformation of Government Health Care: A Proposal to Study the VHA Experience.* Department of Health Policy and Administration, School of Public Health, University of North Carolina at Chapel Hill, September 11, 2007.
27. **Shoou-Yih D. Lee.** *Transformation of Government Health Care: A Proposal to Study the VHA Experience.* Keynote Speech at the Health Services Research Summer Conference at the National Yang-Ming University, Taiwan, August 17, 2007.
28. **Shoou-Yih D. Lee.** *An Empirical Taxonomy of Hospital Governing Board Roles.* Center for Health Policy Research and Development, National Health Research Institute, Taiwan, August 14, 2007.
29. **Shoou-Yih D. Lee.** *A Brief Introduction to Item Response Theory.* Center for Health Policy Research and Development, National Health Research Institute, Taiwan, August 14, 2007.
30. **Shoou-Yih D. Lee.** *An Empirical Taxonomy of Hospital Governing Board Roles.* Institute of Public Health, National Yang-Ming University, Taiwan, August 13, 2007.

31. **Shoou-Yih D. Lee.** *A Brief Introduction to Item Response Theory*. Professional Development Workshop, Health Care Management Division, Academy of Management, August 5, 2007.
32. **Shoou-Yih D. Lee.** *Health Literacy and Health*. Primary Care Coalition of Montgomery County, Maryland, May 16, 2007.
33. **Shoou-Yih D. Lee.** *Health Literacy and Health*. Georgetown Center for Trauma and the Community, Georgetown University, Washington, DC, May 15, 2007.
34. **Shoou-Yih D. Lee.** *A Taxonomy of Hospital Governing Boards*. VA HSR&D in Durham, North Carolina, February 13, 2007.
35. **Shoou-Yih D. Lee.** *Health Literacy and Dementia Caregiving*. Research Working Group, Institute on Aging, University of North Carolina at Chapel Hill, January 30, 2007.
36. **Shoou-Yih D. Lee** and Virginia Wang. *A Taxonomy of Hospital Governing Boards*. Department of Health Policy and Administration, School of Public Health, University of North Carolina at Chapel Hill, January 16, 2007.
37. **Shoou-Yih D. Lee.** *Health Literacy and Family Health*. Inaugural Conference on Health Policy Research, National Taiwan University and the National Health Research Institute, Taiwan, December 30, 2006.
38. **Shoou-Yih D. Lee.** *A Taxonomy of Governing Boards in U.S. Hospitals*. National Yang-Ming University, Taiwan, December 28, 2006.
39. **Shoou-Yih D. Lee.** *Health Literacy, Social Support, and Health*. Literacy Symposium, Program for Literacy and Health Research, Cecil G. Sheps Center for Health Services Research, September 18, 2006.
40. **Shoou-Yih D. Lee.** *Health Literacy, Social Support, and Health in Older Adults*. Academic Retreat, Health Services Research Center, National Yang-Ming University, Taiwan, August 7, 2006.
41. **Shoou-Yih D. Lee.** *Finding Interesting Research Questions*. National Yang-Ming University, Taiwan, August 4, 2006.
42. **Shoou-Yih D. Lee.** *Does Governance Matter? Board Configuration and Performance in U.S. Not-for-profit Hospitals*. Chang-Gung University, Taiwan, August 1, 2006.
43. Peggy Dilworth-Anderson, **Shoou-Yih D. Lee**, Lloyd Edwards, and Gracie Boswell. *Racial-Ethnic Variations in the Longitudinal Effects of Caregiving: A Bio-Psycho-Social Model of Caregiving Stress*. School of Public Health Conversational Living Room, February 21, 2006.

44. **Shoou-Yih D. Lee.** *Finding Interesting Research Questions.* Department of Health Policy and Administration, School of Public Health, University of North Carolina at Chapel Hill, December 8, 2005.
45. **Shoou-Yih D. Lee.** *Health Literacy Research.* School of Nursing, University of North Carolina at Chapel Hill, November 22, 2005.
46. **Shoou-Yih D. Lee.** *Effects of Governance Configuration on Profound Organizational Change in U.S. Hospitals.* Department of Health Policy and Administration, School of Public Health, University of North Carolina at Chapel Hill, November 1, 2005.
47. **Shoou-Yih D. Lee.** *Effects of Governance Configuration on Profound Organizational Change in U.S. Hospitals.* National Health Research Institute, Taiwan, September 8, 2005.
48. **Shoou-Yih D. Lee.** *Health Literacy Research.* Academic Retreat, Health Services Research Center, National Yang-Ming University, Taiwan, September 5, 2005.
49. **Shoou-Yih D. Lee.** *Health Literacy: Getting Funded in a New Area of Research.* NIA, NCCAM Director's Outreach Regional Meeting, Chapel Hill, NC, March 21, 2005.
50. **Shoou-Yih D. Lee.** *Health Literacy, Social Support, and Health.* Institute on Aging, November 4, 2004.
51. **Shoou-Yih D. Lee.** *On Health Literacy...and Some Ongoing Projects.* Department of Health Policy and Administration, University of North Carolina at Chapel Hill, October 12, 2004.
52. **Shoou-Yih D. Lee.** *Health Services Research and Health Policy—Is There a Link?* Institute of Hospital and Health Care Administration, National Yang-Ming University, Taiwan, R.O.C., December 19, 2003.
53. **Shoou-Yih D. Lee.** *An Overview of Health Literacy Research in U.S...et cetera—An Open Forum.* Bureau of National Health Insurance, Taiwan, R.O.C., December 18, 2003.
54. **Shoou-Yih D. Lee.** *An Overview of Health Literacy Research in U.S.* Institute of Health Care Organization & Administration, National Taiwan University, Taiwan, R.O.C., December 17, 2003.
55. **Shoou-Yih D. Lee.** *Health Services Research and Health Policy—Is There a Link?* Bureau of National Health Insurance, Taiwan, R.O.C., December 16, 2003.
56. **Shoou-Yih D. Lee.** *An Overview of Health Literacy Research in U.S.* Department of Health Care Management, National Taipei University of Nursing, Taiwan, R.O.C., December 16, 2003.

