### Curriculum Vitae

Name: Kevin W. Sowers, MSN, RN, FAAN

Work Address: Duke University Hospital

40 Duke Medicine Circle

14209 Red Zone, Duke Clinic Building, Box 3814

Durham, N. C. 27710

**Work Telephone:** (919) 681-6624

**Home Address:** 1022 Homer Street

Durham, N. C. 27707

**Home Telephone:** (919) 402-9049

Professional Licensure: North Carolina Nursing License # 090893

**Professional Education:** 

12/1989 Master of Science in Nursing

Duke University School of Nursing

Durham, North Carolina

5/1985 Bachelor of Science in Nursing

Capital University School of Nursing

Columbus, Ohio

**Employment:** 

6/09 – present President/Chief Executive Officer

Duke University Hospital Durham, North Carolina

Accountable for the operations of a 1,000 bed academic teaching hospital, with over 8,000 employees and an expense base of over \$2.0B and average margins over the last 4 years at 10%. Responsible for integrating and implementing the strategic plan of the organization in collaboration with the physician practice group and School of Medicine. Through a Clinical Service Unit structure, the President provides executive management oversight for the development of high quality, cost effective and integrated clinical programs within the hospital. Works collaboratively with hospital leadership, the School of Medicine, Duke University Health System administration and the Private Diagnostic Clinic to develop and implement well-balanced clinical, academic, and research programs designed to ensure the operational and strategic success of DUH. Provides executive oversight for performance improvement structure and process to drive the performance of the organization in clinical quality, patient satisfaction, work culture and finance, utilizing the balance scorecard as the tool for measuring organizational

success. Led the business planning and received approval from the DUHS Board for \$235M Cancer Center and \$596M ICU/OR Bed Tower. Led the team over the last decade on the organizational Baldrige journey. DUH has received 3 national Baldrige site visits. Served as the Senior Executive to collaborate in the development of integrated system based clinical services line structures and governance models. Served as DUH Senior Executive for "Transforming Our Future" to reduce operating expense by \$180M over 3 years. Collaborates with Development Offices in philanthropic initiatives. Lobby with Government Relations Offices at State and Federal level on healthcare issues.

7/08 - 6/09

Interim Chief Executive Officer

Duke University Hospital Durham, North Carolina

11/03 - 6/09

Chief Operating Officer Duke University Hospital Durham, North Carolina

Accountable for the operations of a 1,000 bed academic teaching hospital, with over 6,000 employees and an expense base of over \$1.1B and average margins over the last 5 years at +6%. Responsible for integrating and implementing the strategic plan of the organization in collaboration with the physician practice group. Through a Clinical Service Unit structure, the COO provides management oversight for the development of high quality, cost effective and integrated clinical programs within the hospital. Works collaboratively with hospital leadership, the School of Medicine, Duke University Health System administration and the Private Diagnostic Clinic to develop and implement well-balanced clinical, academic, and research programs designed to ensure the operational and strategic success of DUH. Leads Six Sigma initiatives to improve the performance of the organization in clinical quality, patient satisfaction, work culture and finance, utilizing the balance scorecard as the tool for measuring organizational success. Led the business planning and received approval from the DUHS Board for a \$30M Emergency Room, \$73M modernization and expansion of the Operating Rooms, \$9.7M Pediatric Cardiac Care Unit, \$6.5M ICN.

Feb. 2003 -10/03

Interim Chief Executive Officer Durham Regional Hospital Duke University Health System Durham, North Carolina

Served as Interim CEO for the operations of a 391-bed community hospital within the Duke University Health System. Over 1,700 employees and an expense base of +\$200 M. Led the organization through a successful JCAHO survey and produced margin of \$5M in that fiscal year.

2001-10/03

Associate Vice President Hospitals and Clinical Facilities

# Duke University Health System Durham, North Carolina

Provided senior administrative oversight to hospitals and health system clinical facilities. Served as senior operational leader for the integration of the 3 hospital clinical lab services into a core laboratory model. The integration of the labs created a \$3.5 million annualized savings for the health system. Total test volume of 3.7 million annually and over 550 FTEs. Explored an LLC business model to compete in the outreach market for clinical laboratory services. Administratively responsible for the strategic planning and operational oversight and improvement of oncology services for DUHS. In first year of leadership, margins improved for the Oncology Clinical Service Unit by over \$5 million. This success was thru the implementation of a charge master review and revenue capture process improvement project. Provided senior leadership for over \$34 million in physical plant renovation for Oncology Services. Served as the senior leader for creating a response for the delivery of psychiatry services in Durham County for the State of North Carolina. Also provided senior leadership coaching to Associate Operating Officer of Emergency Services, exploring operational and revenue management improvements for the DUH Emergency Room.

1997-2000 Senior Associate Chief Operating Officer

Hospital Administration

Duke University Medical Center

Durham, North Carolina

Reported to the COO of Duke Hospital, responsibilities included Emergency/Life Flight/Life Care/Trauma Services, Hospital Admitting/Bed Control, Patient Transport, Valet Parking, Radiology, Oncology, Digestive/Transplant Services, Care Coordination Services (Social Work, Nutrition Services, Patient Resource Management, Advanced Practice Nursing, Pastoral Services), and Pharmacy Services. Responsible for total of over 1,000 employees and operational budgets of over \$100,000,000. Served as the senior leader to develop and implement a consistent PTO program and time and attendance System for the Health System.

1996-1997 Associate Chief Operating Officer

**Managed Care Services** 

**Duke University Medical Center** 

Durham, North Carolina

1/97-7/97 Interim, Senior Associate Chief Operating Officer

**Patient Care Services** 

Responsible for the clinical operations and organizational restructuring and redesign of roles for Advanced Practice Nurses, Mid-level Practitioners, Registered Dieticians, Information Services, Outreach and International Business, Case Management/Managed Care Operations, Admissions, Social Work. Responsible for a total budget of \$20,000,000. Collaborated with managed care services to

implement managed care contracts at the operational level. Also served as Interim Senior Associate Chief Operating Officer over Patient Care Services (Chief Nursing Officer), which included all inpatient nursing unit operations for 1,000-bed facility.

1994-1996

Assistant Chief Operating Officer Patient Care Services Duke University Medical Center Durham, North Carolina

Responsible for: Clinical operations and organizational restructuring and redesign of roles of Advanced Practice Nurses, Registered Dieticians, Information Services, Outreach and International Business, Case Management/Managed Care Operations, Quality Improvement activities. Responsible for a total of 125 FTE's and a budget of \$8,000,000.

1992-1994

Unit Manager, Hematology/Oncology/GYN Oncology Oncology Clinical Nurse Specialist Director, Cancer Care Consortium

Responsible for 25 employees and a fiscal budget of 1.6 million dollars. Developed a full service unit based upon a shared governance model with a clinical practice council. Clinical responsibilities expanded to include Co-Chairperson of the Oncology Division Clinical Practice Committee. Also coordinated the revision of the chemotherapy policies and the revision of the oncology core curriculum.

Role expanded to include consultant to the Duke Cancer Center Outreach Programs. This role included traveling to outreach sites and performing organizational assessments, program development, marketing strategies, and providing educational growth opportunities to outreach staff. Contracted my services to departments within the hospital for team building interventions.

1991-1992

Oncology Clinical Nurse Specialist Director Nursing Internships Department of Nursing Duke University Medical Center Durham, North Carolina

Professional responsibilities expanded to coordinate and develop internship programs for the Department of Nursing. Served as Chairperson for the Cancer Care Consortium. Assisted hem/onc unit in article and research project development. Created Oncology Nurse Attending Rounds on a hem/onc unit to assist in better assessing and planning for the care of patients & families. This model was developed to support the teaching and advancing the skills of oncology nurses at the bedside.

1988-1991

Oncology Clinical Nurse Specialist
Director, Medical Oncology Nurse Internship &

Medical Specialty Nurse Internship Division of Medical Nursing Duke University Medical Center Durham, North Carolina

Developed and coordinated the Oncology & Medical Specialty Nurse Internship programs. Utilized team building approaches in promoting individual and group growth on the units involved with the internship. Facilitated professional growth of nurse interns through mentored problem solving. Taught in the Oncology Core Curriculum. Facilitated two support groups for persons with cancer and one for persons with HIV. Consultant to the Duke Comprehensive Cancer Center and Infectious Disease Clinic.