57. **Shoou-Yih D. Lee**, Jeffrey A. Alexander, and Gloria J. Bazzoli. *Who Do They Serve? Community Responsiveness Among Hospitals Affiliated with Health Systems and Networks*. Department of Health Policy and Administration, University of North Carolina at Chapel Hill, 2001.
58. **Shoou-Yih D. Lee**. *Social Ties and Hospital Survival: The Social Capital Perspective*. Department of Health Policy and Administration, University of North Carolina at Chapel Hill, 2000.
59. **Shoou-Yih D. Lee**. *Social Ties and Hospital Survival: The Social Capital Perspective*. Department of Health Services, University of Washington, 2000.
60. **Shoou-Yih D. Lee**. *Health Literacy, Social Support and Health*. Institute of Government and Public Affairs, UIC, 2000.
61. **Shoou-Yih D. Lee**, *Institutionalized Ties and Corporate Social Capital: The Case of Hospital Mergers and Closures*. Department of Sociology, UIC, 2000.
62. **Shoou-Yih D. Lee**. *Managing Hospitals in Turbulent Times: Do Organizational Changes Improve Hospital Survival*. General Internal Medicine, UIC Medical School, 1999.
63. **Shoou-Yih D. Lee**. *Managing Hospitals in Turbulent Times: Do Organizational Changes Improve Hospital Survival*. Health Education and Research Trust, The American Hospital Association, Chicago, 1998.
64. Naoko Muramatsu and **Shoou-Yih D. Lee**. *Hospital Involvement in Long-Term Care in the United States*. Meeting on Health Care Policy in Transition: The Cooperative Research Project on International Comparison, Tokyo, 1997.
65. Stephen S. Mick and **Shoou-Yih D. Lee**. *Update of IMG-USMG Analyses Undertaken for COGME and the BHPPr*. Council on Graduate Medical Education, Washington, D.C., 1996.
66. **Shoou-Yih D. Lee**. *The Design of a Basic Benefit Package*. Award Presentation of the Student Paper Competition sponsored by the Health Administration Section, the 1995 (123rd) Annual Meetings of the American Public Health Association, San Diego.
67. **Shoou-Yih D. Lee**. *Leadership Succession as Integration Mechanism: The Case of Multihospital System Affiliation Among US Community Hospitals*. Institute of Hospital Administration, National Yang-Ming Medical University, Taiwan, 1994.
68. **Shoou-Yih D. Lee**. *The Development of Organizational Research in the US Health Care System*. College of Public Health, National Taiwan University, Taiwan, 1994.

69. **Shoou-Yih D. Lee.** *Clinical Study Design*. Workshop on Bioenergetic Medicine. Taipei, Taiwan, 1989.

Teaching

University of North Carolina at Chapel Hill, 2016-

Research Seminar in Health Policy and Management (doctoral)

University of Michigan, 2010-2015

Doctoral Seminar in Health Services and Systems Research II: Organizational Studies Module (doctoral) (6-8 students per term), Fall term 2010-2014

Methods of Inquiry in Health Services Research (doctoral) (6-8 students per term), Winter term 2011-2014

Introduction to Health Services Research (doctoral) (6-8 students per term), Fall term 2013-2014

Managing People in Healthcare Organizations (master's) (27-33 students per term), Fall term 2011-2014

National Yang-Ming University, Taiwan, 2011-2013

Management of Health Care Organizations (doctoral and master's)

University of North Carolina at Chapel Hill, 2001-2010

Doctoral Seminar in Health Policy and Administration I (doctoral)

Logic and Methods of Health Services Research (doctoral)

Doctoral Seminar in Organizational Theory Applied to Health Services Research (doctoral)

Organizational Theories Applied to Nursing (doctoral)

Independent Study (doctoral)

Advanced Concepts in Health Policy and Administration-MHA Capstone (master's)

University of Illinois at Chicago, 1997-2001

Introduction to Sociological Research (undergraduate)

Complex Organizations in the Health Care Sector (graduate/undergraduate)

Health and Society (undergraduate)

National Yang-Ming Medical College, Taiwan, 1989

Introduction to Epidemiology (undergraduate)

National Health Training Center, Department of Health, Taiwan, 1989

Applied Epidemiology (health care practitioners/government officials)

Der-Yua Junior Nursing College, Keelung, Taiwan. 1987

Introductory Biostatistics (undergraduate)

Mentoring (Including Dissertation, Thesis, and Exam Committees)

University of Michigan

Jordan Eversion, Department of Health Management and Policy, School of Public Health
PhD dissertation: *Does Health Information Exchange Meet Hospitals' Information Needs?*
(proposal defended; expected date of defense: December 2016)
My role: Dissertation committee chair

Sarah Ketchen Lipson, Department of Health Management and Policy, School of Public Health
PhD dissertation: *The Campus Mental Health Treatment Gap – Understanding and Addressing Unmet Need for Mental Health Services in College Populations* (proposal defended; expected date of defense: April 2016)
My role: Dissertation committee member

Ann Annis Emeott, School of Nursing
PhD dissertation: *The Effect of Non-Provider Integration in Medical Home Primary Care Encounters* (proposal defended; expected date of defense: October 2015)
My role: Dissertation committee member

Angela Beck, Department of Health Behavior and Health Education, School of Public Health
PhD dissertation: *Deficiencies in Capacity to Deliver Public Health Services: A Public Health Problem* (completed in 2012)
My role: Dissertation committee member

Cheryl Moyer, Department of Health Management and Policy, School of Public Health
PhD dissertation: *Understanding Facility-Based Deliveries in Ghana: A Proposal for a Three-Part Study* (completed in 2012)
My role: Dissertation committee member

Rosalind Keith, Department of Health Management and Policy, School of Public Health
PhD dissertation: *The Development and Testing of a Framework for Understanding Implementation of the Patient-Centered Medical Home in Primary Care Practice* (completed in 2012)
My role: Dissertation committee member

University of North Carolina at Chapel Hill

Jason Mose, Department of Health Policy and Management, Gillings School of Global Public Health

PhD dissertation: *Estimating the Effects of Electronic Health Records (EHRs) Sophistication on Hospital Health Care Quality and Financial Performance* (proposal defended)

My role: Dissertation committee chair

Cynthia Bacon, School of Nursing

PhD dissertation: *Exploring Organizational Influence on Patient Symptom Management in Hospitals* (completed in 2012)

My role: Dissertation committee member

Sarah Birken, Department of Health Policy and Management, School of Global Public Health

PhD dissertation: *Where the Rubber Meets the Road: A Mixed-Methods Study of Middle Managers' Role in Implementing Innovations in Health Care Organizations* (completed in 2011)

My role: Dissertation committee chair

* Birken received the Best Dissertation Based Paper given by the Health Care Management Division of the Academy of Management. Her paper was also nominated for the Newman Award for the best paper based on a dissertation across all divisions of the Academy of Management

Lisa C. Lindley, School of Nursing

PhD dissertation: *Providing Hospice Care for Children: An Organizational Study* (completed in 2011)

My role: Dissertation committee co-chair

Li-Jung E. Ku, Department of Health Policy and Management, School of Global Public Health

PhD dissertation: *The Impact of Caring for Grandchildren on Health among Grandparent Caregivers: A Longitudinal Study in Taiwan* (completed in 2011)

My role: Dissertation committee member

Bradley Wright, Department of Health Policy and Management, School of Global Public Health

PhD dissertation: *The Last Shall Be First? Mission versus Margin and the Role of Consumer Governance in Federally Qualified Health Centers* (completed in 2011)

My role: Dissertation committee member

Monique Cohen, Department of Health Policy and Management, School of Global Public Health

PhD dissertation: *Racial Disparities in Rehabilitation Services among Stroke Patients*
(completed in 2010)

My role: Dissertation committee member

Erin Shigekawa, Department of Health Policy and Management, School of Global Public Health

Undergrad honor thesis: *The Interplay between Chronic Kidney Disease, Socioeconomic Status and Obesity* (completed in 2010)

My role: First reader

PhD comps examination committee, School of Nursing (Lisa Lindey), 2009

Wei-Ting Lin, School of Nursing

PhD dissertation: *Relationships among Nursing Unit Context, Relational Coordination, and Unit-Level Patient Outcomes* (completed in 2009)

My role: Dissertation committee member

Shu Wen Ng, Department of Health Policy and Management, School of Global Public Health

PhD dissertation: *Economic Development and Intra-Household Nutrition Distribution in China* (completed in 2009)

My role: Dissertation committee member

Sarah Verbiest, Department of Health Policy and Administration, School of Public Health

DrPH dissertation: *Improving the Content of the Postpartum Visit to Maximize It's Potential as a Bridge to Women's Wellness* (completed in 2008)

My role: Dissertation committee member

Doctoral comprehensive exam committee, Department of Sociology (Janette Dill), 2008

Virginia Wang, Department of Health Policy and Administration, School of Public Health

PhD dissertation: *Adoption and Discontinuance of Peritoneal Dialysis—An Organizational Analysis* (completed in 2008)

My role: Dissertation committee chair

Rene Sterling, Department of Health Policy and Administration, School of Public Health

PhD dissertation: *"Not Ready for Prime Time"—The Promotion and Sale of Nutrigenomic Services on the Internet* (completed in 2008)

My role: Dissertation committee member

Doctoral comprehensive exam committee, School of Nursing (Cynthia Bacon), 2008

Julie H. Seibert, Department of Health Policy and Administration, School of Public Health