1987-1988

Educational Coordinator Medical Oncology Nursing Nursing Education & Development Duke University Medical Center

Provided educational programming and development for a Hematology/Oncology, Clinical Trials and Bone Marrow Transplant Unit. Covered approximately 120 full-time employees. Developed and implemented the Oncology Core Curriculum and a competency based Bone Marrow Transplant Orientation. Developed and coordinated a critical care workshop for Bone Marrow Transplant Nursing. Taught in the hospital based nursing orientation curriculum. Developed regional and statewide workshops. Planned experiences and assisted in the development of preceptors and mentors. Consulted for behavioral interventions for persons with cancer and HIV. Assisted in the development of a support group for Bone Marrow Transplant Nurses. Facilitated two support groups for persons with cancer and one for persons with HIV. Educational Consultant for special projects.

1986-1987

Assistant Head Nurse Hematology/Oncology Duke University Medical Center

Provided nursing management for a 32-bed hematology/oncology unit. Directed nursing staff in providing optimal care to patients with cancer. Coordinated and implemented total patient care delivery system and walking rounds. Facilitated patient care conferences. Responsible for unit based orientation. Counseled and evaluated employees on performance standards. Developed support group for unit nurses.

1985-1986

Staff Nurse Hematology/Oncology Duke University Medical Center

### **Faculty Appointments**

3/2013 - Present

**Adjunct Professor** 

Health Policy and Management

**UNC Gillings School of Global Public Health** 

Chapel Hill, North Carolina

Assigned teaching responsibilities and serves as a mentor for graduate students.

2009 - Present

**Fugua School of Business** 

**Duke University** 

Durham, North Carolina

Contribute to the educational activities of the Health Sector Management Program including overseeing Independent Studies for some of Fuqua's HSM students.

2004 - Present

**Adjunct Assistant Professor** 

**UNC Public Health Leadership Program** 

UNC School of Public Health Chapel Hill, North Carolina

Assigned teaching responsibilities and serves as a mentor for graduate students.

1991-Present

**Clinical Associate** 

**Duke University Graduate School of Nursing** 

**Duke University** 

**Durham, North Carolina** 

Clinical Associate

UNC Graduate School of Nursing University of North Carolina Chapel Hill, North Carolina

Assigned teaching responsibilities and serves as a mentor for graduate students.

1988-Present

Professorship Advisory Group Sun Yat Sen Cancer Center

Taiwan, Taipei

Consultant to Sun Yat Sen Cancer Center for the development and implementation of a Department of Oncology Nursing. Lived in Taipei for 6 months educating nurses on oncology care and setting up administrative structures.

#### **International Consultation:**

Republic of China

Consultant to the University of Taipei, Taiwan for the development of the Sun Yat Sen Cancer Center and the Department of Oncology Nursing.

London, England

Development of course content for Department of Psychology and Anthropology at the University of London. Topic: Human Responses to Chronic Illness.

Kazakhstan, Singapore and Shanghai

Provided assessment and recommendations on the development of academic clinical care delivery system and health management courses in the following countries.

#### **National Consultation:**

Consultant to the following institutions for the administrative development of their Oncology Nursing infrasturcture and organizational program development. Also provided educational offerings for the development of critical thinking skills of the bedside oncology nurse.

Walt Disney Cancer Institute, Orlando, Florida Lewis Gale Cancer Center, Roanoke, Virginia Baptist Hospital, Jacksonville, Florida Good Samaritan Hospital, West Palm Beach, Florida St. Mary's Hospital, Huntington, West Virginia

#### **Publications:**

- Sowers, K., Bedell, C. (1990). Systems review: Chemotherapy side effects. <u>Chemotherapy</u> Learning <u>Manual</u>. Durham, N.C.: Duke University Medical Center
- Sowers, K. (1991). Contributing Item Writer. <u>Oncology Nursing Review: A Computer Assisted Instructional Program</u>. Durham, NC: Glaxo Pharmaceuticals.
- Sowers, K., Crouch, M. (1992). Bone marrow transplantation: A homecare perspective. In Barton-Burke, M. (ed.) <u>Homecare Therapies for Cancer Patients.</u> MA: NMC Homecare.
- Sowers, K. (1993). Contributing Item Writer. <u>Oncology Nursing Review: A Computer Assisted Instruction Program.</u> Durham, NC: Glaxo Pharmaceuticals.
- Sowers, K. (1996). Quality of Life A Nursing Challenge, issue 4:4. Understanding Life Choices: Men in Nursing. Bala Cynwyd, PA: Meniscus Ltd.
- Meliones, J., Berry, T., Frey, M., Liekweg, R., Sowers, K., Kussin, P., Kinney, T. Practicing Smarter Using The Balanced Scorecard: A Novel Approval The Medical Setting To Operations Improvement. <u>Critical Care Medicine January 1998</u>, Volume 26, issue 1.
- Nevidjon, B., Sowers, K. (Eds.) (2000). A Nurse's Guide to Cancer Care. Lippincott, Williams, & Wilkins.
- Sowers, K., Douis, A., Washington, K., (2007). A Culture of Succession Planning: Empowering

Employees to take Initiative. Men in Nursing. Lippincott, Williams, & Wilkins.

- David A. Turner, M.D.; Walter L. Williford, RRT; Michelle A. Peters, RRT; Janice J. Thalman, MHS, RRT; Ian R. Sheaer, BS, CCP, LP; Richard J. Walczak, Jr., BS, CCP; Michael Griffis, RRT; Steven A. Olsen, MD; Kevin W. Sowers, MS, RN; Joseph A. Govert, MD; Neil R. Macintyre, MD, FCCM; Ira M. Cheifetz, MD, FCCM. (2010) Development of a Collaborative Program to Provide Extracorporeal Membrane Oxygenation for Adult Refractory Hypoxemia within the Framework of a Pandemic. Pediatric Critical Care Medicine.
- Langdon, J.C. & Sowers, K.W. (2011) Financial Management for Nurse Managers, In Gullatte, M. 2<sup>nd</sup> Ed., *Nursing Management Principles and Practice*. Oncology Nursing Society Publishing, Pittsburgh, PA.
- Sowers, K.W., Langdon, J.C. & Newman, P. R. Evolution of Physician-Hospital Alignment Models; A Case Study of Comanagement. Clinical Orthopedics and Related Research (2013) 471:1818-1823 DOI 10.1007/s11999-013-2911-0
- Sowers, K.W. (May, 2016) Transformation of the American Healthcare System; Implication For Cancer Care. Seminars in Oncology Nursing (volume 32, issue 2, pages 79-86)
- John Noseworthy, James Madra, Delos Cosgrove, Mitchell Edgeworth, Ed Ellison, Sarah Krevans, Paul Rothman, Kevin Sowers, Steven Strongwater, David Torchiana and Dean Harrison (2017) *Physician Burnout Is A Public Health Crisis: A Message To Our Fellow Health Care CEOs.* HealthAffairsBlog (http://healthaffairs.org/blog/2017/03/28)

#### Audiovisual:

Sowers, K. (1985). <u>Is Anyone There? I Think I'm Dying.</u> Educational slide/tape presentation exploring the feelings and coping mechanisms of end stage cancer patients. Columbus, OH: Capital University.

Sowers, K. (1993). Oncology Nursing Making the Difference. Pittsburgh, PA: Oncology Nursing Society.

Sowers, K. (1994). And the River Flows On... Pittsburgh, PA: Oncology Nursing Society.

Sowers, K. (1995). When Life Doesn't Turn Out the Way You Planned. Research Triangle Park, NC: Glaxo Pharmaceuticals.

Sowers, K (2001). <u>The Power of Presence</u>. Pittsburgh, PA: Oncology Nursing Society Grant funded by Aventis.

#### Healthcare Sociodrama:

Sowers, K. (1993). When Life Doesn't Turn Out the Way You Planned. Sociodrama about the life of a single parent diagnosed with breast cancer. The script is based upon nursing research findings and actual patient experiences.

Sowers, K. (1994). <u>Reflections of Life After Cancer</u>. Sociodrama that reveals the life changes of a young adolescent after her mother is diagnosed with breast cancer, an elderly female after her husband's death, and the issues surrounding changes in relationships after the diagnosis of cancer.

Sowers, K. (1994). <u>Making the Connection: The Spirit of Nursing</u>. Sociodrama that was created by the data collected from 120 oncology nurses from 15 difference countries. The sociodrama speaks to the issues faced by healthcare professionals in different countries and addresses the cultural components to cancer care.

Sowers, K. (1995). <u>Caring For The Patient: It's a Team Effort.</u> Sociodrama that explores the complexities and issues of a healthcare team's communication style and patterns trying to plan a patient's care.

Sowers, K. (1996). <u>One Voice.</u> Sociodrama created for the International Society of Nursing in Cancer Care Conference which explores the history of Oncology Nursing around the world.

Sowers, K. (1997) Go The Distance. Sociodrama that explores the issues faced by a woman diagnosed with lung cancer.

Sowers, K. (2003) <u>Being Alive</u>. Sociodrama created for Oncology Nursing Society Institutes of Learning which reveals the research findings of the differences between women diagnosed with breast and ovarian cancer.

#### Research:

- Anxiolytic Effects of Relaxation on Chemotherapy Side Effects: Research completed. (funded)
- A Descriptive Comparative Study of Loneliness in Persons with HIV & AIDS: Research and Thesis completed. (unfunded)
- A Comparative Cost Analysis of Internships vs. New Graduate Orientations: Research completed. (unfunded)
- Recruitment and Retention Statistical Analysis of Intern vs. New Graduate Nurse: Data analyzed. (unfunded)
- A Six Year Qualitative Comparison of the Emotional Responses of Persons Diagnosed with HIV Infection: Research completed. (unfunded)
- The Impact of a Pain Standard on Nurses Knowledge, Documentation, and Patient Outcomes: Research Completed. (unfunded)

#### **Professional Honors:**

- Capital University Alumni Achievement Award (2014)
- Capital University Distinguished Services Nursing Award (2010)
- Oncology Nursing Society Foundation Ellyn Bushkin Friend of the Foundation Award (2009)
- American Academy of Nursing (FAAN) (2008)
- Duke University School of Nursing Distinguished Alumni Award (2006)
- Triangle Business Journal Healthcare Heroes Honorable Mention (2006)
- Oncology Nursing Society/Roche Distinguished Service Award (2000)
- Oncology Nursing Foundation/SuperGen Inc. Connie Henke Yarbro Excellence in Cancer Nursing Mentorship (1999)
- Capital University Alumni of the Year (1999)
- Dr. Robert C. Bast Leadership in Oncology at Duke University Medical Center (1994)
- O'Keefe Award for Excellence in Oncology Nursing at Duke University Medical Center (1993)
- Outstanding Young Men of America (1988, 1990, 1991)
- Ruth S. Neikirk Award for Holistic Nursing Practice (1984 & 1985)

### **Professional Affiliations:**

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| <b>2017 – Present</b>                     | Vizient Board of Directors   |
| 2016 - Present                            | Chair of AmSurg Board  |
| 2015 - Present                            | North Carolina Hospital Association Board of Trustees and Executive  |
|   | Committee  |
| <b>2014 - Present</b>                     | North Carolina Institute of Medicine Board of Directors  |
| 2012 - 2014                               | North Carolina Hospital Association Policy Development Committee   |
| 2012 - Present                            | COTH Administrative Board  |
| <b>2012 - Present</b>                     | UHC Board Development Committee  |
| 2011 - Present                            | UHC Governing Board  |
| <b>2010 - Present</b>                     | UHC Member Board of Directors  |
| 2008 - Present                            | American Academy of Nursing Fellow   |
| 2005 - 2008                               | Oncology Nursing Society Foundation President  |
| 2001 - 2004                               | Durham County Hospital Corporation Board of Trustee, Duke University   |
|   | Health System  |
| 1985 - Present                            | Oncology Nursing Society   |
| 1985 - Present                            | Sigma Theta Tau  |
| 1999 - 2007                               | International Society of Nurses in Cancer Care Board of Trustees   |
| 2001 - 2008                               | Oncology Nursing Society Foundation Board of Trustees  |
| 1997 - 1999                               | Oncology Nursing Society Steering Council  |
| 1995 - 1997                               | Oncology Nursing Society Government Relations Committee  |
| 1991 - 1995                               | Oncology Nursing Society Congress Committee  |
| 1991 - 1994                               | Oncology Nursing Society Abstract Reviewer   |

| 1995        | Chairperson, Oncology Nursing Society Congress       |
|-------------|--|
| 1994        | Oncology Nursing Society Fall Institute Committee    |
| 1993        | Oncology Nursing Society 20th Anniversary Task Force |
| 1987 - 1994 | North Carolina Association of Clinical Hypnosis      |

# Professional Volunteer Community Affiliations: NC Komen Foundation Board

| 2008-2012 | NC Komen Foundation Board                                |
|-----------|--|
| 2005-2012 | NC Komen Breast Cancer Race Volunteer                    |
| 1988-1990 | Governor's Ad hoc Committee: Policy recommendations      |
|           | for persons with HIV who participate in unsafe practices |
| 1987-1992 | AIDS Community Residence Association Consultant          |
| 1987-1994 | Duke Cancer Patient Support Program Consultant           |
| 1987-1989 | American Cancer Society Public Education Committee       |

#### National/International Presentations:

| National/Inte | rnational Presentations:  |
|---------------|---|
| 6/17          | The Power of Purpose - keynote  |
|               | AWHONN Convention   |
|               | New Orleans, LA   |
| 3/17          | Removing Barriers, Making Progress  |
|               | IHI Change Conference   |
|               | San Francisco, CA   |
| 4/16          | Enhanced Recovery at the Hospital & System Level - speaker<br>American Society of Enhanced Recovery (ASER) national<br>Washington, DC |
| 3/16          | Faculty   |
|               | IHI – Leadership "Change" Conference<br>Dallas, TX  |
| 10/15         | Transformational Leadership & the Implications for Oncology Nursing – keynote   |
| 10/13         | Metro Denver ONS Fall Conference  |
|               | Denver, CO  |
| 10/15         | Transforming Our Future – keynote   |
|               | Capital University -65 <sup>th</sup> Nursing Anniversary  |
|               | Columbus, Ohio  |
| 9/15          | Transforming Our Future   |
|               |   |

Speaker – Leadership Luncheon

Memorial Sloan Kettering Cancer Center

## New York, NY

| 8/15  | Panel Participant (Inaugural) Elevating the Role of Academic Nursing in Academic Health Centers Leadership Summit AACN Washington, DC   |
|-------|---|
| 8/15  | The Power of One - keynote Florida AWHONN Annual Conference Sundial Beach Resort and Spa Sanibel Island, FL   |
| 5/15  | The Power of One – keynote Nurse Exemplar Metro Health Hospital Wyoming, MI   |
| 4/15  | The "Direct and Indirect" Costs and Benefits of GME Programs Co-presented with; Mark Newman, M.D. and Catherine Kuhn, M.D. AAMC 2015 Health Care Nexus: Academic Systems in Transition meeting Austin, TX |
| 4/15  | Transforming our Future – keynote 40 <sup>th</sup> Annual ONS Congress Orlando, FL  |
| 11/14 | Transforming our Future - keynote Annual Clinical Symposium St. Luke's Hospital Department of Nursing Clinical Education Chesterfield, MO   |
| 10/14 | Lectured on Series of Healthcare Management topics<br>Health Manpower Development Programme (HMDP) Visiting Expert 2014<br>Singapore  |
| 6/14  | The Power of One – keynote<br>Celebrating the Magic of Nursing Excellence<br>2014 Association of Women's Health Obstetrics & Neonatal Nurses (AWHONN)<br>Disney's Coranodo Springs Resort, Orlando, FL    |