PhD dissertation: *Employment of Persons With Disabilities: The Impact of Social Policy and Social Networks* (proposal defended in 2007)

My role: Dissertation committee member

Leah Masselink, Department of Health Policy and Administration, School of Public Health
PhD dissertation: *Health Professions Education as a National Industry: News Framing of Controversies in Nursing Education and Migration in the Philippines* (completed in 2007)

My role: Dissertation committee chair

Doctoral comprehensive exam committee, School of Nursing (Wei-Ting Lin), 2007

Wendy Chen, Department of Health Policy and Administration, School of Public Health
PhD dissertation: *The Impact of State Community Benefits Laws* (completed in 2007)

My role: Dissertation committee chair

Ke-Zong Ma, Department of Health Policy and Administration, School of Public Health
PhD dissertation: *Fertility Rate, Use of Cesarean Delivery, and the Role of Information Gap: Evidence from Taiwan* (completed in 2007)

My role: Dissertation committee member

Rafael E. Ruiz, Department of Health Policy and Administration, School of Public Health
PhD dissertation: *The Role of Acculturation on the Risk for Metabolic Syndrome in Mexican American Adolescents* (completed in 2006)

My role: Dissertation committee member

Samruddhi Thaker, Department of Health Policy and Administration, School of Public Health

PhD dissertation: *Cultural Competence* (completed in 2006)

My role: Dissertation committee member

Elizabeth Fournier, Department of Public Policy

PhD dissertation: *A Policy Study of Substance Abuse Treatment: The Health, Economics and Politics of Methadone* (completed in 2005)

My role: Dissertation committee member

William R. Carpenter, Department of Health Policy and Administration, School of Public Health

PhD dissertation: *The Impact of Managed Care on the National Cancer Institute's Community Clinical Oncology Program: The Intersection of Community Health Care and Cancer Clinical Research* (completed in 2004)

My role: Dissertation committee member

Melanie Wasserman, Department of Health Policy and Administration, School of Public Health

PhD dissertation: *Latina Immigrants, Social Support and the Utilization of Preventive Maternal and Child Health Services* (completed in 2004)

My role: Dissertation committee member

Claudia S. Plaisted, Public Health Leadership Doctoral Program
DrPH dissertation: *How Do Chief Medical Officers Exercise Leadership?* (completed in 2003)
My role: Dissertation committee member

George L. Jackson, , Department of Epidemiology
PhD dissertation: *Organizational Characteristics of Primary Care Clinics Associated with Better Diabetes Outcomes* (completed in 2003)
My role: Dissertation committee member

University of Illinois at Chicago

Charles W. LeHew, College of Urban Planning and Public Affairs
PhD dissertation: *Theories of Alliance Formation and Operation: An Integrative Analysis of Four Community Interventions to Promote Cancer Control* (completed in 2001)
My role: Dissertation committee member

Scott Sederstrom, Department of Sociology
Master thesis: *Community Hospital Accountability and the Provision of Community-Oriented Services* (completed in 2001)
My role: Thesis committee chair

Committee member, field exam in medical sociology, Department of History, UIC, 2000

Katherine Lind, Department of Sociology
PhD dissertation: *Misconception About HIV Transmission via Casual Contact: A Sociological Analysis of Predictors* (completed in 2000)
My role: Dissertation committee member

International

Lijun Sun, Second Military University, Xi' Ann, China

Dr. Ayesha Humayun Sheikh, Community Medicine, University of the Punjab, Pakistan

Doctoral thesis: *Quality in Emergency Obstetric Care – A Study in Public Sector Teaching Hospitals in District Lahore* (2013)
My role: external examiner

Other advising activities

Hui-An Chen, an exchange student from the National Yang-Ming University, spending 6 months taking courses and doing research at the University of Michigan, 2015

Christoph Kowalski, a visiting scholar from the Institute for Medical Sociology, University of Cologne, spending 6 months doing research at University of Michigan, 2014

Yibei Song, a visiting scholar from the Department of Social Medicine, West China School of Public Health, Sichuan University, spending 18 months taking courses and doing research at UNC, 2009-10

Robert Daly, Harvard medical student on a IHC (Improve Health Care) project to prepare a case study of VHA quality improvement initiatives, 2009

Michael Lamantia, MD, at UNC Geriatrics, T32 training, 2009-10

Patience Agborbesong, MD, at the Wake Forest University, on K08 application, 2008-10

Kirsten Carr, MD, at the Scottsdale Healthcare Family Practice Residency Program, Scottsdale, Arizona, on a project examining the level of health literacy among primary care patients and its impact on health education and clinical practice, 2004

Active Grants and Contracts

(R01DK097165)

Cascading Impacts of Bundled Payment on Peritoneal Dialysis Provision and Outcomes
\$1,856,316, funded by the National Institute of Diabetes and Digestive and Kidney Diseases,
9/15/2013-8/31/2018

My Role: Investigator

Completed Grants and Contracts

(Grant # NO19731)

Effecting change in Michigan hospitals that participate in a collaborative quality initiative
\$75,000, funded by the Blue Cross Blue Shield Michigan Foundation, 2014

My role: Co-PI

(Grant # NO19651)

Meaningful Use of EHRs in Michigan Hospitals
\$74,742, funded by the Blue Cross Blue Shield Michigan Foundation, 2013-14

My role: PI

(No grant #)

Adoption of innovations in Certified Home Healthcare Agencies
\$15,000, funded by the University of Massachusetts Boston Proposal Development Grant
Program, 2013-14

My role: Consultant (PI: Carol Ellenbecker)

(Grant # 71089)

Robert Wood Johnson Foundation Scholars in Health Policy Research
\$1,534,240, funded by RWJF, 2013-15
My role: Co-project director (PI: Edward Norton)

(No grant #)
Adoption and Use of Information Technology to Improve Hospital Performance
\$60,000, funded by The University of Michigan MCubed Program, 2013-15
My role: Co-PI (with Julia Adler-Milstein & Christy Lemak)

(No grant #)
UM as the Engine of a Global “Learning System” to Transform Health
\$294,000, funded by The University of Michigan Third Century Initiative Award, 2013-15
My role: Co-Director of the Policy Pillar (PI: Charles Friedman)

(Grant # 71089)
Robert Wood Johnson Foundation Scholars in Health Policy Research
\$1,500,000, funded by RWJF, 2012-13
My role: Co-project director (PI: Edward Norton)

(Grant # R18HS019131)
Transforming Primary Care Practice in North Carolina
\$599,998, funded by AHRQ, 2010-12
My role: Co-investigator (PI: Katrina Donahue)

(No grant #)
Health Organizational Research Association (HORA) Conference
\$997, funded by the Agency for Healthcare Research and Quality, 2009
My role: PI

(Grant # 63906)
Transformation of Government Health Care: Experience of the New Veterans Health
Administration
\$333,928, funded by the Robert Wood Johnson Foundation, 2008-11
My role: PI

(Grant # U01CA114629)
CCOP Accrual Performance and Survival
\$223,994, funded by the National Center Institute, 2008-09
My role: Co-investigator (PI: William Carpenter)

(Grant # R01DE018236)
Prevention of Dental Caries in Early Head Start Children
\$2,000,000, funded by the National Institute for Dental and Craniofacial Research, 2008-11
My role: Co-investigator (PI: Gary Rozier)

(No grant #)

Gillings Innovation Lab for Mental Health System Improvement
\$400,000, funded by the Gillings Innovation Laboratories Program at the School of Public Health, UNC-Chapel Hill, 2008-11
MY role: Co-investigator (PIs: Joseph Morrissey & Marvin Swartz)

(Grant # RRP08-250)

Using System Dynamics Tools to Integrate Evidence into VA Stroke Care
\$100,200, funded by VA HSR&D, 2008
My role: Co-investigator (PI: Hayden Bosworth)

(Grant # R01CA124402)

Implementing Systemic Interventions to Close the Discovery-Delivery Gap
\$490,318, funded by the National Cancer Institute, 2007-12
My role: Co-investigator (PI: Bryan J. Weiner)

(Grant # R01D018236)

Examination of Oral Health Literacy in Public Health Practice
\$1,250,000, funded by the National Institute for Dental and Craniofacial Research, 2007-12
My role: Co-investigator (PI: Jessica Y. Lee)

(No grant #)

GSK/UNC Latino Health Partnership Planning
\$44,652, funded by GlaxoSmithKline Corp., 2006
My role: Co-investigator

(Grant # R36-HS015580)

State Community Benefit Laws and Hospital Response
\$20,894, funded by the Agency for Healthcare Research and Quality, 2006-07
My role: PI (Student Dissertation Award)

(Grant # T32NR08856)

Research Training: Health Care Quality and Patient Outcomes
\$1,522,928, funded by the National Institute of Nursing Research, 2004-09
My role: Contributing faculty (PI: Barbara Mark)

(No grant #)

Impact of State Community Benefit Laws
\$4,000, funded by University Research Council, UNC-Chapel Hill, 2004-06
My role: PI

(Application # IIR 02-010-1)

The Impact of Health Literacy on Racial Differences in Cancer Stage at Presentation
\$965,736, funded by the VA HSR&D, 2003-07
My role: Co-I (PI: Ahsan Arozullah)

(Grant # R03-HS13233)

Development of a Spanish Health Literacy Assessment Tool

\$99,781, funded by the Agency of Healthcare Research and Quality, 2002-03

My role: PI

(Grant # R01-HS13004)

Health Literacy, Social Support, and Health: Survey of Medicare Enrollees

\$854,912, funded by the Agency of Healthcare Research and Quality, 2001-04

My role: PI

(No grant #)

The Impact of Health Literacy on the Risk of Preventable Hospital Admission

\$74,319, funded by the Pfizer Foundation (Pfizer Health Literacy Initiative Research Grants), 2001

My role: Co-PI (PI: Ahsan Arozullah)

(Grant # R01-DA13016)

Impacts of Managed Care on Substance Abuse Service Linkages

\$1,433,415, funded by the National Institute on Drug Abuse, 1999-02

My role: Co-I (PI: Joseph P. Morrissey)

(No grant #)

Literacy, social support, and health (seed grant)

\$7,500, funded by the Great Cities Institute, University of Illinois at Chicago, 2000

My role: PI

(Grant # 1 U76 MB 10004-01)

The Illinois Center for Health Workforce

\$250,000, funded by the Health Resources & Services Administration, DHHS, 1998-00