| 3/14  | Population Health – Practical Steps for Academic Health Systems (breakout session)<br>Co-presented with James Michener, MD<br>Joint Gathering of the Council of Deans (COD), Council of Teaching Hospitals (COTH)/<br>Chief Medical Officers Group (CMOG), and Group on Faculty Practice (GFP)<br>New Orleans, LA |
|-------|---|
| 3/14  | Creating a Model for Advancing Quality, Cost, and Efficiency<br>Barnes-Jewish Hospital<br>Saint Louis, MO   |
| 3/14  | Valentine Lecturer: Transforming Our Future<br>Saint Louis University School of Nursing<br>Saint Louis, MO  |
| 1/14  | Beyond Clinical Integration and Funds Flow: Creating a Model for Advancing Quality, Cost, and Efficiency (panel discussion) UHC Board of Directors meeting Newport Coast, CA  |
| 10/13 | Healthcare Reform: Empowering Nurses in a time of Change<br>Mid-Ohio chapter of the American Assembly of Men in Nursing<br>Capital University<br>Columbus, Ohio   |
| 08/13 | Journey to Excellence (Day 1) Singapore Healthcare Management Congress Singapore  |
| 08/13 | Driving Organizational Performance (Day 2) Singapore Healthcare Management Congress Singapore   |
| 01/13 | Unintended Consequences: The Discovery of The Power of Palliative Care UHC Annual meeting of the member Board of Directors St. Regis Resort, Bal Harbour Miami Beach, FL  |
| 10/12 | Driving Organizational Excellence<br>Sigma Theta Tau International (5 chapters) – fall dinner<br>Saint Louis University<br>Saint Louis, MO  |

| 8/12  | The Power of One (closing session) Cardinal Health – Presource National Sales Meeting Orlando, FL   |
|-------|---|
| 4/12  | Guest Speaker Cardinal Health – All Employees Briefing Dublin, Ohio   |
| 4/12  | The Power of One<br>Certified Nurses Day<br>Overlook Medical Center<br>New Jersey   |
| 10/11 | Driving Organizational Excellence – keynote 5th Annual Multidisciplinary Research Conference Barnes-Jewish Hospital St. Louis, MO   |
| 9/11  | Building on the Past as We plan for the Future ONS Radiation eConference Pittsburgh, PA   |
| 4/11  | The Power of One - keynote<br>Men Leading for Change<br>Greater Cincinnati American Assembly for Men in Nursing & Cincinnati Children's   |
| 10/08 | Signs of Success/Models of Addressing the Oncology Workforce Needs Panel IOM National Cancer Policy Forum Washington, DC  |
| 10/07 | The Power of One - keynote<br>Oncology Nursing Society – Leadership Development Institute<br>Aberdeen Woods, GA   |
| 10/07 | Analysis of Integrated Models of Care for the Elderly with CVD: An Economic Focus History in the Making: All Hands on Board Managing Cardiovascular Disease in the Elderly Conference Duke University School of Nursing: Office of Global & Community Health Initiatives and the Pan-American Health Organization: Office of Caribbean Program Coordination South Shore, Barbados |
| 8/07  | Selecting the "Right" Fellows   |

|       | 3 <sup>rd</sup> Annual NAHSE Student Summit<br>Houston, TX   |
|-------|--|
| 9/06  | The Power of One - keynote<br>Oncology Nursing Society – Leadership Development Institute<br>Washington, DC  |
| 2/06  | Duke University Hospital – Operational Leadership<br>Hospital Executive Briefing<br>Frankfurt, Germany   |
| 10/05 | The Power of One - keynote<br>Oncology Nursing Society – Leadership Development Institute<br>Pittsburgh, PA  |
| 6/05  | The Power of One - keynote International Institutes of Cancer-Nursing Leadership International Society of Nurses in Cancer Care Toronto, Canada        |
| 10/04 | Strategic Planning: Creating the Future of Oncology<br>ACCC<br>21st National Oncology Economics Conference<br>Salt Lake City, UT                       |
| 4/04  | Being Alive: The Meaning of Cancer Survivorship - Sociodrama 29 <sup>th</sup> Oncology Nursing Society Anaheim, CA                                     |
| 4/04  | The Power is the Purpose - keynote<br>14 <sup>th</sup> Western Michigan Cancer Nursing Conference<br>Spectrum Health Cancer Center<br>Grand Rapids, MI |
| 11/03 | Power of Presence and the Impact on Organizational Success<br>UCSD Medical Center<br>San Diego, CA   |
| 6/03  | Operational & Financial Impact of APCs on Oncology Services<br>Roche Pharmaceutical's Board of Directors<br>Nutley, New Jersey                         |

| 5/03  | Operational & Financial Impact of APCs on Oncology Services<br>Roche Pharmaceutical's Executive Council<br>Las Vegas, NV  |
|-------|---|
| 3/03  | The Art and Science of Mentorship Mentor Day for ONS local chapter Binghamton, New York   |
| 1/03  | Operational & Financial Impact of APCs on Oncology Services<br>Roche Pharmaceutical's senior management team<br>Nutley, New Jersey                                      |
| 1/03  | Hospitals Cope with APC changes<br>Roche Pharmaceutical's senior management team<br>Las Vegas, NV   |
| 11/02 | Novartis and Oncology Education Foundation Seminar:<br>Words Well Spoken<br>Pearlman Cancer Center<br>Valdosta, GA  |
| 8/02  | A World of Difference<br>International Nursing Society on Cancer Care<br>London, England  |
| 6/02  | Embracing Health System Challenges: A Leadership Perspective<br>Novartis Oncology Speakers' Bureau Program<br>Metro Minnesota ONS<br>Bloomington, MN                    |
| 6/02  | Preparing the Next Generation: The Art and Science of Mentorship Mentorship in Oncology Nursing GlaxoSmithKline Speakers' Bureau Program Metro Detroit ONS Dearborn, MI |
| 4/02  | Embracing Health System Challenges: A Leadership Perspective 2002 National Pharmacy Health System Fellowship San Antonio, Texas   |
| 5/01  | Preparing the Next Generation: The Art and Science of Mentorship Oncology Nursing Society 26 <sup>th</sup> Annual Congress San Diego, CA                                |
|       |   |

| 4/00  | Oncology Service Line Structuring for Best Outcome: Clinical and Financial Association of Cancer Executives New Orleans, Louisiana   |
|-------|--|
| 4/00  | Project Enterprise-Improving the Business of Duke University Health System HIMSS Dallas, Texas                                       |
| 3/00  | Novartis and Oncology Education Foundation Seminar:<br>Words Well Spoken<br>Savannah, Georgia  |
| 3/00  | Effectively Communicating with Your Patients: Re-thinking Cancer Care Association of Community Cancer Centers                        |
| 2/00  | Novartis and Oncology Education Foundation Seminar: <i>Words Well Spoken</i> Orlando, Florida  |
| 11/99 | Novartis and Oncology Education Foundation Seminar:  Words Well Spoken  Atlanta, Georgia   |
| 11/99 | Increasing Patient Satisfaction in a Changing Healthcare Environment<br>University of Southwestern Louisiana<br>Lafayette, Louisiana |
| 9/99  | The Power Is In the Purpose<br>Spectrum Health<br>Grand Rapids, Michigan   |
| 3/99  | What Is The Role of Teaching Hospitals In Managed Care?<br>National Managed Health Care Congress<br>Atlanta, Georgia                 |
| 3/99  | Redesign of Care Coordination<br>Association of Community Cancer Centers National Meeting<br>Washington, DC                          |
| 3/99  | Men and Cancer: Issues and Concerns<br>University of Southwestern Louisiana  |