My role: Co-investigator (PI: Judith Cooksey)

(No grant #)

A Comparative Study of Hospice Care in the US and Japan

\$10,000, funded by the Pfizer Health Research Foundation in Japan, 1998

My role: Co-PI (PI: Yasuo Takagi)

(Grant # 97-BHPR-E079475)

A Comparative Study of IMG and USMG Distribution in Metropolitan Statistical Areas

\$40,000, funded by the Bureau of Health Professions, DHHS, 1997

My role: Co-PI (PI: Stephen S. Mick)

(Grant # 128-SAP/93-10)

The Design of a Basic Benefit Package

\$3,000, funded by the Blue Cross Blue Shield of Michigan Foundation, 1993

My role: PI

Research Consulting

International Collaborative Research Project on Taiwan's Tobacco Control Policies (PI: Kung-Yee Liang)

Funded by the Bureau of Health Promotion, Ministry of Health, Taiwan, 2011-13

A National Survey of Adult Health Literacy and Weight Management in Taiwan (PI: Tzui Tsai)

Funded by the Bureau of Health Promotion, Ministry of Health, Taiwan, 2011-12

Dissemination of a Weight Management Program among US Veterans (PI: Marci Campbell)

Funded by National Cancer Institute (R01-CA124400), 2008-10

Hypertension Intervention and Assessment (PI: Hayden Bosworth)

Funded by the VA HSR&D, 2008-11

A National Survey of Adult Health Literacy in Taiwan (PI: Yi-Wen Ivy Tsai)

Funded by the National Health Research Institute, Taiwan, 2007-09

Private health insurance in Taiwan (PI: Yi-Wen Ivy Tsai)

Funded by the National Health Research Institute (Grant# HD-095-PP05), Taiwan, 2006

Latinos' Health Literacy, Social Support, and OH-KOP (PI: Maria-Rosa Watson)

Funded by NIDCR/NIH (Grant# R03 DE016913), 2006

Using Evidence for Prenatal Case Management Structure (PI: Michele L. Issel)

Funded by HRSA, 2005

Outcomes of Nursing Management Practices in Nursing Homes (PI: Ruth Anderson)

Funded by the National Institute of Nursing Research (Grant# 2R01NR00317804A2), 2003

National Technical Assistance Center for Mental Health and Aging (Positive Aging Resource Center, PARC) (PI: Sue Levkoff)

Funded by The Substance Abuse and Mental Health Services Administration (SAMHSA), 2002-05

Health Care Consulting

UNC Health Care, Assessment of the Hospitalist Program [Summer 2006]

University/Department Services

University of North Carolina at Chapel Hill

Dentistry Dean Search Committee, 2016

School of Global Public Health

Student Awards Committee, 2016

NC Institute of Public Health Review Committee, 2015-16

Organizational Development Plan Steering Committee, 2015-16

Dean's Council, 2015-

Chairs' Committee, 2015-

University of Michigan

Senate Assembly Medical Affairs Advisory Committee, 2014-15

School of Public Health

Undergrad Education Task Force, 2014-2015

Diversity Committee, 2013-2015

Master of Health Informatics Faculty Committee, 2012-15

Executive Committee, 2011-2013

Research Council, 2010-2011

Department of Health Management and Policy

HMP Future Committee, 2011

Research Committee, 2012, 2014-15

Residential Master's Committee, 2011, 2013, 2015

Griffith Leadership Center Steering Committee, 2010-2012

HSOP Doctoral Committee, 2010-2015

Others

Faculty Advisor, the Association for Asian Public Health Action (AAPHA), 2012-

University of North Carolina at Chapel Hill

University Research Committee, 2009-10

Cecil G. Sheps Center for Health Services Research

Steering Committee of the Program on Literacy and Health, 2008-10

Gillings School of Global Public Health

CEPH Self-Study Committee, 2006-09

Department of Health Policy and Management

Committee on Education Excellence and Innovation, Fall 2005

Executive Advisory Committee, 2004-06

Faculty Search Committee, 2004-06

Research Committee, 2003-05

Committee on Committees, Fall 2003

Steering Committee for the Public Health Certificate in Language and Culture in Health Services Delivery, Fall 2002

Others

Faculty Advisor, Humphrey Fellowship Program, Department of Public Policy
Academic Mentor, NRSA Mental Health & Substance Abuse Systems and Services Fellow Program, Cecil G. Sheps Center for Health Services Research
Academic Mentor, Carolina Program for Health and Aging Research, Institute of Aging
Academic Mentor, Predoctoral and Postdoctoral Program in Health Care Quality and Patient Outcomes, School of Nursing

University of Illinois at Chicago

Department of Sociology, Graduate Studies Committee, 2000-01
Department of Sociology, Coordinator of the Health and Medicine Concentration, 2000
Department of Sociology, Advisory Committee, 1998-99
Department of Sociology, Recruitment Committee, 1998
Department of Sociology, Editor of *UIC Sociology Bulletin*, 1997-98

Services to Scholarly Community

Editorial Boards

Annals of Nursing Research and Practise, 2016-
Journal of Health Administration Education, 2010-16
Health Care Management Review, 2009-15
The Open Addiction Journal, 2008-
Medical Care Research and Review, 2006-
British Journal of Health Informatics and Monitoring, 2013-