# Lafayette, Louisiana

| 3/99  | A New Way of Measuring Resource Allocation: Professional Ancillary Service Analysis by Clinical Business Unit<br>American College of Healthcare Executives Congress<br>Chicago, Illinois |
|-------|--|
| 12/98 | Music to Live By<br>Walt Disney Cancer Institute, Florida Hospital<br>Orlando, Florida   |
| 10/98 | Music to Live By<br>Walt Disney Cancer Institute, Florida Hospital<br>Orlando, Florida   |
| 4/98  | Go the Distance - Sociodrama American Cancer Society San Diego, California   |
| 11/97 | Go the Distance - Sociodrama Managing the New World of Health Care Women and Lung Cancer: Reflections of Real Life Issues Washington, D.C.   |
| 10/97 | When Life Doesn't Turn Out the Way You Planned - Sociodrama<br>Managing the New World<br>Cancer Update '97<br>Minneapolis, Minnesota   |
| 10/97 | Tales That Shape Our Lives: Storytelling Robbinsdale, Minnesota  |
| 5/97  | Innovation in Advanced Nursing Practice: Integrating a Psychiatric-Mental Health Clinical Nurse Specialist (P-MH CNS) Into Critical Care (Poster Presentation) AACN NTI Orlando, Florida |
| 4/97  | Managing the New World of Health Care Physician Reliance Network Dallas, Texas   |

| 4/97  | Reflections of Life After Cancer - Sociodrama<br>American Cancer Society Annual Nursing Conference<br>San Diego, California    |
|-------|--|
| 4/97  | A Whole New World<br>Lessons in Orthopaedic Nursing: Practicing for the Future<br>Marshfield, Wisconsin                        |
| 1/97  | Sexuality in the Cancer Patient<br>Tampa Bay Oncology Nursing Society<br>Tampa, Florida  |
| 11/96 | Impact of Managed Care in American Hospital Systems Department of the Army Fall European Medical Conference Willingen, Germany |
| 7/96  | Creating the Future<br>International Conference on Cancer Nursing<br>Brighton, England   |
| 5/96  | The Spirit of Nursing: Making the Connection<br>ONS National Convention<br>Philadelphia, Pennsylvania                          |
| 2/96  | Reflections of Life After Cancer<br>Scripps<br>San Diego, California   |
| 2/96  | I Believe We've Found a Dream Worth Keeping<br>Good Samaritan Hospital<br>West Palm Beach, Florida                             |
| 2/96  | I Believe We've Found a Dream Worth Keeping<br>ONS Chapter Dinner Meeting<br>Chicago, Illinois                                 |
| 2/96  | I Believe We've Found a Dream Worth Keeping<br>Riverside Cancer Institute Conference<br>Columbus, Ohio                         |
| 11/95 | I Believe We've Found a Dream Worth Keeping<br>Scripps   |

# San Francisco, California

| 10/95 | Caring for The Patient: It's A Team Effort<br>Fox Chase Cancer Center<br>Philadelphia, Pennsylvania  |
|-------|--|
| 10/95 | The Impact of Cancer On the Family European Cancer Conference Paris, France                          |
| 10/95 | Music Therapy<br>Florida Hospital<br>Orlando, Florida  |
| 5/95  | When Life Doesn't Turn Out the Way You Planned<br>Regional Cancer Conference<br>Columbus, Ohio       |
| 5/95  | The Ethics of Cancer Care ONS Chapter Dinner Meeting Indianapolis, Indiana                           |
| 4/95  | Sex versus Sexuality Tidewater Cancer Center Norfolk, Virginia                                       |
| 1/95  | Ethical Dilemmas in Cancer Care<br>St. Petersburg, Florida   |
| 1/95  | Caring in The Midst of Change & Challenge<br>Ortho Biotech<br>Jacksonville, Florida                  |
| 1/95  | Caring in the Midst of Change & Challenge<br>Roanoke, Virginia                                       |
| 11/94 | Psychosocial Implications of People Diagnosed with HIV<br>Fall Institute<br>Pittsburgh, Pennsylvania |

| 11/94 | Reflections of Life After Cancer ONS Chapter Conference   |
|-------|---|
| 10/94 | Caring in The Midst of Change & Challenge<br>ONS Chapter Meeting<br>Lansing, Michigan                               |
| 10/94 | Caring in The Midst of Change & Challenge<br>Walt Disney Cancer Institute<br>Orlando, Florida                       |
| 8/94  | Making the Connection: The Spirit of Nursing International Nursing Society on Cancer Care Vancouver, Canada         |
| 7/94  | Music to Live By<br>Walt Disney Cancer Institute<br>Orlando, Florida  |
| 6/94  | HIV in the 90's Making the Difference Johns Hopkins Medical Center Baltimore, Maryland                              |
| 5/94  | Finding Hope in The Midst Of Change<br>Virginia Hospice Society<br>Roanoke, Virginia                                |
| 5/94  | Reflections of Life After Cancer<br>ONS National Congress<br>Cincinnati, Ohio                                       |
| 4/94  | Let's Talk About Sex<br>ONS Chapter Dinner Meeting<br>Indianapolis, Indiana   |
| 4/94  | When Life Doesn't Turn Out the Way You Planned<br>Making the Difference<br>University of Iowa<br>Cedar Rapids, Iowa |
| 4/94  | When Life Doesn't Turn Out the Way You Planned  |

|       | Making the Difference ONS Regional Conference Columbus, Ohio  |
|-------|---|
| 3/94  | Management Strategies for Surviving the Healthcare Reform<br>ONS Chapter Dinner Meeting<br>Norfolk, Virginia  |
| 3/94  | The Sexuality of Our Human Spirit<br>ONS Chapter Dinner Meeting<br>Miami, Florida   |
| 11/93 | Unproven Cancer Treatment Methods How Cancer Changes Human Sexuality Riverside Cancer Institute Columbus, Ohio  |
| 11/93 | Understanding Stress & the Cancer Experience<br>Walt Disney Cancer Institute<br>Orlando, Florida  |
| 10/93 | Care for the Caregiver Human Responses to HIV Scripps Symposium San Diego, California   |
| 10/93 | Sexuality: A Human Perspective Epidemiological Trends in HIV Infection Understanding & Responding to People with HIV St. Francis Medical Center LaCrosse, Wisconsin |
| 10/93 | Leukemia The Art of Caring HIV in America Capital University School of Nursing Columbus, Ohio   |
| 9/93  | Oncology Nursing: Making a Difference Healthcare Reform and the Impact on Cancer Care John Muir Cancer Center   |

Walnut Creek, California

| 9/93 | Healthcare Reform ONS Bay Area Chapter Conference San Francisco, California  |
|------|--|
| 9/93 | Human Sexuality & Cancer<br>Making a Difference in People's Lives<br>Central Wisconsin ONS Conference<br>Marshfield, Wisconsin |
| 7/93 | Ethical Decision-Making in Cancer Care<br>St. Joseph Cancer Center<br>Tampa, Florida   |
| 5/93 | When Life Doesn't Turn Out the Way You Planned<br>ONS Congress<br>Orlando, Florida   |
| 4/93 | The Impact of Healthcare Reform on Cancer Care<br>Sigma Theta Tau Conference<br>Blacksburg, Virginia                           |
| 4/93 | HIV in America<br>Aurora Health Care<br>Milwaukee, Wisconsin   |
| 4/93 | Understanding the Dysfunctional Caregiver<br>Southeastern Radiation Technologist Conference<br>Roanoke, Virginia               |
| 3/93 | The Impact of Chronic Illness on Human Sexuality<br>Regional ONS Conference<br>Omaha, Nebraska                                 |
| 2/93 | The Ethical Pieces of the Cancer Puzzle<br>United Health Service<br>Johnson City, New York                                     |
| 1/93 | When Life Doesn't Turn Out the Way You Planned ONS Luncheon Toledo, Ohio   |

HIV & Life Choices 10/92 Capital University Campus Keynote Speaker Columbus, Ohio Human Responses to HIV Infection 10/92 Mellen Conference Cleveland, Ohio 10/92 Caring for All in The Family When Life Doesn't Turn Out the Way You Planned Oncology Nursing Conference Lynchburg, Virginia Sexuality Today 10/92 Human Responses to HIV Infection ONS Fall Institute Minneapolis, Minnesota HIV Related Malignancies 8/92 Oncology Nursing Conference Chicago, Illinois 7/92 Human Responses to HIV Infection When Life Doesn't Turn Out the Way You Had Planned Concepts of Caring Conference San Diego, California HIV Related Malignancies 7/92 When Life Doesn't Turn Out the Way You Had Planned **Oncology Nursing Conference** Walt Disney Cancer Institute Orlando, Florida Caring for Our Tomorrow 5/92 The Addictive Workplace: Breaking the Habit Facing the Center