Reviewers Panel

Medical Science Monitor, 2004-

Article Referee (*ad hoc*)

Administrative Science Quarterly
Regulation & Governance
Health Services Research
Health Affairs
JAMA
Archives of Internal Medicine
Annals of Internal Medicine
Annals of Family Medicine
Journal of General Internal Medicine
Medical Care Research and Review
American Journal of Public Health

Journal of Health Politics, Policy, and Law
Social Science & Medicine
Research in the Sociology of Organizations
Health Care Management Review
Medical Care
Milbank Quarterly
Inquiry
BMC Public Health
BMC Health Services Research
BMC Medical Informatics and Decision Making
BMJ
Psychiatric Services
Journal of Health Communication
Health Communication
Health Expectations
Health Promotion International
Human Resources for Health
Cancer Control Journal
Journal of Women's Health
Telemedicine Journal
International Journal of Care Pathways
Administration and Policy in Mental Health and Mental Health Services Research
The Journal of the American Board of Family Medicine
Health Education & Behavior
Health Education Research
Journal of Health Politics, Policy and Law
Journal of the American Medical Informatics Association
Academy of Management Annual Meetings
AcademyHealth

Study Section/Review Panel Service

U.S.

HSR&D Center of Innovation (COIN) Initiative, Veterans Health Administration, 2016
Occupational Safety and Health Education and Research Centers (ERC) Review, CDC/NIOSH/OD, 2015
HSR&D Center of Innovation (COIN) Initiative, Veterans Health Administration, 2013
Special Emphasis Panel (SEP) for RFA-HS-12-001: AHRQ Patient-Centered Outcomes Research Institutional Award (K12), 2012
Review Panel for ACTION II RFTO #12 (Reducing Hospital Readmissions for Medicaid Patients), Agency for Healthcare Research and Quality, 2011
Special Emphasis Panel (SEP) for RFA #007 ARRA Limited Competition: AHRQ Institutional Training Grants for CE (K12), 2010

Special Emphasis Panel (SEP) for RFA#11 ARRA Limited Competition: National Research Service Award (NRSA) Institutional Research Training Grant (T32), 2010
Health Care Research and Training (HCRT) study section, Agency for Healthcare Research and Quality, 2008-12

World Trade Center Non-Responder Review, CDC/NIOSH/OD, 2008

The Social Sciences, Nursing, Epidemiology, and Methods study section (SNEM-4), National Institute of Health, 2002

International

Reviewer, Health Services Research Competitive Research Grants, National Medical Research Council (NMRC), Ministry of Health, Singapore, 2015

Public Health Review Committee (SRC-5), Extramural Grant Scientific Review, National Health Research Institutes, Taiwan, 2010-2011

Other Peer Review Activities (*ad hoc*)

U.S.

Chapter reviewer, *The Handbook of Technology Management* (Three Volume Set), John Wiley & Sons, Inc., 2008

Book proposal reviewer, Oxford University Press, 2007

Outside Reviewer for the Upjohn and Vahlteich Research Awards, College of Pharmacy, University of Michigan, 2007

Reviewer, Internal Review for Investigator Initiated Research (IIR) Grants, HSR&D, Durham VAMC, 2006

Book Manuscript Reviewer: Cornell University Press (*Why are the Nurses Crying? Restructuring, Power, and Control in an American Hospital*), 2000

Book proposal reviewer: Elsevier, 2013

International

Reviewer, The Israel Science Foundation

External Referee for the Population Health Investigator Award Application, Alberta Heritage Foundation for Medical Research, Alberta, Canada, 2006

External Referee for the Career Investigator Program, The Michael Smith Foundation for Health Research, British Columbia, Canada, 2005

Reviewer of the MPH in Health Informatics Program at the College of Public Health and Health Informatics, Umm Al-Qura University, Makkah, Saudi Arabia, 2014

Professional Associations

Leadership Development Committee, Association of University Programs in Health Administration, 2016-

Audit Committee, Association of University Programs in Health Administration, 2016-

New Investigator Small Grant Program (NISGP), AcademyHealth, 2015-2016

AcademyHealth Education Council, 2015-18

Alice S. Hersh Scholarship Committee, AcademyHealth, 2014

Research Committee, Health Care Administration Division, Academy of Management, 2009-11
 Outstanding Dissertation Award Committee, AcademyHealth, 2009-11, 2016
 Membership Committee, AcademyHealth, 2007-
 Selection Committee for the John D. Thompson Prize for Young Investigators, Association of University Programs in Health Administration (AUPHA), 2005-07

Conference Organization/Participation

U.S.

Discussant, 2013 Annual Health Organizational Research Association Meeting, Chicago, June 13, 2013
 Session chair, New Evidence on the Impact of Teamwork and Organizational Climate, the 2012 Annual Research Meeting, AcademyHealth, Orlando, FL, June 26, 2012
 Moderator, Concurrent working sessions, RWJF Scholars in Health Policy Research Program, Leesburg, VA, June 1, 2012
 Member of the John M. Eisenberg Excellence in Mentorship Award Selection Committee, the 2012 NRSA Trainees Research Conference, Agency for Healthcare Research and Quality
 Abstract reviewer, the Organizational Behavior and Management Theme, the 2012 Annual Research Meeting, AcademyHealth
 Member of the Research Panel Review Committee, the 2012 Annual Research Meeting, AcademyHealth
 Session chair, Managing and Facilitating Change, the 2011 Annual Research Meeting, AcademyHealth, Seattle, WA, June 14, 2011
 Session chair/moderator, Challenges to Delivering Patient-Centered Care, the 2011 AHRQ's NRSA Research Trainees Annual Conference, Seattle, WA, June 11, 2011
 Moderator, Concurrent working sessions, RWJF Scholars in Health Policy Research Program, Chicago, June 1-3, 2011
 Abstract reviewer, the 2011 AHRQ's NRSA Research Trainees Annual Conference
 Abstract reviewer, the Organizational Change, Performance and Management Theme, the 2011 Annual Research Meeting, AcademyHealth
 Abstract reviewer, the 12th Health Organizational Research Association (HORA) Annual Meeting
 Panelist, PDW session on "Obtaining Funding for Health Care and Organizational Research Nationally and Internationally" at the 2009 Academy of Management Annual Meeting
 Discussant, Session on Factors Affecting Access to Behavioral Health Services, the 24th Annual Research Meeting of AcademyHealth, 2009
 Chair, the 11th Health Organizational Research Association (HORA) Annual Meeting
 Panelist, PDW session on "Successful Federal Funding for Management Research" at the 2008 Academy of Management Annual Meeting
 HCM Best Paper Award Review Committee, Academy of Management Annual Meeting, 2008

Discussant, 2008 Health Organizational Research Association (HORA) 10th Conference

Panelist, the 6th Biennial Conference on Cancer, Culture & Literacy

Panelist, PDW session on “Quantitative Research Methods” at the 2007 Academy of Management Annual Meeting

Panelist, PDW session on “Strategies for Successful Funding of Organizational Research” at the 2006 Academy of Management Annual Meeting

Panelist, PDR session on “Publishing in Health Care Management Journals: Perspective from the Authors” at the 2006 Academy of Management Annual Meeting

Chair, Pre- and Post-Doctoral Poster Committee, the 21st Annual Research Meeting of AcademyHealth, 2006

Chair, Session on Organizational Factory & Tools for Improving Practice, the 20th Annual Research Meeting of AcademyHealth, 2005

Member, Pre- and Post-Doctoral Poster Committee, the 20th Annual Research Meeting of AcademyHealth, 2005

Contributor to the Summer 2003 Issue of *Footnotes**, the newsletter of the Health Care Management Division, Academy of Management (“Conversations with Leaders in Our Field: Jeff Alexander”)

Discussant, the Fifth Health Care Organizations Conference (HCOC5), 2003

Member, Pre- and Post-Doctoral Poster Committee, the 20th Annual Research Meeting of AcademyHealth, 2003

Chair, Management and Organization Session, Academy for Health Services Research and Health Policy (AHSRHP) Annual Meetings 2002

Member, Management and Organization Review Committee, Academy for Health Services Research and Health Policy (AHSRHP) Annual Meetings 2002

Session organizer and chair, 2000 Annual Midwest Sociological Society Meetings

Member, Management and Organization Review Committee, Association for Health Services Research (AHSR) Annual Meetings 2000

Participant, Research Methods Workshop on Processes of Organizational Change at the University of Minnesota, 1995

Participant, Health Care Administration Division's Junior Faculty and Doctoral Consortium, 1994 Academy of Management Meetings

International

Panelist, Workshop on International Collaborative Research on Tobacco Control Policies in Taiwan, National Yang-Ming University, March 15-17, 2012

Keynote Speaker, Summer Conference in Health Services Research, National Yang-Ming University, Taiwan, September 1, 2009

Panelist, International Hospital Federation 35th World Hospital Congress, Seoul, Korea

Keynote Speaker, Summer Conference in Health Services Research, National Yang-Ming University, Taiwan, August 17, 2007

Keynote Speaker, Inaugural Conference on Health Policy Research, National Taiwan University and the National Health Research Institute, Taiwan, 2006

External reviewer, Academic Retreat, Health Services Research Center, National Yang-Ming University, Taiwan, September 5-6, 2005
Discussant, International Conference on Pharmaceutical Innovation in Taipei, Taiwan, May 26-27, 2005

Other Professional Services

Panelist, Process of Cancer Care Cyber (PC3) Discussion—Improving the Process of Cancer Care through Microsystem Evaluation and Change, National Cancer Institute, June 27, 2012

Reviewer, Self Study of Public Health Related Institutes at the National Yang-Ming University, August 17-18, 2011

- Institute of Public Health
- Institute of Environmental and Occupational Health Sciences
- Institute of Health and Welfare Policy
- Institute of Hospital and Health Care Administration

Expert invitee, The Challenge and Promise of Delivery System Research: A Meeting of AHRQ Grantees, Experts, and Stakeholders, February 16-17, 2011

Resume reviewer at the 21st Annual Research Meeting of AcademyHealth, 2006

Resume reviewer at the 20th Annual Research Meeting of AcademyHealth, 2005

Expert panel on health literacy in younger patient populations, American Medical Association [2004]

Professional Affiliations

Academy of Management

AcademyHealth

Association of University Programs in Health Administration

American Public Health Association

Science Advisory Board