1992 National Oncology Congress

San Diego, California

| 3/92  | Understanding & Responding to Persons with HIV Infection<br>Regional ONS Conference<br>Toledo, Ohio   |
|-------|---|
| 3/92  | HIV Related Malignancies<br>Understanding & Responding to Persons with HIV Infection<br>Case Western Reserve<br>Cleveland, Ohio   |
| 12/91 | Caring for All in the Family<br>Lewis Gale Medical Center<br>Roanoke, Virginia  |
| 11/91 | Dysfunctional Caring University of Virginia Charlottesville, Virginia   |
| 10/91 | Caring for All in the Family Oncology Nursing Conference Walt Disney Cancer Institute Orlando, Florida  |
| 10/91 | Nursing Care of Persons with Leukemia<br>Nursing Care of Persons Experiencing End-stage Illnesses<br>Nursing Care of Persons Receiving Chemotherapy<br>Capital University School of Nursing<br>Columbus, Ohio |
| 10/91 | Oncology Nursing: The Product is Caring<br>A full day conference on oncology nursing issues in the 90's<br>Mary Greely Medical Center<br>Ames, Iowa   |
| 5/91  | Dysfunctional Caring in Oncology Nursing<br>Oncology Nursing Society National Congress<br>San Antonio, Texas  |
| 4/91  | Human Responses to Chronic Illness<br>University of London<br>London, England   |

Nursing Care of Persons with Leukemia 10/90 Nursing Care of Persons Experiencing End-stage Illnesses Nursing Care of Persons Receiving Chemotherapy Nursing Care of Persons with HIV/AIDS Capital University School of Nursing Columbus, Ohio Moderator & Presenter: The Human Responses to HIV Infection 10/90 Oncology Nursing Society Fall Institute Chicago, Illinois 9/90 Dysfunctional Caring: A Nursing Concern for the 90's AIDS and Nursing Issues Fourth Annual Oncology Nursing Conference EHS Council of Oncology Nurses Chicago, Illinois 8/90 Leukemia Oncological Emergencies Florida Hospital Cancer Center Orlando, Florida 5/90 Poster Session Oncology Nursing: From Novice to Expert Oncology Nursing Society National Congress Washington, D. C. Dysfunctional Caring: A Nursing Concern for the 90's 3/90 Behavioral Interventions for Cancer Symptom Management 1990 Scofield Oncology Nursing Invitational Conference Iowa City, Iowa 2/90 AIDS in America Stress & the Oncology Nurse The Affects of Cancer on the Patient & Family Fatigue Organizational Behavior - Decentralization The Role of the Oncology Nurse

10/89 Nursing Care of Persons with Leukemia
Nursing Care of Persons Experiencing End-stage Illnesses

Taipei, Taiwan

Sun Yat Sen Cancer Center

Nursing Care of Persons Receiving Chemotherapy Nursing Care of Persons with HIV/AIDS Capital University School of Nursing Ohio State University School of Nursing Columbus, Ohio

5/89 Oncological Emergencies

Oncology Nursing Society National Convention

San Francisco, California

3/89 Psychological Responses to the HIV Spectrum

Tenth Annual Nursing Symposium on Pediatric Hematology/Oncology

Columbia, South Carolina

10/88 Nursing Care of Persons with Leukemia

Nursing Care of Persons Experiencing End-stage Illnesses

Nursing Care of Persons Receiving Chemotherapy

Nursing Care of Persons with HIV/AIDS Capital University School of Nursing Ohio State University School of Nursing

Columbus, Ohio

7/88 AIDS in America

Evangelical Lutheran Church of America National Convention

Columbus, Ohio

7/88 Nursing Issues Unique to the Care of Persons with AIDS

and Significant Others

Oncology Nursing Society National Convention

Pittsburgh, Pennsylvania

10/87 Nursing Care of Persons with Leukemia

Nursing Care of Persons Experiencing End-stage Illnesses

Nursing Care of Persons Receiving Chemotherapy

Nursing Care of Persons with HIV/AIDS Capital University School of Nursing Ohio State University School of Nursing

Columbus, Ohio

5/87 Educational Exhibit

"Is Anyone There? I think I'm Dying."

Oncology Nursing Society National Convention

Denver, Colorado

10/86 Nursing Care of Persons with Leukemia

Nursing Care of Persons Experiencing End-stage Illnesses

Nursing Care of Persons Receiving Chemotherapy

Capital University School of Nursing Ohio State University School of Nursing

Columbus, Ohio

### **Regional Presentations:**

5/17 Speaker (closing)

Duke – Johnson and Johnson Nurse Practice Leadership Program

Rizzo Conference Center

Chapel Hill, NC

10/16 Professional Nursing Evolution as a Leader - keynote

Duke SoN Durham, NC

9/16 Commitment to Excellence - keynote

Accelerated BSN ceremony

Duke SoN Durham, NC

5/16 Speaker (closing)

Duke – Johnson and Johnson Nurse Practice Leadership Program

Rizzo Conference Center

Chapel Hill, NC

4/16 Sustaining Care: Inside the Duke Experience - keynote

Trent Center faculty & staff Conference

Durham, NC

5/15 Camp Duke Med Reunion - keynote

Partnership with Clinical Professional Education and Duke AHEC

Durham, NC

4/15 Speaker (closing)

Duke – Johnson and Johnson APN Leadership Fellows

Thomas Center, Duke University

Durham, NC

| 2/15  | Healthcare Business Planning (MHA Capstone course)<br>School of Public Health Policy and Administration<br>UNC at Chapel Hill<br>Chapel Hill, NC |
|-------|--|
| 10/14 | Panelist: Health Care Town Hall Forum<br>NCNA Convention<br>Raleigh, NC  |
| 5/14  | Guest Speaker<br>2014 Associate Degree Nursing Pinning Ceremony<br>Fayetteville Technical Community College<br>Fayetteville, NC                  |
| 2/14  | Healthcare Business Planning (MHA Capstone course)<br>School of Public Health Policy and Administration<br>UNC at Chapel Hill<br>Chapel Hill, NC |
| 11/13 | The Power of One - keynote Aspiring Nurse Leader's event UNC Health Care Chapel Hill, NC   |
| 10/13 | Health Care Reform, the ACA, and You UNC Nursing Conference Friday Center Chapel Hill, NC  |
| 05/13 | HSM Certificate Ceremony (honored speaker) Health Sector Management program The Fuqua School of Business Duke University Durham, NC              |
| 05/13 | DPS/Hospital School Graduation – keynote<br>Hanes House<br>Duke University Hospital School<br>Durham, NC   |
| 04/13 | Conversations with Nursing Leaders   |

|       | Duke School of Nursing<br>Durham, NC  |
|-------|---|
| 03/13 | The Role of Public Policy in Healthcare North Carolina Nurses Association (NCNA) Biennial Day at the Legislature Raleigh, NC  |
| 02/13 | HPAA "Capstone" course<br>School of Public Health Policy and Administration<br>UNC at Chapel Hill<br>Chapel Hill, NC  |
| 11/12 | Conversations with Nursing Leaders Duke School of Nursing Durham, NC  |
| 10/12 | The Power of One – keynote Triangle Association of Perianestheia Association of Nurses (state conference) RTP, NC   |
| 9/12  | The Power of One - keynote speaker<br>Embracing the Future: The Transformation of Ambulatory Care at Duke<br>Ambulatory Nursing and Patient Care Conference<br>Durham, NC |
| 4/12  | The Power of One – keynote Gamma Zeta Annual Meeting Gamma Zeta Chapter of Sigma Theta Tau International UNC-Greensboro Greensboro, NC                                    |
| 2/12  | The Power of One – keynote UHS Safety Summit of Eastern Carolina Williamston, NC  |
| 2/12  | HPAA "Capstone" course<br>School of Public Health Policy and Administration<br>UNC at Chapel Hill<br>Chapel Hill, NC  |
| 1/12  | The Power of One  |

| North Carolina Practice Administrator Council |
|---|
| MAG Mutual Insurance Company                  |
| Greensboro, NC                                |

| 11/11 | The Power of One - keynote Philippine Nurses Association of America, Inc. 14 <sup>th</sup> Eastern Regional Conference Asheville, NC                  |
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| 10/11 | The Power of One - keynote<br>NCNA Convention<br>RTP, NC  |
| 10/11 | The Power of One – keynote Triangle ONS Regional Meeting Chapel Hill, NC  |
| 10/11 | Training Frontline Staff; Making Safe Choices<br>NC 2010 Just Culture Collaborative (mid-collaborative)<br>North Carolina Hospital Center<br>Cary, NC |
| 11/10 | The Power of One – keynote<br>NC American Society of Healthcare Risk Management<br>Asheville, NC  |
| 11/10 | The Power of One - keynote UNC Nurse Leaders Chapel Hill, NC  |
| 7/10  | Health Care in the 21 <sup>st</sup> Century - keynote<br>2010 HSM Boot Camp<br>Duke University Fuqua School of Business                               |
| 5/10  | The Power of One - keynote<br>Nursing Leadership 2010: Mystery or Mastering<br>NC Organization of Nurse Leaders (NCONL)<br>Charlotte, NC              |
| 4/09  | Business Planning HPAA "Capstone" course  |

School of Public Health Policy and Administration UNC at Chapel Hill Chapel Hill, NC

10/08 Marketing and Contracting

Professionalism in Advanced Practice Nursing Course

Duke University School of Nursing

Durham, North Carolina

6/08 Process Improvement

DUSON class - Leadership and Management

Duke University School of Nursing

Chapel Hill, NC

4/08 HC& P Masters Seminar

UNC MPH Program
UNC at Chapel Hill
Chapel Hill, NC

4/08 Never Forget

Administrative Professional Breakfast

Duke University Hospital

Durham, NC

4/08 Team Building and motivating teams

Duke University Corporate Payroll Retreat

Durham, NC

4/08 Business Planning

HPAA "Capstone" course

School of Public Health Policy and Administration

UNC at Chapel Hill Chapel Hill, NC

1/08 Psychosocial Aspects of Care

Graduate School of Physical Therapy

Duke University

Durham, North Carolina

11/07 Marketing and Contracting

Professionalism in Advanced Practice Nursing Course

Duke University School of Nursing

Durham, North Carolina

8/07 Six Sigma Balance Scorecard Oversight

Duke University Hospital's Performance Management Model

Greenville Hospital System Greenville, South Carolina

5/07 Never Forge – keynote

Pinning & Recognition Ceremony (Class of 2007)

Accelerated BSN Program

Duke University School of Nursing

Durham, North Carolina

4/07 Leadership Models in Healthcare

School of Public Health Policy and Administration

UNC at Chapel Hill

Chapel Hill, North Carolina

2/07 Death & Dying

Graduate School of Physical Therapy

Duke University

Durham, North Carolina

12/06 The Power of One – keynote

Pinning & Recognition Ceremony (December 2006)

Accelerated BSN Program

Duke University School of Nursing

11/06 Marketing and Contracting

Professionalism in Advanced Practice Nursing Course

Duke University School of Nursing

Durham, North Carolina

8/06 Six Sigma: Organizational Deployment

4<sup>th</sup> Annual Six Sigma Forum Durham, North Carolina

7/06 Performance Improvement & Six Sigma

Duke University School of Nursing

Durham, North Carolina

| 4/06  | How to Operationalize the Balance Scorecard<br>School of Public Health Policy and Administration<br>UNC at Chapel Hill<br>Chapel Hill, North Carolina                     |
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| 2/06  | Grief & Loss Graduate School of Physical Therapy Duke University Durham, North Carolina   |
| 11/05 | Creating the Future of Healthcare<br>16 <sup>th</sup> Annual Creating Excellence in Staff Development & Management<br>DUHS Education Services<br>RTP, North Carolina      |
| 11/05 | Promoting Critical Thinking in a High-tech World<br>Perioperative Conference<br>Durham, North Carolina  |
| 6/05  | Performance Management Strategy<br>SAS Healthcare Executive Conference<br>RTP, North Carolina   |
| 5/05  | The Power of One<br>Duke Health Raleigh Hospital Nurses Week<br>Raleigh, North Carolina   |
| 5/05  | The Power of One<br>Catawba Valley Medical Center's Annual Nursing Banquet<br>Catawba Valley Medical Center<br>Hickory, North Carolina                                    |
| 4/05  | Leadership Assessment in the Midst of Organizational Transition<br>School of Public Health Policy and Administration<br>UNC at Chapel Hill<br>Chapel Hill, North Carolina |
| 01/05 | Death & Dying Graduate School of Physical Therapy Duke University Durham, North Carolina  |

| 11/04 | Marketing and Contracting Professionalism in Advanced Practice Nursing Duke University School of Nursing Durham, North Carolina                                |
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| 10/04 | The Future of Healthcare CESDM Conference Durham, North Carolina   |
| 10/04 | The Power is the Purpose ACMA North Carolina Conference Charlotte, North Carolina  |
| 4/04  | Developing a Leadership Transition Assessment (First 120 days) School of Pubic Health Policy and Administration UNC at Chapel Hill Chapel Hill, North Carolina |
| 11/03 | Marketing and Contracting Professionalism in Advanced Practice Nursing Duke University School of Nursing Durham, North Carolina                                |
| 01/03 | Grief & Loss Graduate School of Physical Therapy Duke University Durham, North Carolina  |
| 10/02 | Managing Care in a Dynamic Environment<br>Annual Triangle Chapter of CMSA (Case Management Society of America)<br>Cary, North Carolina                         |
| 01/02 | Grief & Loss Graduate School of Physical Therapy Duke University Durham, North Carolina  |
| 10/01 | Health System Thinking Duke University School of Nursing Durham, North Carolina  |
| 09/01 | Understanding Managed Care   |

|       | Duke University School of Nursing<br>Durham, North Carolina  |
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| 11/00 | Could Someone Please Find Chicken Little? The Sky Is Falling!<br>Challenges in Case Management: Putting the Pieces Together<br>Case Management Society of America<br>Charlotte, North Carolina |
| 11/99 | Motivational Tools Tools for Tomorrow: Building a Better Future Case Management Society of America Charlotte, North Carolina   |
| 9/99  | Practical Leadership Strategies in an Age of Change<br>ACHE on-site seminar<br>Durham, North Carolina  |
| 5/99  | Novartis and Oncology Education Foundation Seminar:<br>Words Well Spoken Durham, North Carolina  |
| 4/99  | Grief and Loss Duke University Medical Center Graduate School of Physical Therapy Durham, North Carolina   |
| 11/98 | Creating Professionalism In Your Practice: The Nursing Care Assistant<br>The Effects of Managed Care on Health Professionals<br>Duke University Medical Center<br>Durham, North Carolina       |
| 10/98 | Managing the New World of Healthcare<br>Case Management Society of America<br>Raleigh, North Carolina  |
| 4/98  | Grief and Loss Duke University Medical Center Graduate School of Physical Therapy Durham, North Carolina   |
| 11/97 | Managing the New World of Health Care<br>Gaston Memorial Hospital  |

## Gastonia, North Carolina

| 9/97  | Managing the New World of Health Care<br>Advanced Oncology Concepts<br>Gastonia, North Carolina   |
|-------|---|
| 6/97  | Building Your Health Care Team and Integrated Delivery System Focus '97: Managed Care in North Carolina Duke University Medical Center Durham, North Carolina |
| 4/97  | Running on Empty - What Keeps You Coming Back?<br>Winston-Salem Oncology Nursing Society<br>Winston-Salem, North Carolina                                     |
| 4/97  | Grief and Loss Department of Respiratory Therapy Duke University Medical Center Durham, North Carolina  |
| 11/95 | I Believe We've Found A Dream Worth Keeping<br>Presbyterian Cancer Center<br>Charlotte, North Carolina  |
| 10/95 | Thriving & Surviving In Managed Care ONS Dinner Meeting Wilmington, North Carolina  |
| 4/94  | Chemotherapy Course AHEC Greensboro, North Carolina   |
| 3/94  | Oncology Care of Breast & Lung Cancer<br>AHEC<br>Rocky Mount, North Carolina  |
| 11/93 | Project Management<br>Health Unit Service Coordinator Conference<br>Durham, North Carolina  |
| 10/93 | AIDS Buddy Training AIDS Service Agency   |

|       | Raleigh, North Carolina   |
|-------|---|
| 10/93 | HIV: A Societal Response<br>North Carolina IV Nurses Association<br>Charlotte, North Carolina                     |
| 6/93  | AIDS Buddy Training AIDS Service Agency Raleigh, North Carolina   |
| 5/93  | Carcinogenesis, Lung Cancer, Breast Cancer<br>Wilson AHEC<br>Wilson, North Carolina                               |
| 2/93  | Breast Cancer, Lung Cancer, Leukemia<br>North Carolina Central School of Nursing<br>Durham, North Carolina        |
| 1/93  | Sexuality & The Cancer Experience<br>Regional ONS Dinner<br>Charlotte, North Carolina                             |
| 11/92 | The Gift of Health Triangle Business Women's Association Raleigh, North Carolina                                  |
| 10/92 | Oncological Emergencies HIV Infection & The Human Experience Mercy Hospital Rocky Mount, North Carolina           |
| 10/92 | Human Responses to HIV Infection<br>Rex Hospital<br>Raleigh, North Carolina                                       |
| 5/92  | When Your Teacher Gets Cancer<br>Henderson Middle Schools<br>Henderson, North Carolina                            |
| 4/92  | Managing Chemotherapy Side Effects with Behavioral Interventions<br>Wilmington AHEC<br>Wilmington, North Carolina |

| 4/92  | The Psychological Responses to HIV Infection<br>Rex Hospital<br>Raleigh, North Carolina  |
|-------|--|
| 3/92  | The Psychological Responses to HIV Infection<br>Mercy Hospital<br>Rocky Mount, North Carolina  |
| 3/92  | Understanding Cancer Lecture on breast, lung, colon and prostate cancer North Carolina Central University School of Nursing Durham, North Carolina |
| 2/92  | Understanding & Responding to Persons with HIV Infection<br>Raleigh AIDS Network<br>Raleigh, North Carolina  |
| 11/91 | Human Responses to Chronic Illness<br>Holly Hill Hospital<br>Raleigh, North Carolina   |
| 10/91 | Human Responses to HIV Infection<br>Raleigh AIDS Service Organization<br>Raleigh, North Carolina   |
| 9/91  | The Organization Response to Stress<br>Dorothea Dix Developmental School<br>Butner, North Carolina   |
| 8/91  | Understanding & Responding to Your Oncologist<br>Sociodrama: "I Can Cope"<br>Durham, North Carolina  |
| 7/91  | Human Responses to HIV Infection<br>Raleigh AIDS Service Organization<br>Raleigh, North Carolina   |
| 5/91  | HIV Infection: "It will never happen to me"<br>Southern High School<br>Durham, North Carolina  |

| 5/91  | HIV Infection: "It will never happen to me"<br>Lowes Grove Middle School<br>Durham, North Carolina                          |
|-------|---|
| 5/91  | Overview of HIV Infection Sandhills Community College School of Nursing Pinehurst, North Carolina                           |
| 4/91  | Human Responses to HIV Infection<br>Rex Hospital Conference<br>Raleigh, North Carolina                                      |
| 3/91  | Psychosocial Aspects of HIV Infection<br>Raleigh AIDS Buddy Program<br>Raleigh, North Carolina                              |
| 11/90 | The Human Responses to HIV Infection<br>Professional Healthcare Concepts<br>Durham & Charlotte, North Carolina              |
| 10/90 | Human Responses to HIV Infection<br>Wake County Health Department<br>Raleigh, North Carolina                                |
| 10/90 | Facing the Center Theatrical presentation of a family facing cancer Duke Comprehensive Cancer Center Durham, North Carolina |
| 9/90  | Facilitating a Support Group The AIDS Service Project Research Triangle Park, North Carolina                                |
| 8/90  | Grief & Loss<br>Graduate School of Physical Therapy<br>Duke University<br>Durham, North Carolina                            |

| 8/90  | Responding to People with Chronic Illness Duke Pastoral Services Duke University Medical Center Durham, North Carolina  |
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| 6/90  | International Consultation: Oncology Nursing in Taipei<br>Grand Rounds, Division of Medical Nursing<br>Duke University Medical Center<br>Durham, North Carolina |
| 6/90  | A Descriptive Comparative Study of Loneliness in Persons with HIV and AIDS Duke Counseling Center Durham, North Carolina  |
| 6/90  | Understanding & Responding to Persons with HIV Infection<br>Raleigh AIDS Support Network<br>Raleigh, North Carolina   |
| 5/90  | HIV Infection in America Sandhills Community College School of Nursing Pinehurst, North Carolina  |
| 5/90  | The Human Responses to HIV Infection Greensboro AHEC Workshop Greensboro, North Carolina  |
| 4/90  | Oncological Emergencies University of North Carolina School of Nursing Chapel Hill, North Carolina  |
| 4/90  | The Human Responses to HIV Infection Rex Hospital Symposium Raleigh, North Carolina   |
| 4/90  | Developing Support Groups for Persons with HIV Infection Greensboro AIDS Service Project Greensboro, North Carolina   |
| 11/89 | AIDS Update   |

|      | Durham, North Carolina  |
|------|---|
| 9/89 | I Can Cope<br>Relaxation Techniques<br>Durham, North Carolina   |
| 9/89 | Motivation Duke University Managerial Development Workshop Durham, North Carolina   |
| 9/89 | Behavioral Interventions in Symptom Management of Persons with HIV & AIDS Holistic Nurses Association Chapel Hill, North Carolina   |
| 9/89 | Behavioral Interventions & Symptom Management<br>Oncology Nursing Regional Workshop<br>Wilmington, North Carolina                   |
| 7/89 | Grief & Loss Graduate School of Physical Therapy Duke University Durham, North Carolina   |
| 7/89 | Trends in Oncology Nursing Recruitment & Retention Oncology Leadership Meeting Durham, North Carolina                               |
| 5/89 | Specialization in Nursing: Boon or Bane? Friends of Nursing Scholar Duke University Medical Center Durham, North Carolina           |
| 3/89 | Becoming a Mentor Division of Medical Nursing Duke University Medical Center Durham, North Carolina                                 |
| 2/89 | Psychological Responses to the HIV Spectrum Department of Psychiatric Nursing Duke University Medical Center Durham, North Carolina |

North Carolina LPN State Convention

| 9/88 | Leukemia: The Pathology Grief & Loss & the Effects on the Caregiver Rex Cancer Center  |
|------|--|
|      | Raleigh, North Carolina  |
| 9/88 | Clinical Teaching & Professional Role Modeling Duke University Medical Center Durham, North Carolina   |
| 8/88 | Grief & Loss Graduate School of Physical Therapy Duke University Durham, North Carolina  |
| 7/88 | Creative Visualization & Imagery in Cancer Care<br>Cape Fear Cancer Center<br>Fayetteville, North Carolina   |
| 4/88 | Caring for the Caregiver Nursing Care of the Dying Patient Chemotherapy & Oncology Patient Assessment Pain Management Through the Utilization of Behavioral Interventions Regional Oncology Nursing Seminar Wilmington, North Carolina |
| 6/87 | AIDS & the Health Care Provider North Carolina LPN State Convention Durham, North Carolina   |
| 6/86 | Caring for Thyself: The Oncology Nurse<br>Regional Oncology Nursing Meeting<br>Durham, North Carolina  |
| 4/86 | Caring for Persons Experiencing End-Stage Illnesses Durham Technical College School of Nursing Durham, North Carolina  |